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Effective from: 1 July 2025 Enquiries: (02) 4823 4417

Dear Resident

**Subject: Rural Waste Service** 

Please find enclosed your new Rural Waste Card for use from 1 July 2025.

Please keep this card safe as a replacement fee applies as per Council's Fees and Charges.

Each financial year, the card enables the equivalent of one standard waste disposal per week (i.e. 52 standard 240L waste disposals per year) and one large waste disposal per year. The amount and type of waste you are to dispose of for each standard disposal is outlined on the enclosed fact sheet. Separated recyclable will be accepted "Free of Charge" and will not reduce the standard disposals on your waste card.

Accepted waste streams are listed on the enclosed fact sheet. This excludes hazardous materials such as asbestos, concrete, builders waste, sheet glass product, solar panels or materials with a per-item charge at Council's Waste Management Centre's (e.g. mattresses, fridges, tyres etc.). One large waste disposal is provided each year enabling the disposal of up to two cubic metres of general waste on one occasion. Please refer to the conditions of use over the page.

Council staff will check and inspect loads to ensure only acceptable items are included and the correct number of standard waste disposals are recorded. To check the number of disposals you have remaining on your card call the Waste Info Line on (02) 4823 4417.

Yours faithfully

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Tony Stevens **Business Manager Waste & Recycling** 

## **Rural Waste Card Conditions of Use**

- Rural Waste Card holders must always follow the reasonable direction of staff.
- The allocated Rural Waste Card must be presented at the waste centre to complete the transaction. Digital copies or photocopies will not be accepted under any circumstances.
- A fee will apply for replacement of a Rural Waste Card as per Council's Fees and Charges.
- Refunds may be issued and the rural waste service cancelled if unused cards are returned by 31 August of the current financial year. After this date, no refunds will be issued. Refunds will not be issued for previous years.
- The card is attached to a property. If a property is sold, the card must be given to the purchaser.
- It is the responsibility of the owner or agent to forward the card to tenants.
- Cards issued for new dwellings or purchases where a card had not been previously issued will allow one standard waste disposal per week for the remainder of the financial year.
- All load variations outside of those specified on the table on the Rural Waste Card Fact Sheet will be charged the relevant tipping fee. Other quantities of waste, including loaded trucks, will not be accepted on the card and the relevant fees apply.
- Waste with a per-item tipping charge is not accepted on the Rural Waste Card this includes mattresses, fridges, air conditioners, animals, tyres etc.
- Rural Waste Cards cannot be used to dispose of asbestos or other hazardous waste.

For more information about all of Council's waste and recycling services is available from the Waste and Recycling section of <a href="www.goulburn.nsw.gov.au">www.goulburn.nsw.gov.au</a> or by calling the Waste Info Line on (02) 4823 4417.