



Water Allowance (Medical Reasons) Policy

POLICY OBJECTIVE

To assist residents who require extra water usage because of a special medical condition e.g. dialysis.

LEGISLATIVE PROVISIONS

Nil

POLICY STATEMENT

An annual non-chargeable allowance will be granted to persons who provide a doctor’s certification of a medical condition requiring extra usage of water. This documentation from their medical support team needs to be provided annually with the request for the rebate.

For dialysis patients, the allowance is for up to half of the annual water usage of their machine, as specified in documentation provided from their medical support team.

For other conditions, a maximum of 52 kilolitres per year may be granted.

This allowance is in the form of an annual rebate that will credited to the water account for the property. The rebate must be applied for within 6 months of the end of the financial year and can only be claimed for the previous financial year.

Version	Council Meeting Date	Resolution	Adoption Date	Effective From
1	19 June 2007	07/297	19 June 2007	19 June 2007
2	20 January 2009	09/19	20 January 2009	20 January 2009
3	21 June 2011	11/220	17 August 2011	17 August 2011
4	19 March 2013	13/81	10 May 2013	10 May 2013
5	3 May 2016	16/171	6 June 2016	9 June 2016
6	2 May 2017	17/148	2 May 2017	2 June 2017

All policies can be reviewed or revoked by resolution of Council at anytime.

DIRECTORATE: Utilities

BUSINESS UNIT: Water Operations