

2023 Steampunk Victoriana Fair Ticket Terms and Conditions

Disclaimer

Please be advised that attendees at Steampunk Victoriana Fair may be photographed by official photographers (who will be identifiable with vests). These photos may be used for future marketing and promotional activities. If you have any concerns please let the photographer know.

Ticket holders will be emailed a post-Festival evaluation survey. Please keep an eye out for this after the event. We value your feedback.

Please contact the Steampunk Victoriana Fair Team via either the Goulburn Visitor information Centre on 02 4823 4492 or message our Facebook page.

COVID-19 Information

By purchasing tickets to this event, you acknowledge;

- 1) The organisers and its ticket holders must adhere to the public health orders at the time of the event. Current health orders can be viewed via <https://legislation.nsw.gov.au/information/covid19-legislation>
- 2) In the event of a COVID-19 diagnosis, ticket holders may request a refund (minus booking fees), at the discretion of the event manager
- 3) If you no longer wish to attend an event due to concerns about COVID-19, but no public health or travel restrictions apply, this would be treated as a 'change of mind' and refunds are not permitted
- 4) That you agree to comply with all Government directions, orders and regulations relevant to attending live events, which may be in place at the time of the event
- 5) If you are attending the event as part of a group, as the primary ticket purchaser, you are responsible for knowing the contact details of all attendees in your group and keeping them informed
- 6) All attendees in your group, including yourself, are committed to following current advice to assist to minimise the spread of COVID-19. If at the time of the event, either you, or any other members of your group are feeling unwell, you agree not to attend the event
- 7) If you attend the event, you agree to assume all risk associated with COVID-19
- 8) That you are not entitled to any travel or accommodation compensation should the Steampunk Victoriana Fair be cancelled.

Entry Terms & Conditions

To the fullest extent permitted by law, we do not accept liability of any nature for any injury, damage, loss, delay or additional expenses which are incurred at or in association with this Event. Admission is at the attendee's own risk. You acknowledge that neither we nor any venue or trade provider at the event will be responsible for any loss nor damage to property (including personal property such as bags, money or other personal items) brought to or purchased at the Event by you or your invitees.

- You will be liable for any loss or damage caused at the Event by you or your invitees.

- You must ensure that you and your invitees act in an orderly manner when attending the Event. We may refuse entry or evict you or any of your invitees if they are behaving in an intoxicated, disorderly, offensive, threatening or inappropriate manner, towards any person.
- The Event is open to all ages. Children under the age of 12 years that attend the Event must be supervised by a responsible adult at all times. Children who behave in a disorderly, disruptive or inappropriate manner may at the sole discretion of the Event organisers be required to leave.
- We reserve the right to add, withdraw, reschedule or substitute exhibitors or performers and/or vary advertised programs.
- We reserve the right at any time, to change the venue and date of the Event. In the event of a change, we will publish details on our website.
- The right of admission is reserved and is subject to the agreement of Goulburn Mulwaree Council staff.
- Entry is at own risk and the right to refuse entry is reserved. Goulburn Mulwaree Council shall not be held liable for any loss, injury or damages sustained entering on the site – to the extent allowed by the law.
- Anyone found supplying or consuming illicit drugs will be evicted from the premises and face criminal charges.
- Certain areas within the Event venue are smoke free zones. Smoking will not be permitted within the confines of these specific areas at the venue. These include all indoor areas, the food, market, dining, and children's play areas, the stage, marquee area and anywhere close enough for second hand smoke to be inhaled by non-smokers and children.
- Footwear must be worn at all times on the site.
- This agreement is governed by the laws of New South Wales
- Any breach of any of these terms and conditions will entitle the Event organisers to evict offenders without any form of compensation.
- Goulburn Mulwaree Council cares for the environment and community. Please be respectful and place any litter in the bins provided around the venue.
- Please respect the venue and neighbours. Please park away from driveways and do not create excessive noise or litter while travelling to and from the Event.
- Steampunk Victoriana Fair is an all-weather event and will proceed with rain, hail or shine. You should assume the event is proceeding unless advised otherwise by organiser or Humanitix.
- Should wet or unfavourable weather be forecast please ensure you check communications (email, website and Facebook) for a possible change of venue.
- This event will only be cancelled or postponed if the site becomes unsafe for patrons, performers, vendors and staff.

- In the very unlikely situation that the event is cancelled or postponed the ticket purchaser will be notified by text message and email. Please also check for updates on the Steampunk Victoriana Fair Facebook page.
- Please be aware that this event is held outdoors and is open to the elements. Grass, gravel and uneven surfaces may be found on the site. If you require any assistance please ask one of our friendly staff or volunteers.
- Refunds may be issued at the discretion of the Event Coordinator

NOTE: Humanitix is the only official ticket seller for Steampunk Victoriana Fair. Tickets purchased through third party sites are not guaranteed.