



# Annual Report 2021

**PRIDE**

*Passion Respect Innovation Dedication Excellence*

## OUR VISION AND VALUES

*“One Team Delivering with PRIDE”*

- **P**assion
- **R**espect
- **I**nnovation
- **D**edication
- **E**xcellence

## OUR MISSION

*“To Be Easy To Do Business With”*

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## Foreword

Welcome to Goulburn Mulwaree Council's Annual Report for 2020-2021.

It has a challenging year for Goulburn Mulwaree, as we have faced the headwinds of COVID-19 alongside the rest of NSW and Australia. It has certainly had effects on many of our Council projects, and the economy and social aspects of our community in general, however there were still a number of brilliant outcomes and achievements of note for 2021.

Investment in our region from business and industry continued throughout the financial in a strong manner. As a Council we continue to try to lead in this space, by working closely with the community and with business to work through any challenges and seize opportunities, so that our region can continue to grow.

As a Council we continue to remain extremely positive about the future of Goulburn and the region. As an example of the continuing growth during a challenging financial year it is informative to look at development applications, which rose to 637 this financial year from 399 in 2019/20 (37% increase year on year).

Huge progress has also been achieved on three generational projects for our region, being the Goulburn Hospital, Performing Arts Centre and Goulburn Aquatic & Leisure Centre. The new Goulburn Hospital will be open in final quarter of 2022, with the Performing Arts Centre & Aquatic Centre also expected to open to the public in the early months of 2022.

Our Councillors continue to work together in a constructive manner and are moving forward with a clear vision for our region – a Regional City complete with all essential modern day services, but one that retains a friendly country feel. Due to COVID-19 the decision was made by the NSW Government to extend current Council term until December 2021, when the next local government elections will now be held.

The Goulburn Mulwaree Housing Strategy has been a clear focus of our strategic planning work throughout a number of years, and the revised document sets clear guidelines for the way the cities of Goulburn and Marulan will grow over the coming 20 years. It was a huge achievement to have this endorsed by the Department of Planning, Industry & Environment in November 2020. Staff are now seeing proposals for rezoning begin to be submitted, which will enable our region to grow.

It has been a year of delivery for this Council, with a number of outstanding projects being completed for our community including:

- Cookbundoon Pavilion
- Wollondilly River Walkway extension – a further 1.5km of walkway along the Mulwaree River
- Completion of the Riverside Park playground, alongside outdoor gym, dog off-leash areas and solar lighting
- Upgrade of May Street and Thornford Road Bridges
- Auburn Street trees and turf
- Blackspot repairs: Mountain Ash Road and Carrick Road
- Tallong community park upgrades

Council is also focused on supporting community organisations and projects throughout each year, as well as continuing to support rural villages within the LGA with important projects through the Village Discretionary Fund. We are in particular focused on the provision of critical infrastructure for the growing town of Marulan, and planning is well underway for multi-million dollar upgrades of the Water and Wastewater Treatment Plants.

We place considerable effort into Economic Development as Goulburn Mulwaree continues to develop into one of NSW great regional centres. Goulburn is ideally located on the Hume Highway with strong road and rail linkages to international ports and airports and high quality medical

services, schools, preschools, shopping and infrastructure. Business in our region has coped comparatively well with others despite the challenging year. In our main street we have seen a number of new businesses pop up ranging from cafes to services to retail. In industrial precincts available land and shed space for lease and sale is low, highlighting the strength of our economy in this area. Rezoning is completed for the North Goulburn Employment Precinct, and we hope to begin construction of the roundabout and upgrade of sewer and water services in the coming year following negotiations with Transport for NSW.

Cultural, environmental, social and community services are another key area of local government – and one where Goulburn Mulwaree excels. Unfortunately this year our Art Gallery, Library and Community Centre have once again been affected by the COVID-19 restrictions however they have found innovative ways to continue to engage with our community. The Goulburn Regional Art Gallery has utilised Instagram to broadcast openings and has focused on public art projects, our Youth Services delivered virtual school holiday programs and the Goulburn Mulwaree Library established a click and collect service. We were glad to be able to welcome visitors into our facilities again for much of the financial year, and hope this can continue without further interruption from October 2021.

Unfortunately our vibrant events calendar was significantly reduced throughout the financial year due to COVID-19 restrictions and lockdowns. Our teams continue to adapt to the changing world, however we do hope to return to some normalcy in late 2021, and look forward to again offering our community a wonderful range of events for all ages.

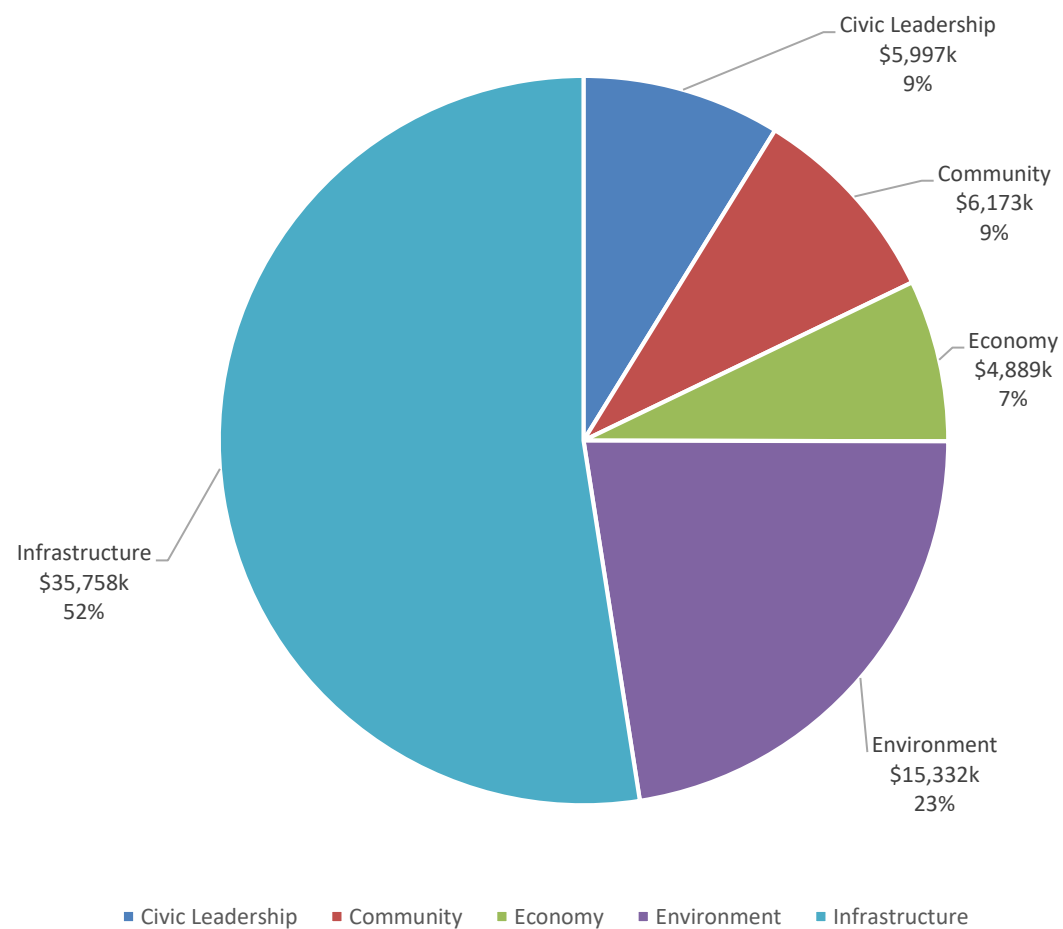
On behalf of Council, we would like to thank the community for their feedback and support. We see ourselves as your community partner and we will continue our efforts to provide efficient services while improving Goulburn Mulwaree for the community through an extensive Capital Works Program. Thank you for taking the time to read this annual report.



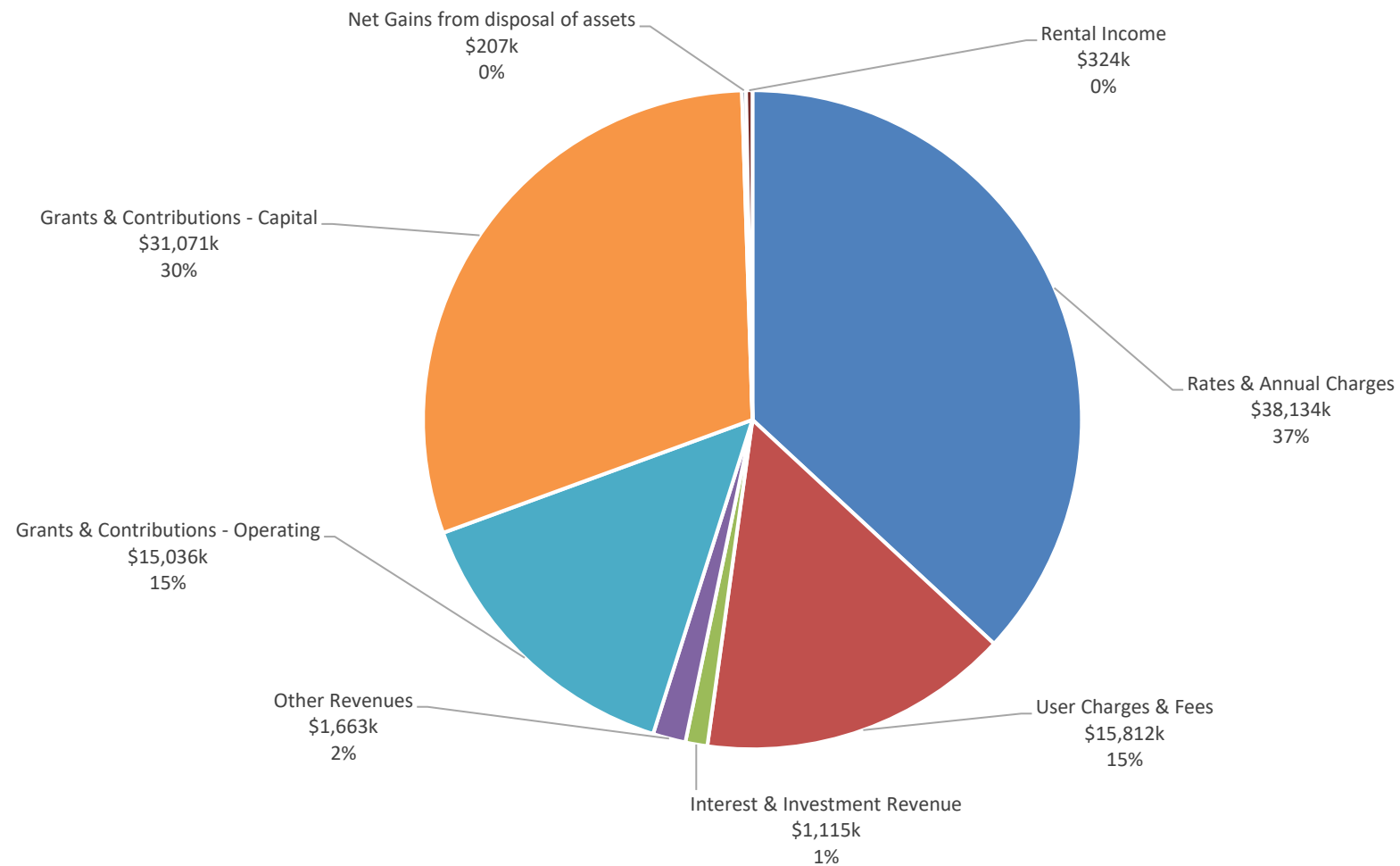
**General Manager  
Warwick Bennett**

## Financial Statements *(For a full copy of the Financial Statements please refer to the Appendix)*

### Operating Expenditure



## Income



# Our Environment

*We appreciate our range of rural landscapes and habitats, and act as custodians of the natural environment for future generations*

## **Community Strategic Plan Strategies:**

- EN1 Protect and enhance the existing natural environment including flora and fauna native to the region*
- EN2 Adopt environmental sustainability*
- EN3 Protect and rehabilitate waterways and catchments*
- EN4 Maintain a balance between growth, development and environmental protection through sensible planning*
- EN5 Investigate and implement approaches to reduce our carbon footprint*

## Achievements in implementing the Delivery Program

### CSP Strategy EN1

*Protect and enhance the existing natural environment including flora and fauna native to the region*

Delivery Program Action		Activity		Measure	Status
EN1.1	Council continues the establishment of the Goulburn Biobank Site.	EN1.1.1	Completion of annual program	Program completed	Annual program for 2020-2021 completed, with annual report submitted
		EN1.1.2	Weed Spraying	Weed spraying completed	Weed spraying completed for 2020-2021
EN1.2	Review and monitor Local Environmental Plan and Development Control Plan	EN1.2.1	Undertake reviews as set out in the Strategic Planning Program	Ongoing	Ongoing – numerous amendments to LEP and DCP have been made during the reporting period.
EN1.3	Facilitate legislative compliant public health and environmental protection outcomes	EN3.1.1	Undertake annual Public Health Inspection Program	Ensure all regulated premises are inspected and recorded as necessary	Inspection programs on target - Ongoing
		EN3.1.3	Respond to all alleged environmental compliance enquiries	100% of requests are actioned and are followed up with compliance action as necessary	On target - Ongoing



## CSP Strategy EN2

### *Adopt environmental sustainability*

Delivery Program Action		Activity	Measure	Status
EN2.1	Design, construct and seek approvals for the Goulburn Reuse Scheme (Southern Tablelands Water Reuse Infrastructure Scheme).	EN2.1.1 Detailed Design, environmental and planning approvals.	Planning approvals obtained	Section 60 Approval to be obtained post construction
		EN2.1.2 Stakeholder negotiations for irrigation areas and pricing.	Negotiations Undertaken	Stakeholder negotiations underway, workshops completed. Pricing ongoing
		EN2.1.3 Construction, testing and commissioning.	Works Completed	Underway estimated completed date December 2022
EN2.2	Provision of Waste Centres that prioritise and encourage recycling and reuse to limit the reliance on landfill while meeting environmental obligation.	EN2.2.1 Build Resource Recovery infrastructure and provide the necessary resources to improve re-use, recycling, composting and material separation and reduce materials being disposed of in landfill.	Works Completed	Design completed for major waste centre upgrade, including a Ru-Use Hub (tip shop), Community Recycling Centre and improved recycling disposal. Composting underway and the community has provided positive feedback regarding Council's compost.
		EN2.2.2 Meet legislative and licence requirements for waste centres while extending the life of the landfill for community benefit	Works undertaken on an ongoing basis	All landfill environmental obligations met including licence obligations. Litter mets in place.

Delivery Program Action		Activity	Measure	Status
EN2.3	Effectively manage the sewage treatment systems to minimise impacts to the environment.	EN2.3.1 Operation of sewer pump station and network to meet the EPA licence requirements.	Licence requirements met	Wastewater treatment plant operated within licence mostly, with exceedences or spills reported to EPA in the annual return, and rectified as soon as possible.
		EN2.3.2 Operation of the WWTP to ensure all river discharges and plant performance meet the EPA licence requirements	Licence requirements met	Some licence exceedences occurred, with these exceedences reported in Council's annual return to EPA
EN2.4	Provision of Waste Collection services that encourage the source separation of organic waste and recycling.	EN2.4.1 Community recycling education program	Program ongoing	Program delivered including online initiatives due to COVID-19 restrictions.
		EN2.4.2 Bin audits and compliance enforcement	Ongoing audits	Ongoing. Education provided and some bins removed due to ongoing contamination and Council has worked with property owners and residents to provide waste solutions that meet the needs of residents where possible.
		EN2.4.3 Composting education	Ongoing education and compliance	Education in place. Contamination rate at approximately 2 per cent.

Delivery Program Action		Activity	Measure	Status
EN2.5	Activate whole of Council commitment to sustainability	EN2.6.2 Form an Innovation team within Council to increase staff-led action that drives sustainability in Council's business	Complete strategy and deliver staff led actions.	Sustainability Committee formed by Council with 1 <sup>st</sup> meeting in October 2021

### CSP Strategy EN3

*Protect and rehabilitate waterways and catchments*

Delivery Program Action		Activity	Measure	Status
EN3.1	Conduct On-site Sewage Management System (OSSM) Inspection Program	EN3.1.1 Conduct inspection program	100% pre-purchase inspection requests are actioned and 100% of non-compliant OSSMs identified are followed up with compliance action within 3 months	Completed and on-going.
EN3.2	Rehabilitation of local waterways including the Mulwaree Chain of Ponds and the Wollondilly River extending up and downstream from Goulburn Wetlands	EN3.2.1 Undertake annual creek bed improvement program	Obtain future grant funds to increase the scope of works. Completion of annual program	Completed – grants obtained for additional works on the Wollondilly River (Robert's park and Tully Park Golf Club Sections). Grants not successful for downstream of the Goulburn Wetlands.
		EN3.2.2 Willow removal and vegetation improvements for urban waterways	Completion of annual programs	Completed – sections along the Mulwaree Ponds sections and Wollondilly River (Robert's Park and Tully Park Golf Club).

## CSP Strategy EN4

*Maintain a balance between growth, development and environmental protection through sensible planning*

Delivery Program Action		Activity		Measure	Status
EN4.1	Protect, conserve and enhance local built heritage	EN4.1.1	Continue Heritage Advisory service	Use of service	Ongoing yearly service provided.
		EN4.1.2	Continue annual Heritage Grants Program	Annual grant funding allocated	2020/21 Grants allocated in September 2020
EN4.2	Review and monitor the Local Environmental Plan and Development Control Plan	EN4.2.1	Complete Heritage Study	Review Completed 2018 - ongoing	Completed – actions of Heritage Study Review being implemented such as corrections to listings in Schedule 1 and commencement of the assessment of additional potential heritage items.
		EN4.2.2	Undertake Urban and Fringe Housing Strategy	Commencement of Strategy	Strategy was adopted in July 2020 by Council and endorsed by DPIE in November, 2020. Council has commenced work on some actions within the Strategy.

## CSP Strategy EN5

*Investigate and implement approaches to reduce our carbon footprint*

Delivery Program Action		Activity		Measure	Status
EN5.1	Detailed design of solar panels and battery installation at Goulburn Waste Water Treatment Plant.	EN5.1.1	Tender and construction of solar panel system	Works Completed	Works completed
EN5.2	Investigate and implement processes to beneficially reuse organic waste and not dispose of in landfill.	EN5.2.1	A community education and advertising program to engage customers to utilise the processed compost when available	Utilisation of processed compost	Council's compost is of a high standard and selling well. Product sold out and receiving positive feedback.
		EN5.2.2	Construction of an organic waste composting facility and production of a high quality compost	Works Completed	Compost operation underway for all collected Food and Garden Organics (FOGO). A trommel was purchased and Council is investigating further grants to allow for expansion. Organic waste from Tribe Breweries is also processed at the facility and some food waste collected from Canberra.

Delivery Program Action		Activity	Measure	Status
EN5.3	Reduce greenhouse gases from Council operations	EN5.3.1 Monitor fuel consumption and develop a plan to enhance fuel efficiency	Plan developed	Fuel consumption monitored, plant assessed at changover to consider more efficient vehicles where possible by size or fuel type.
		EN5.3.2 Monitor electricity and gas use. Implement reduction strategies such as improved lighting options and alternative energy solutions	Continued implementation of energy reduction options across Council facilities and infrastructure/services	Electricity and gas use monitored and measures implemented to reduce consumption through programs including LED light replacement and solar generation of electricity.

## Road Management

Category	Capital Budget Category	Project Description	Total
URBAN	Footpath	Gold Smith St	\$41,820.92
URBAN	Footpath	May St (park Rd - Bridge)	\$107,150.00
URBAN	Shared Path	Blackwell road/ Bourke St	\$28,450.59
URBAN	Footpath	Goldsmith St	\$33,479.66
URBAN	Footpath	Union St (outside school)	\$18,275.36
URBAN	Footpath	Union St (outside fuel station)	\$22,670.00
URBAN	Footpath	Sydney Rd (behind school)	\$46,886.18
URBAN	Footpath	Sloane St (Verner to Clinton)	\$44,295.33
URBAN	Shared Path	Finlay Road Shared Path	\$106,235.11
URBAN	Footpath	Maclura Dr (Morris to Stoney)	\$24,161.82
URBAN	Footpath	Stoney Ck Rd (Brayton to end)	\$45,105.39
URBAN	Traffic Furniture	Guardrail Bungonia Rd	\$17,657.77
URBAN	Traffic Furniture	20-21 Guardrail Fifes Bridge	\$68,300.00
URBAN	Traffic Furniture	20-21 Guardrail Mountain Ash Rd	\$58,490.00
RURAL	Traffic Furniture	Windellama Rd Guardrails	\$40,860.00
RURAL	Traffic Furniture	1920 Bungonia Road Barriers & Guardrail	\$62,304.00
RURAL	Traffic Furniture	Mountain Ash Rd Signs - 19/20 (G)	\$16,604.62
RURAL	Traffic Furniture	SRR Lines & Signage	\$57,393.63
URBAN	Traffic Furniture	UR Lines & Signage	\$77,195.63
URBAN	Others	UR Line marking - renewal	\$60,901.95

Category	Capital Budget Category	Project Description	Total
URBAN	Drainage	May St - Drainage 20/21	\$29,016.88
Rural	Drainage	Rural Roadside Drainage M&R	\$94,916.40
Rural	Drainage	20-21 Roseburry St - Tarago	\$13,541.06
URBAN	Drainage	Bradley St - Drainage/Stormwater 20/21	\$26,594.81
URBAN	Drainage	May St - Drainage 20/21	\$29,016.88
REGIONAL	Resurfacing	Reseal Highlands way 11.078 to 13.37	\$82,512.00
REGIONAL	Resurfacing	20-21 Taralga Rd - 1.5km reseal	\$80,362.62
REGIONAL	Rehabilitation and Widening	Taralga Rd Blackspot - Prelim/Design	\$26,426.93
REGIONAL	Rehabilitation and Widening	Taralga Rd Blackspot - P/M	\$26,374.61
REGIONAL	Rehabilitation and Widening	Taralga Rd Blackspot - Drainage	\$51,231.70
REGIONAL	Rehabilitation and Widening	Taralga Rd Blackspot - Pavement	\$294,151.23
RURAL	Resurfacing	20-21 Foord Rd - Bitumen Reseal	\$20,866.26
RURAL	Resurfacing	20-21 Gurrundah Rd - Bitumen Reseal	\$79,220.67
RURAL	Resurfacing	20-21 Tiycies Lane - Bitumen Reseal	\$93,555.32
RURAL	Resurfacing	20-21 The Lookdown Rd- Bitumen Reseal	\$38,165.29
RURAL	Resurfacing	20-21 Currawang Rd- Bitumen Reseal	\$36,339.09
RURAL	Resurfacing	20-21 Bullamalita Rd- Bitumen Reseal	\$23,928.54
RURAL	Resurfacing	20-21 Thornford Rd- Bitumen Reseal	\$29,817.07
RURAL	Resurfacing	20-21 Meridian Car Park- Reseal	\$19,922.16
RURAL	Resurfacing	20-21 Tallong RFS- Reseal	\$7,700.00
RURAL	Resurfacing	Jerrara Rd (G)	\$320,952.58



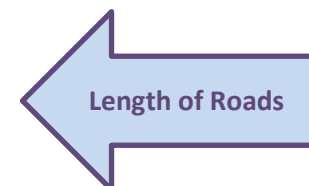
Category	Capital Budget Category	Project Description	Total
RURAL - S94	Rural Road Rehabilitation	RHL Jerrara Rd - MultiQuip Sec94	\$2,070.00
RURAL - S94	Rural Road Rehabilitation	RHL Lumley Rd - Hi Quality Sec94	\$11,714.54
RURAL - S94	Rural Road Rehabilitation	RHL Cullulla Rd - Hi Quality Sec 94	\$2,980.00
RURAL - S94	Rural Road Rehabilitation	RHL Collector Rd- Preliminaries	\$5,403.96
RURAL - S94	Rural Road Rehabilitation	RHL Collector Rd - Wearing Course	\$234,146.84
RURAL - S94	Rural Road Rehabilitation	RHL Cullulla Rd - Wearing Course	\$8,850.00
RURAL - S94	Rural Road Rehabilitation	RHL Cullulla Rd - Preliminaries	\$27,615.95
RURAL - S94	Rural Road Construction	RHL Collector Rd - Construction	\$341,060.77
RURAL - S94	Rural Road Rehabilitation	20-21 RHL Sth Marulan	\$101,404.51
RURAL - S94	Others	RHL Cullulla Rd - Other	\$70,443.44
RURAL - S94	Rural Road Rehabilitation	RHL Brayton Rd - Gunlake Sec 94	\$132,190.39
RURAL - S94	Rural Road Rehabilitation	RHL Ambrose Rd - Gunlake Sec 94	\$122,115.61
RURAL - S94	Rural Road Rehabilitation	RHL - Jerrara Road MultiQuip Sec94	\$52,521.82
RURAL - S94	Rural Road Rehabilitation	RHL Sth Marulan - Boral Sec 94	\$101,404.51
RURAL	Rural Road Construction	Carrick Road - Sealing Design (G)	\$38,226.18
RURAL	Rural Road Construction	Carrick Road Sealing - PM (G)	\$17,801.87
RURAL	Rural Road Construction	Carrick Road Sealing - Bulk Earth (G)	\$100,111.25
RURAL	Rural Road Construction	Carrick Road Sealing - Drainage/SW(G)	\$14,529.99
RURAL	Rural Road Construction	Carrick Road Sealing - Pavement (G)	\$121,619.13
RURAL	Rural Road Construction	Mountain Ash Rd Bulk Earthworks - 19/20 (G)	\$17,851.07
RURAL	Rural Road Construction	Mountain Ash Rd Drainage/Stormwater-19/20 (G)	\$198,159.38

Category	Capital Budget Category	Project Description	Total
RURAL	Rural Road Construction	Mountain Ash Rd Pavement - 19/20 (G)	\$825,937.13
RURAL	Rural Road Construction	Mountain Ash Rd Wearing Course - 19/20 (G)	\$175,712.43
RURAL	Rural Road Construction	Mountain Ash Rd Line Marking - 19/20 (G)	\$40,078.71
RURAL	Rural Road Construction	Mountain Ash Rd Vegetation - 19/20 (G)	\$8,621.25
RURAL	Rural Road Construction	Mountain Ash Rd Project Management- 19/20 (G)	\$92,431.20
RURAL	Rural Road Construction	Mountain Ash Rd Signs - 19/20 (G)	\$16,604.62
RURAL	Rural Road Construction	Mountain Ash Rd Guardrail - 19/20 (G)	\$17,000.00
RURAL	Rural Road Construction	Mountain Ash Rd Contingency- 19/20 (G)	\$633.00
URBAN	Urban Road Rehabilitation	Mary's Mount Rd Upgradation	\$280,491.63
URBAN	Other	May St Bridge	\$823,339.55
URBAN	Other	May St Bridge - Project Management	\$1,429.31
RURAL	Rural Road Rehabilitation and Widening	Windellama Rd Drainage/Stormwater 20-21	\$68,835.02
RURAL	Rural Road Rehabilitation and Widening	Windellama Rd Pavement 20-21	\$333,491.75
RURAL	Rural Road Rehabilitation and Widening	Windellama Rd Wearing Course 20-21	\$118,278.29
RURAL	Rural Road Rehabilitation and Widening	Windellama Rd Line Marking 20-21	\$6,344.90
RURAL	Rural Road Rehabilitation and Widening	Windellama Rd Proj Man 20-21	\$51,268.78
RURAL	Rural Road Rehabilitation and Widening	Windellama Rd Guardrails	\$40,860.00
RURAL	Rural Road Rehabilitation and Widening	Mountain Ash Rd Drainage/Stormwater-20/21 (G)	\$92,287.97

Category	Capital Budget Category	Project Description	Total
RURAL	Rural Road Rehabilitation and Widening	Mountain Ash Rd Pavement - 20/21 (G)	\$472,310.78
RURAL	Rural Road Rehabilitation and Widening	Mountain Ash Rd Preliminaries - 20/21 (G)	\$54,555.15
RURAL	Rural Road Rehabilitation and Widening	Mountain Ash Rd Project Management- 20/21 (G)	\$24,015.87
RURAL	Rural Road Rehabilitation and Widening	Mountain Ash Rd Wearing Course - 20/21 (G)	\$1,752.98
RURAL	Gravel Resheeting	2021 Thornford Rd Gravel Resheeting	\$196,896.12
RURAL	Gravel Resheeting	2021 Wollongorang Rd Gravel Resheeting	\$33,289.70
RURAL	Gravel Resheeting	2021 Coopers Rd Gravel Resheeting	\$30,943.38
RURAL	Gravel Resheeting	2021 Invarary Rd Gravel Resheeting	\$52,411.10
RURAL	Gravel Resheeting	2021 Koorngaroo Rd Gravel Resheeting	\$124,177.23
RURAL	Gravel Resheeting	20-21 Gravel Pit Rehabilitation	\$26,205.51
URBAN	Urban Road Rehabilitation	Auburn/Mundy Roundabout - Estimate	\$118,390.83
URBAN	Urban Road Rehabilitation	Blackspot - Bourke/Addison Roundabout	\$20,479.50
URBAN	Others	Street Lighting / Traffic Facilities	\$20,190.25
URBAN	Others	Riverside Park Lighting	\$9,979.00
URBAN	Urban Road Construction	RTR Forbes St - Preliminaries	\$14,828.48
URBAN	Urban Road Construction	RTR Forbes St - Pavement	\$131,519.59
URBAN	Urban Road Construction	RTR Forbes St - Linemarking	\$748.90
URBAN	Urban Road Construction	RTR Forbes St - Project Management	\$3,002.30
URBAN	Urban Road Construction	RTR Bourke St - Preliminaries	\$5,292.63
URBAN	Urban Road Construction	RTR Bourke St	\$144,580.56

Category	Capital Budget Category	Project Description	Total
URBAN	Resurfacing	20-21 Bungonia Rd (seal to overpass)	\$39,199.74
URBAN	Resurfacing	20-21 May St- Bitumen	\$35,072.82
URBAN	Resurfacing	20-21 Adam St- Bitumen	\$4,804.82
URBAN	Resurfacing	20-21 Wheoo Rd- Bitumen	\$22,860.20
URBAN	Resurfacing	20-21 Cowper St- Bitumen	\$12,648.29
URBAN	Resurfacing	20-21 Gorman Rd- Bitumen	\$31,961.52
URBAN	Resurfacing	20-21 Clifford St- Asphalt	\$260,680.27
URBAN	Resurfacing	20-21 Cowper St- Asphalt	\$33,269.84
URBAN	Resurfacing	20-21 McDermott Dr- Asphalt	\$37,523.29
URBAN	Urban Road Rehabilitation	20-21 Clifford St- Asphalt	\$260,680.27
URBAN	Urban Road Rehabilitation	20-21 Cowper St- Asphalt	\$103,599.42
URBAN	Urban Road Rehabilitation	20-21 McDermott Dr- Asphalt	\$66,402.08
URBAN	Kerb & Guttering	Adam St	\$39,005.52
URBAN	Kerb & Guttering	May St East	\$19,127.43
URBAN	Kerb & Guttering	May Street (Existing - Bridge)	\$1,418.00
URBAN	Kerb & Guttering	Lisgar St	\$61,457.84
<b>TOTAL</b>			<b>\$9,633,998.02</b>

Environment	Sealed	Unsealed
Metro	240.34	0.079
Rural	521.13	381.16
Urban	4.5	0
Village	38.6	2.1
<b>Total</b>	<b>804.57</b>	<b>383.33</b>



## Road Safety

Goulburn Mulwaree Councils Road Safety and traffic Officer (RSTO) is well placed to plan, implement and deliver road safety projects relevant to their communities. Councils RSTO interact regularly with local residents, schools, government agencies, businesses and other stakeholders.

Council's Road Safety and Traffic Officer has created a four year Road Safety Action Plan (2021-2025) which has been adopted by Council addressing local issues using the data from local crashes.

Council's RSTO has prepared and will, plan, implement and evaluate the four year Road Safety Action Plan (2021-2025) and road safety projects which has been adopted by Council. These include programs like:

### Young Drivers

- U-turn the wheel
- GLS workshops (workshops for supervisor of learner driver) and Log Book Runs 3 run per year
- Mates Video- look after your mates
- Diving around heavy vehicles
- Winter holiday break- learner driving program – Marulan Driver Training

### Speed

- Motorcycle Awareness week – Look out for Joe rider
- Speed advisory sign (which is placed in a variety of places around the Local Government Area).
- Speed advisory trailer ( placed on rural roads in the Goulburn LGA)
- Working with local Police to promote State wide programs and find problem areas
- Speed activated signs – speed program
- Country road campaign

### Cyclists

- Bike Week

- Community ride – Covid Friendly
- Educational programs at schools
- Cycling for seniors
- Helmet safety
- Share the track – Wollondilly walking track cycle education

### Fatigue

- Working with truck companies
- Coffee with a cop- sharing the Hume
- Truck safe on the Hume
- Fatality Free Friday
- War on Fatigue free coffee cup promotion
- Fire Fighters fatigue – keep cups

### Drink Driving Prevention

- Drink driving education – Hand held breathalyser at Clubs on Melbourne Cup Day
- Promotion of Plan B materials to licensed premises in the LGA
- Win a Swag competition- Plan B promotion
- Liquor accord
- Beer Googles promotion – Goulburn Show and Youth Week

### Heavy Vehicles

- Work with local heavy vehicle businesses on road safety issues and education of drivers
- Attend forums on heavy vehicles versus vulnerable road users
- Truckies on the Hume

### Children

- Child restraints and checking program
- School talks
- Driveway, Pedestrian & Bike Safety
- Hold My Hand signage – Little Blue Dinosaur

### Older drivers

- Over 65 Presentations
- Presentation to local community groups (Lions, CWA, Rotary, the Men's Shed)
- Seniors Week
- Greys skills enhancement

### Pedestrians

- Over 65s Presentation
- Look out before you step out
- Physiotherapy unit talks
- 40k pedestrian friendly zone CBD area
- Hold My Hand

### Schools

- School crossing upgrades (ongoing)
- Driver Education on Flagged School Crossings
- Child education on Flagged School Crossing
- Kindergarten packs
- Bus Safety both urban and rural
- Parking around schools – working with the Rangers and placement of educational banners
- Look out Before you Step Out Program
- 50k patches and flashing lights around schools
- School crossing flat letter agreement
- Funding application for crossing for upgrade of school crossings to wombat crossings

### Road Safety Inspection and Audits

- Road Safety Audits when requested by RMS
- Sign inspections on rural roads
- Traffic Committee

- Rural Bus Stop inspections
- Road works completion inspection

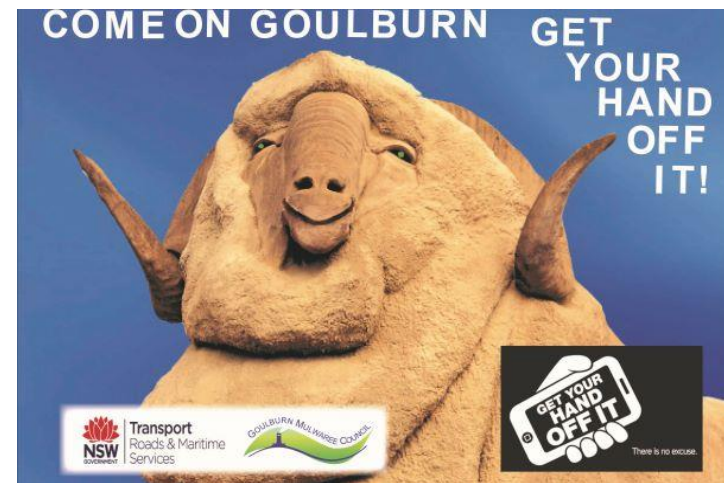
### Others

- Black spot funding
- Active Transport funding
- TfNSW LGRSP funding and evaluation for projects
- Pop up cycles funding
- Bus Shelter funding
- Pedestrian safety funding
- Fleet safety
- Walk to work day and driving distractions (mobile phones)
- Presentations at Police Driver training, LGRSP seminars and TfNSW
- Presentation to the NSW Road user Safety Managers on projects
- Attend Liquor Accord
- Member of the ACT Chapter of Road Safety, attend and present at forums
- Road Rule Awareness Week
- Bus Safety Week
- RSO Quarterly Meetings
- Hospital redevelopment parking permit implantation
- Animal crashes on country roads
- Parking Banners around schools
- Rural Road Safety Week
- National Road Safety Week
- Animals on Country Road Forum
- Australia Day Road Safety Stall
- Snow Safe Launch
- Clear windscreen = Safe Drivers Ice Scraper



*"Look after your Mates" – COVID safe High School Presentation*

*Promotion to Reduce Driving Distractions*



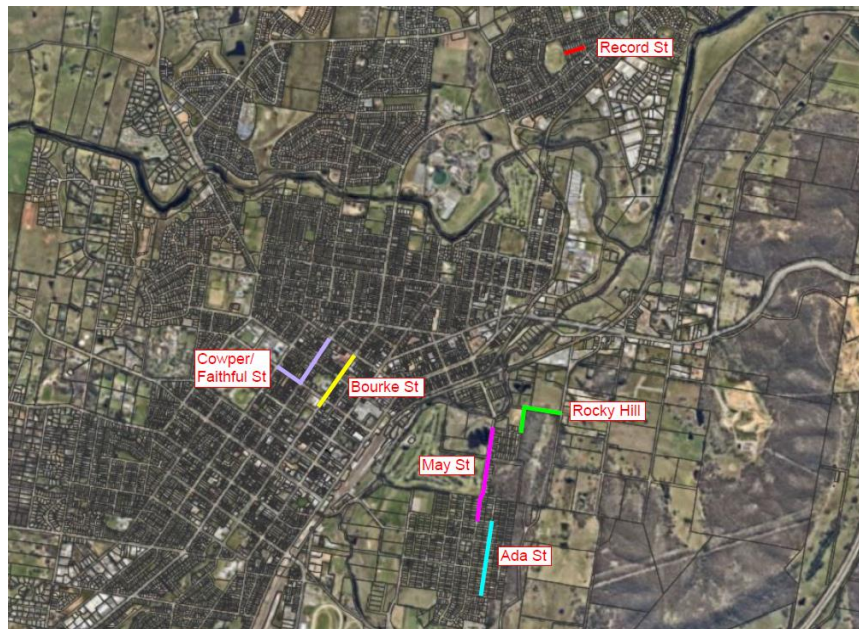
*Snow Safe Launch*



## Water Services Capital Projects

### Water Main Renewals \$2,499,830.76

This year Killard Infrastructure continued their 2<sup>nd</sup> year of 19/20 Capital Works – Water Infrastructure contract. Killard were allocated 6 water mains for the financial year which would account for the total allocated budget for the financial year, following a kick off meeting for the near financial year Killard commenced the work. Additional streets which require new water mains were identified in the event there was budget allowance left in the year. In total Killard replaced water mains in the following 6 streets adding up to 4.1kms of water mains and 135 water services renewed.



### Sewer Rehabilitation \$1,989,866.75

This year Interflow continued their 2<sup>nd</sup> year of 19/20 Capital Works – Sewer Infrastructure contract. At the start of the contract they were supplied with a pack which outlined over 40km of lining and 40km of cleaning works for the 3 year period of the contract. Any additional works which may arise during the contract will be programed in according to its risk rating.



Over the second financial year Interflow managed to complete 8.67kms of relining with 514 junction seals, 7.34kms of conditional assessment. The remainder of the package and the works to be carried out in the 21/22 financial year will close out close to 100% of Goulburn's sewer reticulation that needs to be assessed. The diagram above shows targeted areas for conditional assessment and relining in the last financial year.



# Our Economy

*We have a strong regional economy experience sustainable growth which provides for a diverse range of employment opportunities*

## **Community Strategic Plan Strategies:**

- EC1 Capitalise on the region's close proximity to Canberra and its position as a convenient hub to South East Australia to attract industry and investment*
- EC2 Jointly develop appropriate tourism opportunities and promote the region as a destination*
- EC3 Support and foster conditions that enable local small / home-based business to grow*
- EC4 Foster and develop a diverse, adaptive and innovate agricultural industry*
- EC5 Encourage collaboration between businesses, government and training providers to develop employment and training opportunities for young people in the region*

## Achievements in implementing the Delivery Program

### CSP Strategy EC1

*Capitalise on the region's close proximity to Canberra and its position as a hub to South East Australia to attract industry and investment*

Delivery Program Action		Activity	Measure	Status
EC1.1	Implementation of the Goulburn Australia Marketing Campaign and associated activities to attract new residents, new industry and investment	EC1.1.1 Implement Goulburn Australia campaign activities	Ongoing campaign implementation activities; Data collection	Complete and ongoing. Campaign activities amended to reflect changes to regional travel as a result of COVID restrictions.

## CSP Strategy EC2

*Jointly develop appropriate tourism opportunities and promote the region as a destination*

	Delivery Program Action		Activity	Measure	Status
EC2.1	Work collaboratively and regionally under the brand Canberra Region Tablelands	EC2.1.1	Implement actions identified in the Tablelands Regional Destination Development Plan and Local Destination Action Plan	Implementation of regional and local action plan items	Tablelands Tourism Group established and implementation of local and regional plans underway and ongoing.
EC2.2	Identify opportunities to bid for regional, state and national events that deliver significant economic outcomes for the community	EC2.2.1	Actively seek new events	New events secured each year	A number of new events were secured through our partnership with Sports Marketing Australia. Many were postponed or cancelled due to COVID restrictions.
		EC2.2.2	Develop a local Event Strategy	Strategy developed	Strategy in draft stage, nearing completion.
EC2.3	Facilitate the development of a rail trail	EC2.3.1	Make application to State and Federal Governments for external funding.	Funding applications lodged	Funding application lodged under Building Better Regions Fund – Notified unsuccessful in October 2021

## CSP Strategy EC3

*Support and foster conditions that enable local small/home-based business to grow*

	Delivery Program Action		Activity	Measure	Status
EC3.1	Develop a Smart City Action Plan	EC3.1.1	Collaborate with community and develop Smart City Action Plan	Plan completed with key projects being implemented	Action Plan complete, implementation ongoing
EC3.2	Council works with the community to support village development and opportunities for business and growth	EC3.2.1	Council continue with the ongoing Village Discretionary Fund stream	Funds allocated in Budget	Village support ongoing.

## CSP Strategy EC4

*Foster and develop a diverse, adaptive and innovate agricultural industry*

	Delivery Program Action		Activity	Measure	Status
EC4.1	Implement priority actions in Employment Lands Strategy	EC4.1.1	Implement planning controls and opportunities that support existing and emerging industries in the region	Completion of ongoing actions	The majority of actions in the Employment Lands Strategy have been completed. A review of this Strategy is identified in the Local Strategic Planning Statement as an action.

## CSP Strategy EC5

*Encourage collaboration between businesses, government and training providers to develop employment and training opportunities for young people in the region*

Delivery Program Action		Activity		Measure	Status
EC5.1	Advocate for the education and training needs of the young people in the region	EC5.1.1	Support availability of ongoing education and training for young people in the community through formal and in-formal platforms and delivery methods	Affordable and relevant training and education options accessible for young people	Council employs a number of young trainees and apprentices. Discussions with TAFE and Country University Centre advocate education for young people.

## Economic Development Update

It has been a very challenging year for economies around the world, with the effects of the global pandemic causing Australia's first succession since 1991. In our region we have also felt the effects of the COVID-19 pandemic as travel has been restricted at numerous times, and lockdowns in other regions have had negative impact on our businesses.

There are many positives to be taken from the financial year however, with many bright spots across the Goulburn Mulwaree economy that this update will look to highlight.

Building approval values highlight the enormous public and private investment occurring in this region this financial year. Huge projects are underway in our City, with construction of the **Goulburn Hospital redevelopment**, the **Goulburn Aquatic & Leisure Centre** and **Goulburn Performing Arts Centre** all due for completion in the 2021/22 financial year. During this financial year our Marketing & Events team also rebranded the region, launching a wide campaign through the mediums of print, television and radio to promote **Goulburn Australia, 'Country Life, City Heartbeat.'**

Continuing population growth is underpinning residential dwelling approvals, with record breaking numbers of development applications received during the financial year, highlighting the strength of the construction industry in our region despite COVID-19. **637** development applications were lodged during 2020/21 in comparison with 399 in the previous financial year, a staggering **62% increase** year on year.

The financial year saw a number of major developments progressing in our region. Council gave support for **Signature Care** through a reduction in infrastructure contributions for their proposed 144 bed Aged Care facility in South Goulburn. Progress continued on a new **Police Station** for the Hume Police District, with this now expected to be built on land at the Police Academy. Property in the CBD continues to be in high demand, with a number of strong sales during the financial year, and a major redevelopment being undertaken at **Goulburn Marketplace**.

It has also been pleasing to see our retail sector perform strongly during a difficult financial year, with many new businesses such as **HIIT Republic**,

**Fork'd and That Streetwear Store** opening throughout the year as just three examples. As of June 2021, total CBD vacancy within Auburn Street and the two major mall spaces is down to 8%.

The resources sector continues to be critically important to our region.

**Boral's** application for extension of their open cut mine at South Goulburn is now under assessment by the NSW Government. **Holcim** and **Gunlake** are also both key players in Marulan, and have come through the financial year strongly; with construction once again on the increase we expect to see them continue to grow.

Renewable energy also continues to be a growth industry within our region, with significant projects on the table including a 600MW solar farm at Parkesbourne, and a 144MW solar farm at Carrick. These developments will be assessed by the NSW Government.

We have also this financial year had two serious Waste to Energy Proposals put forward, one in Tarago by **Veolia**, and the other at Bungonia by **Jerrara Power**. Although the projects would create numerous jobs Council has taken a strong stance against these projects due to concerns around effects on human and animal health along with other environmental effects.

A major focus of Strategic Planning and many other affected business units of Council throughout the past three years has been the preparation of the **Goulburn Mulwaree Urban & Fringe Housing Strategy**. The document investigates and identifies areas suitable for provision of housing for the region to meet demand generated by continuing population growth through until 2038. As seen by development application figures quoted above, it is critical to plan for this growth. Council endorsed the document in July 2020, and it was then endorsed by the NSW Government Department of Planning, Industry and Environment in November. Council's focus has now shifted to enabling planning and infrastructure to allow this development to occur

Economic Development staff work collaboratively across Council, including with the planning, compliance and marketing teams, to facilitate sustainable development in the LGA.

## Goulburn Mulwaree Library

Another busy year at Goulburn Mulwaree Library, as we commenced our recovery from the COVID closure in 2020. After closing for 10 weeks, the Library re-opened in June 2020, with regular programming for children and adults back in full swing from July, albeit with restrictions on the number of attendees. A number of new after school programs were launched for primary and high school students, and the ever popular technology training for seniors looked at mobile phones and computer basics.

Unfortunately, Goulburn Comic Con 2021, originally scheduled for March 2021 was first postponed and then cancelled entirely. Goulburn Comic Con is a major community event attracting visitors from all over NSW and typically seeing 3000-5000 visitors in a single day. This was a major blow to the Library team, however completely understandable in the current climate.

Even though the overall visitation numbers were down on the previous year, steady increases were seen from February to June 2021, indicating a slow but positive climb back to pre COVID numbers. The same can be said of the Library's circulation statistics, with steady increases shown from March to June 2021.

The Library saw increases in the numbers of new members joining the Library, and in the number of local studies and family history enquiries answered. Likewise, there was consistent use of the Library's electronic resources, particularly eBooks, eAudiobooks, and eMagazines, with over 26,000 downloads of electronic materials.

The Library's local studies and archival collections enjoyed major improvements during the year, including the migration of over 14,000 photo records into the online catalogue, along with over 1000 digital images. The photo collection is now publicly accessible for the first time ever, providing a wealth of unique and valuable research and family history resources online. Continued improvements were also made to the Library website, providing increased access to online historical resources including cemetery indexes, online exhibitions, and oral history interviews.

Goulburn Mulwaree Library's Mighty Playwrights Program was the proud recipient of the 2020 Australia Day Award for Event of the Year, and a President's Creative Merit Award from Southern Tablelands Arts. The Mighty Playwrights Program is now an annual program at the Library, with the 2021 program commencing in April.



*The multi-award winning Mighty Playwrights 2020 Gala Premiere Screening*



## Services for Adults

During the year, along with providing our core services, the Library was fortunate to be able to host a number of events, workshops, and other programs for adults, including:

- Author talks with high profile Australian authors and personalities, including Cherie Barber, Maggie Dent, Peter FitzSimons, Richard Glover, Jane Caro, Markus Zusak, Sulari Gentill, Nigel Featherstone, Mary Moody, and Meredith Jaffe.
- Tech savvy seniors training workshops in computer basics, using Zoom, and using mobile phones.
- Local studies and family history events, including Goulburn 2020 speakers Nadia Johnson and Patrick de Decker, Our Living History speaker David Flannery, and sessions on the new Rocky Hill War Memorial Museum, searching Trove, using the Library's maps collection, and using the Library's new online archives module.
- Tax Help for low income earners, provided in collaboration with the Australian Taxation Office.
- The Library's first ever Death Café – panel sessions and presentations on end-of-life care, with support from our local service providers in several fields, including funerals, palliative care, grief counselling, suicide prevention, aged care, and wills and probate.
- Ladies Creativiti-Tea – a fun afternoon celebrating International Women's Day.
- Virtual author talks, in collaboration with the NSW Public Libraries Association, providing free access to online author talks, including James Bradley, Samuel Johnson, General Sir Peter Cosgrove, Mary Li, Craig Reucassel, and Hugh Mackay.
- The annual adult's summer reading challenge – a monopoly style challenge using genre to encourage diverse reading habits.
- The Library continues to facilitate 10 book clubs for adults, who meet monthly to read a chosen book and share a discussion. The book clubs utilise the Library's Read and Connect book club kits, which include 10 copies of a book as well as pre-prepared questions and discussion topics.
- The Library also hosts its own genre-based book club. Members meet each month to discuss their reading in a chosen genre. The genre-based book club, facilitated and hosted by Library staff, also provides an excellent social opportunity for its members.



*Visiting authors, workshops, and events for adults at Goulburn Mulwaree Library*



## Services for Young People

The Library continues to be a popular destination for children and families. Our regular programs for early childhood were enhanced in 2020 by a new suite of after school programs for primary and high school children. Throughout the year the Library hosted a vast array of programs, workshops, and activities for young people, including:

- Regular programs for early childhood were increased to cater to demand, with programs running on every morning of the week. Rhyme Time, Story Time, and Giggle & Wiggle continue to provide an outstanding introduction to literacy through reading, play, music, and craft.
- New regular after school programs were launched, including:
  - Lego Robotics – a STEM based program for beginner and intermediate coders.
  - Teen trivia – a fun social afternoon for teens, run in collaboration with Council’s Youth Services Team.
  - Peer Reading – a literacy based program for primary aged students, who spend time reading aloud with a trained teen peer leader.
  - Inking Imagination – a term long creative writing program culminating in the publication of a digital anthology of works, a NSW Creative Kids program.
- National Simultaneous Story Time, celebrated with help from drama students at Trinity Catholic College.
- School Holiday Activities, including special visits from Feature Creature Reptiles, Ryan Lindsay, Devika, Jack Heath, Phyllis Wong Mysteries Magic Show, and Action Reaction.

- Celebrating International Harry Potter Day with a Quidditch tournament led by the ANU Quidditch Club.
- Celebrating International Games Week with Dungeons and Dragons workshops and tournaments.
- The annual Kids Summer Reading Club, encouraging reading over the summer school holidays., elf Christmas crafternoon, and Harry Potter book night.



*Some of the activities and special events for young people at Goulburn Mulwaree Library*

## Community Connections and Outreach

Goulburn Mulwaree Library continually strives to connect with the community in a variety of meaningful ways, including participating in community events and undertaking outreach activities. This year, the Library partnered with a number of organisations, including:

- Countries Universities Centre – hosted an open day at the Library to highlight the facilities and services provided by the CUC. Further collaborations are also planned.
- Share the Dignity – the Library is now the proud home of a Share the Dignity Pinkbox, providing free menstrual care products to those suffering hardship and homelessness.
- Right to Work – hosted two work placements for young adults with intellectual disabilities.
- Council's Waste and Compost Team – hosted a talk on Council's new green waste and compost services.
- Festival of Place – held a fun library bag decorating stall, including story time and craft for kids of all ages.
- NAIDOC celebrations at Mulwaree High School – provided library bags, stencils, and fabric markers for the students to enjoy.
- State Library of NSW – hosted the Drug and Alcohol Info Hub, including a standard drinks display, games, and online drug info quiz. The hub was also part of several info sessions run by Council's Youth Services Team in the Library.
- PCYC – visited during school holidays to enjoy story time and craft, and show off the Big READ Bus.
- Anglicare – supported the Winter Pantry Appeal by acting as a donation point and providing over a dozen large bags of grocery items.

- The Crescent School Murranga Murranga Learning Centre – hosted a visit by students to learn all about some of the history of Goulburn.

STELA and the Inter-Agency Network Group – attend regular networking meetings, sharing resources and ideas for services to young people in the community.



*Goulburn Mulwaree Library, connecting with our community*

### Mighty Playwrights

Goulburn Mulwaree Library's inaugural Mighty Playwrights Program concluded in December 2020 with a Gala Premiere Screening of the documentary chronicling the project in its first year, the short films of the 11 plays written by local primary school students and performed by the Lieder Theatre Company, and the launch of the published book of scripts. The program is designed to inspire and empower young people to discover the power of their voice through literacy education, storytelling, and the performing arts.

The Mighty Playwrights project team was invited to present the program at the Regional Arts NSW Artstate 2020 conference in Wagga Wagga, and at the Southern Tablelands Arts Advisory Panel Meeting. Feedback from attendees at both events was extremely positive, with several NSW councils seeking further information on the program.

The multi-award winning Mighty Playwrights Program is now an annual program run at Goulburn Mulwaree Library. In 2021, 7 young writers from local primary schools commenced writing short stage plays in the Library, supported by professional mentors. The completed plays will be transformed into full-scale stage productions by Goulburn's Lieder Theatre Company.



*The Mighty Playwrights Project Team accepting an award from Southern Tablelands Arts*

### Local Studies and Family History

Goulburn Mulwaree Library's local studies and family history resources saw a huge boost during the year, with over 14,000 photo records, previously inaccessible to the public, migrated to the online catalogue, as well as the addition of over 1000 digitised images. The Library's photograph collection forms a large and integral part of the local studies resources available at the Library, and for the first time ever they are now available for searching and viewing by the public.

The Library's oral history project continued, with interviews from a group of ex-nurses from Kenmore Hospital, and Crookwell resident Dorothy McCabe, along with new online exhibitions highlighting some of the Library's archival resources, including the MacDonald Family Archive, the Bladwell Wheatley Family Archives, and a celebration of the Lieder Theatre Company's 130<sup>th</sup> birthday.

The increased access to local historical resources has proved incredibly popular, with over 300 in-depth family history and local studies reference enquiries answered during the year, and over 8000 visits to the Library's online local studies web pages.

The Library also received a wonderful donation from the Friends of Goulburn's Cemeteries, of a complete index and map of St Saviour's Cemetery, which added to the newly digitised cemetery indexes of the General Cemetery and Mortis St Cemetery. The online cemetery indexes have proved incredibly beneficial to family history researchers Australia-wide, who can now access burial information online for the first time ever.



The Library continues to improve access to its historical resources via the online archives module, a departure from traditional library cataloguing to a more user-friendly cataloguing approach, enabling the creation of our own local lexicon of terms to increase searchability and resource discovery. Increased access to online resources, and plans for future digitisation will only serve to add to the already valuable and highly popular collections owned by the Library.



*Some of the Library's new local studies resources, now available online for the first time.*



## 2020/21 Annual Statistics



**67,431 visits to the Library**



**132,996 loans and renewals**



**26,146 eLibrary downloads**



**1,329 new members**



**5,013 new collection items**



**46,212 social media engagements**



**1529 adults attended programs**



**6366 children attended programs**



**44,212 website visits**

[www.gmlibrary.com.au](http://www.gmlibrary.com.au)

## Looking Forward

Goulburn Mulwaree Library will continue to improve its resources and services and increase connections with the community through a number of new initiatives planned for the coming year:

- BookFest 2021 – including a new panel session planned for the brand new Performing Arts Centre.
- Mighty Playwrights – creation of a project template, procedures and policies, and a package for other Council areas interested in running the program, along with the completion of the 2021 program. The 2022 gala performances are planned to be held in the new Performing Arts Centre, with day time performances for school groups included in the season.
- Working with the Performing Arts Centre team to create an oral history and historical photograph installation for the opening weekend and ongoing use in the foyer.
- Launch of new adult learn to read and literacy courses, designed for adults with low literacy levels, and assisted by volunteer tutors.
- Launch of new services for children and young adults with intellectual disabilities, including a new book group or other social literacy based group for young adult, and a special quiet hour for children with autism.
- Finalisation of the Local Studies Strategic Plan, guiding future collaborations, digitisation, and collecting in local studies and historical resources.
- Launch of a suite of NSW Creative Kids programs, including public speaking and animation.
- Decommission the adult music collection (CDs), which are no longer viable in the Library's collection, making space for increased adult non-fiction materials.

As always, Goulburn Mulwaree Library looks forward to providing high quality library services and facilities, entertaining programs and workshops, and literacy and education programs for the whole community.



## ***Our Community***

*We are a network of vibrant, inclusive and diverse communities that value our co-operative spirit and self-sufficiency and rural lifestyle*

### ***Community Strategic Plan Strategies:***

- CO1 Facilitate and encourage equitable access to community infrastructure and services such as healthcare, education and transport*
- CO2 Encourage and facilitate active and creative participation in community life*
- CO3 Foster and encourage positive social behaviours to maintain our safe, healthy and connected community*
- CO4 Recognise and celebrate our diverse cultural identities and protect and maintain our community's natural and built cultural heritage*
- CO5 Maintain our rural lifestyle*

## Achievements in implementing the Delivery Program

### CSP Strategy CO1

*Facilitate and encourage equitable access to community infrastructure and services such as healthcare, education and transport*

Delivery Program Action		Activity	Measure	Status
CO1.1	Advocate and facilitate discussions with relevant authorities and funding bodies to improve access to services and facilities for youth	CO1.1.1 Identify and apply for appropriate grant funding related to the implementation of youth programs and activities	Applications made	Council proposes to hold the Youth Conference in Goulburn and has received funding through grants for this and many other facilities focused for the youth.
CO1.2	Development and implementation of Disability Inclusion Action Plan	CO1.2.1 Documented Disability Inclusion Action Plan	<ul style="list-style-type: none"> <li>Plan developed</li> <li>Developments and improved access to Council facilities is ongoing</li> </ul>	Plan endorsed
CO1.3	Continue with Council's aged care and disability services	CO1.3.1 Provision of the Neighbour Aid Program	All CHSP Funding requirements met	Complete and ongoing
		CO1.3.2 Provision of the Centre Based Respite Care Program	All CHSP Funding requirements met	Complete and ongoing
		CO1.3.3 Provision of the Leisure Link Program under the National Disability Insurance Scheme	<ul style="list-style-type: none"> <li>NDIS Service Provision status maintained</li> <li>NDIS Client levels at least maintained</li> <li>NDIS Client satisfaction maintained at a high level</li> </ul>	Complete and ongoing

## CSP Strategy CO2

*Encourage and facilitate active and creative participation in community life*

Delivery Program Action			Activity	Measure	Status
CO2.1	Provide, maintain and improve the range of social and cultural services including the Goulburn Regional Art Gallery, Goulburn Mulwaree Library, St Clair Villa Museum & Archives, Rocky Hill War Memorial and Museum, and the Goulburn Waterworks.	CO2.1.1	Provide innovative Library services and programs that address community needs for learning and recreation for children, youth, adults, and community groups.	Variety of regular programs, special events, and workshops successfully delivered	Complete and ongoing. Library programs adapted in line with COVID restrictions.
		CO2.1.2	Ensure Library collections and spaces are maintained and updated to remain relevant and meet community needs.	Physical and electronic collections updated Library spaces and facilities maintained and updated	Complete and ongoing. Lighting upgrade undertaken.
		CO2.1.3	Promote and present contemporary art and art education through the programming and services of Goulburn Regional Art Gallery.	Exhibitions delivered Education and public programs delivered Programs and public art information up to date and available on Gallery website	Complete and ongoing. Gallery exhibitions and public programs adapted in line with COVID restrictions.
		CO2.1.4	Undertake conservation work at St Clair Villa and Archives.	Works undertaken	Stage One conservation works 80% complete.
		CO2.1.6	Develop and implement exhibitions, public programs and complimentary activities to	Increased visitation to Museums	Complete and ongoing. Visitation to Museums increased.



CO2.1 (Cont.)			increase visitation to the three Museums.		
		CO2.1.8	Continue Steampunk Victoriana Fair as a two-day event.	Two-day event held	Cancelled due to COVID restrictions not allowing the event to proceed.
CO2.2	Development and delivery of new and existing cultural and creative assets, including built heritage assets	CO2.2.1	Advocate for and continue to support and promote the Arts.	Advocacy undertaken	Complete and ongoing
		CO2.2.2	Enhance and activate public spaces through the incorporation of public art and street art.	Public Art installed	Complete
		CO2.2.3	Develop and deliver cultural events and experiences for the community across all cultural services.	Development and delivery of cultural events	Complete and ongoing
		CO2.2.7	Develop operational and resourcing plan for Performing Arts Centre.	Operational and resourcing plan developed	Operational plan & budget in place. Staff hired, opening date March 2022.
		CO2.2.7	Construction of Goulburn Performing Arts Centre	Construction completed	Construction commenced – scheduled for completion February 2022
CO2.3	Planning for public spaces undertaken to reflect the growing community's needs	CO2.3.1	Our streets, public areas, parks and open space serve the community's access, recreation and social needs.	Plans and policies in place that define public space requirements	Draft Recreation Needs Strategy considered by Council and not adopted. To be revisited in 2022.

## CSP Strategy CO3

*Foster and encourage positive social behaviours to maintain our safe, healthy and connected community*

Delivery Program Action		Activity	Measure	Status
CO3.1	Develop and implement programs for youth to encourage empowerment, resilience and capacity building	CO3.1.1 Research and apply for relevant youth development funding opportunities	Additional funding secured for youth programs	Youth Week funding & Youth Mentoring funding received. Other grants applied for were unsuccessful
		CO3.1.2 Work with the three High Schools, and other community and youth services to identify and develop programs that encourage resilience and capacity building in our youth	Programs developed in conjunction with the three high schools	Meetings held with key NSW DET staff. 'Love Bites' training delivered. Youth Week outreach BBQ's held. DET COVID-19 restrictions on visitors to schools impacted this activity.
		CO3.1.3 <ul style="list-style-type: none"> <li>Further develop the Youth Services Unit programs and increase profile within the community through increased youth services and programs targeting youth issues and concerns</li> <li>Youth Services staff undertake professional development and training to deliver new training opportunities to local youth</li> </ul>	<ul style="list-style-type: none"> <li>Increase participation in Youth Programs</li> <li>New training opportunities delivered to local youth</li> </ul>	General increase in participants across term and holiday programs.  First Youth Mentoring Program refined and successfully developed

Delivery Program Action		Activity		Measure	Status
CO3.2	Develop community partnerships to provide education programs focussed on sustainability and waste minimisation	CO3.2.1	A connected community that values the local environment and contributes by reducing waste and maximising recycling / reuse	Waste infrastructure provided and an annual Waste Education Program developed to facilitate composting, recycling and re-use within the community and involving local community groups and organisations	A number of waste education initiatives were implemented in partnership with organisations such as the Canberra Region Joint Organisation of Councils, local schools, Goulburn Library and Goulburn Regional Art Gallery
CO3.3	Build social capital	CO3.3.1	Develop a Social Plan	Endorsement & implementation of Social Sustainability Strategy & Action Plan	The Strategy and Action Plan was endorsed on 20 May 2020 by Council, implementation of the actions are ongoing.

## CSP Strategy CO4

*Recognise and celebrate our diverse cultural identities and protect and maintain our community's natural and built cultural heritage*

Delivery Program Action		Activity	Measure	Status
CO4.1	Create a cultural environment that contributes socially and economically to the community	CO4.1.1 Continued delivery and development of community events such as Pictures and Popcorn in the Park	Delivery of events in accordance with budget	Complete and ongoing
		CO4.1.2 Work collaboratively to create compelling public spaces and experiences for the community	Increased use of and access to public spaces	Complete and ongoing
		CO4.1.3 Develop partnerships with key arts and cultural bodies	MOUs in place with key arts and cultural bodies	Complete and ongoing

## CSP Strategy CO5

*Maintain our rural lifestyle*

Delivery Program Action		Activity	Measure	Status
CO5.1	Review and monitor Local Environmental Plan and Development Control Plan	CO5.1.1 Update planning controls reflecting community expectations as required	Ongoing	Ongoing – numerous LEP and DCP amendments have occurred over the reporting period.

## Goulburn Regional Art Gallery

Goulburn Regional Art Gallery delivered an ambitious program in 2020/21 and met 17,319 visitors at the Gallery and 7,154 participants via the Outreach programs. At the end of March 2020 when COVID-19 restrictions came in to place, Instagram live events and programs online reached 19,276 people and Gallery exhibitions on tour reached 11,067. The Gallery had a total physical and digital reach of 54,816.

The 2020/21 program explored a range of concepts, including female friendship, identity, significance of place, time, and cross-disciplinary practice between art and science. The Gallery continued to present work from local and regional artists across its Gallery 2 program, along with providing a space for the Permanent Collection to be on view through curation by visiting artists and arts professionals in The Window. The Gallery presented performance and new media work, sculptural and video installations, experimental materials, painting and works on paper of various media, including large scale photography and three-dimensional prints.

Arlo Mountford: 'Deep Revolt', a Goulburn Regional Art Gallery exhibition toured by Museums & Galleries of NSW continued touring throughout Australia in 2020/21 at the following venues:

- Maitland Regional Gallery , New South Wales
- Walkaway Gallery, Bordertown, South Australia

Barbara Cleveland: 'Thinking Business' a Goulburn Regional Art Gallery exhibition will commence touring with Museums & Galleries of NSW (MGNSW) in July 2021.

At the time of this report, the Gallery is the only regional gallery of its size with an exhibition on tour nationally with MGNSW.

The Gallery continues to receive funding by Create NSW under the multi-year funding program for 2021-2024, which contributes to the great support of Goulburn Mulwaree Council.

### Artist Support

The Gallery supported a total of sixty four artists, including fifty one from NSW, twenty nine local artists in eighteen exhibitions, workshop tutors and guest speakers.

The Gallery hosted one Artists in Residence, Harriet Body.

### Exhibitions

The Gallery commissioned new work from ten artists in a program of eighteen exhibitions during 2020/21. It supported sixty four artists, including twenty nine local artists. Highlights included:

- **Barbara Cleveland, *Thinking Business*** 9 Oct. – 14 Nov. 2020 (1,513 visitors).  
*Thinking Business* presented a survey of Barbara Cleveland's video based performance works, each exploring notions of female collaborative practices. Some of these concepts ranged from cooperation and the division of labour, to humour and the question of its place in public performance. *Thinking Business* was Barbara Cleveland's inaugural solo exhibition at a public Gallery in Australia.
- This Gallery exhibition commences a national tour through MGNSW in July 2021, with a specially adapted website to host each venue's iteration where impacted by COVID-19 restrictions.
- ***Infinites*, curated by Lauren Reid** 27 Nov. 2020 – 23 Jan. 2021 (1,822 visitors).

*Infinites* was curated by Berlin based Lauren Reid, and was the Gallery's first international exhibition. Featuring the work of eight artists, the exhibition explored the concept of time as a loose point of departure – geological and ecological time, time as music and rhythm, time in artistic process and time as a medium – expressed through a number of time-based video works. New work from Maningrida-based artist Serena Bonson was acquired as part of the exhibition, expanding the Gallery's collection of work from Contemporary Indigenous Australian artists.

- **David Ryrie, *Otherwise Arbitrary Moments*** 5 Feb. – 3 Apr. 2021 (4,009 visitors).  
A solo exhibition of new work *Otherwise Arbitrary Moments* presents the intimate photographic practice of Southern Highlands based artist David Ryrie. With great sensitivity to the physical world, Ryrie uses the power of photography as a documentary process and an art form to bring gravitas to a world of seemingly banal and ordinary objects and landscapes. The exhibition was translated into an extensive catalogue, with essays from writer Emma O'Neill and Gallery Director Gina Mobayed, designed by Garbett Design.
- **Mel O'Callaghan, *Centre of the Centre*** 16 Apr. – 12 Jun. 2021 (2,148 visitors).  
A solo exhibition from Paris and Sydney based artist Mel O'Callaghan, *Centre of the Centre* toured with Museums and Galleries NSW, with Goulburn Regional Art Gallery being the first venue to host the show. The exhibition was made up of large scale glass sculptural components and an immersive three-channel video projection installation. Exploring concepts of deep sea exploration and the history of oxygen-breathing organisms, the exhibition run also included a performance of ecstatic breathing and trance – reflective of the ability of the human body

to function in extreme environments. *Centre of the Centre* was an exhibition that encouraged the use of Cultural Mediation – an tool used to approach conversation to engage audiences with cross-disciplinary work.

### Sector Engagement

The Gallery staff contributed/hosted to the following sector events:

- Director Gina Mobayed opened the 'Coming Together' exhibition of work by Robbie and Alan Howard and Kate McKay at Helen Stephens Gallery, Collector.
- Director Gina Mobayed gave a presentation to the Regional & Public Galleries of New South Wales Annual General Meeting via Zoom on her role as Director of Goulburn Regional Art Gallery.
- Goulburn Regional Art Gallery hosted a 2-day Cultural Mediation Workshop and practical session in conjunction with Museums and Galleries of NSW and University of Queensland Art Museum for our staff and staff from other Regional Galleries and arts organisations.

### Awards

Goulburn Regional Art Gallery won the 2020 IMAGinE Award for Sidney McMahon *Of hope and longing* in the Innovation & Resilience category.

### Grants

The Gallery was successful in obtaining multi-year program funding from Create NSW for 2021-2024.

### Acquisitions

The Gallery grew its permanent collection by twenty two works in the 2020/21 FY.

It acquired five artworks for the permanent collection:

- James Lieutenant, *Summer Veil and Evaporate*
- Serena Bonson, *Warraburnburn 1, 2 & 3*
- Anyupa Stevens, *Ngura-Country*

The Gallery received seventeen artworks by the following artists under the Australian Government's Cultural Gifts Program:

- Zoe Young, *Winter soundtrack/'99 Luftballons*
- Alex Seton, *The Passage*
- Rodney Pople, *Bass Strait Ice Breaker*
- Jenny Bell, *Grave No 4, Tractor No 2, My Brother's Shed, Fence No 21 – in My Father's Paddock, Beside the Dam No 7 - In My Father's Paddock, Cup of Tea - In My Father's Paddock, Tractor No 5, Building a Yard No 4 – In My Father's Paddock, Paddocks Bohara No11, Tractor No 42, Paddock No 33, Cemetery Collector No 71, Cemetery Collector No 79 and Cemetery Collector No 80.*

### Public Art

In the 2020/21 FY the Gallery received one public art work donated through the Australian Government's Cultural Gift's Program by Alex Seton:

- Alex Seton, *The Passage*, 2017, South Australian Limestone and steel frame, 95 x 145 x 240 cm.

### Education Program

#### Young People

The Gallery worked with 2,175 young people in 2020/21 through its Education Program.

Afternoon Art Club is a practical program delivered every school term for nine weeks. In 2020/21 the program moved from three afternoons to four and was delivered on Tuesday, Wednesday and Thursday afternoons for primary aged children and Fridays for high school aged participants. Each session was fully subscribed with waitlists and was primarily delivered by Education Officer Sally O'Neill.

An average of three workshops are offered by the Gallery each school holidays. The Gallery collaborated with artists Harriet Body and Sarah Eddowes as well as Girl Tribe Goulburn and Council's Youth Services to deliver workshops in 2021.

Tours and creative activities were provided for visiting Pre-School, Primary and High School students during exhibitions. Schools returned onsite in late term 4 and were back to visiting per usual in early 2021. The Gallery hosted record numbers of school groups for exhibitions David Ryrie and Mel O'Callaghan at 18 groups each. The Gallery engaged 788 local school students last year.

Art Teenies is a free creative program for children under 5, delivered every Monday morning during exhibitions. Local yoga instructor, Pauline Mullen conducted movement sessions on a monthly basis until March when the program changed to a Tuesday morning. This program has grown in 2020/21 and attendance is consistent.

The Gallery engaged local yoga instructor, Pauline Mullen in delivering program 'Moving to Performance' for exhibition Barbara Cleveland's 'Thinking Business'. Five onsite workshops were conducted and five videos posted with a total of 614 views.

A total of four Education Kits were available for exhibitions in 2020/21, two of which were written by Education Officer, Sally O'Neill.

### Adults

The Gallery offered two practical workshops for Adults in 2020/21. In October the Gallery offered a painting class over three weeks for adults with Sally O'Neill. In March the Gallery hosted four life drawing classes with professional life models.

Two professional development sessions were organised and hosted by the Gallery. In November Anne Masters delivered a one day professional development session for local artists. In May the Gallery hosted Museums and Galleries NSW for a two day Cultural Mediation seminar for art workers through exhibition Mel O'Callaghan 'Centre of the Centre'.

Canberra based artist, Harriet Body conducted intergenerational workshops 'YOURS' on a monthly basis beginning January, for a total of six workshops in 2020/21. Participants of the program included young children, their parents and seniors. Each session involved morning tea, social engagement activities and making projects. The works created in these workshops will be exhibited in the Gallery January 21 – 3 March 2022.

Conversations and Panel discussions are delivered at least once per exhibition. Talks included those delivered by exhibiting artists, curatorial talks, panel discussions and special interest talks. Talks were also provided for special interest groups and bus tours on request. The Gallery worked with twelve professionals to deliver twenty four talks in 2020/21. Guests included Mel O'Callaghan, Eugenia Lim, Ros Russell, Megan Monte, Barbara Cleveland, Bill Dorman and David Ryrie.

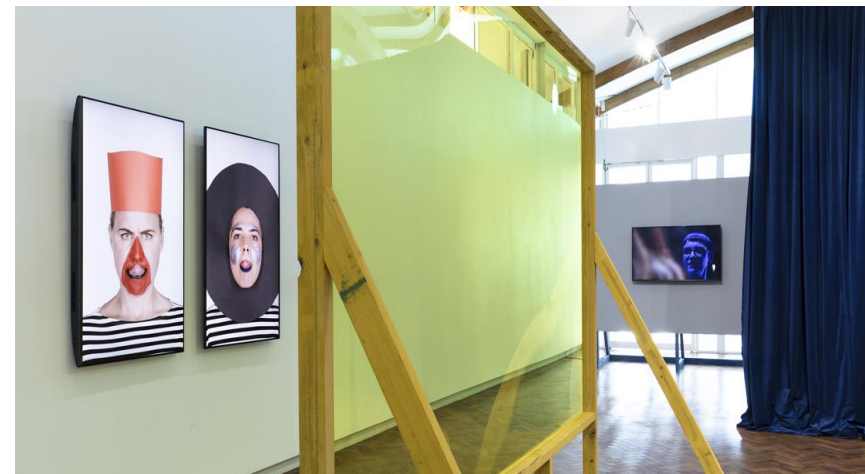
A total of 302 people attended talks at the Gallery and reached 8,143 via digital engagement during 2020/21.

### Outreach

The Gallery has been actively involved in activities for young people and seniors who cannot access the Gallery. Outreach Officer, Janet Gordon, in

conjunction with Goulburn Public School's SACC Program have provided weekly school term Kids Art Classes for Pre-schoolers at Dalton, Goulburn East, Goulburn Public, Marulan, Tallong, Taralga, Tarago and Windellama. In the 2020/21 financial year 8,022 children accessed the SACC Outreach Program including online activities during COVID restrictions within Schools.

Outreach programs see the Gallery take its programs on the road, giving opportunity to engage with new audiences. Due to ongoing restrictions tours were offered to schools in digital format from July to October. The Gallery connected with seven schools digitally during exhibition ARTEXPRESS, including two tours via Zoom with Crookwell Public School. Arts Access Workshops connect the Gallery to those in the community who cannot visit the Gallery due to mobility or physical difficulties. Due to ongoing restrictions, this program was converted to activity booklets. 3 packages were provided to David Morgan Centre, Pschyogeriatric Unit, Kenmore Hospital in 2020/21 and reached 12 participants.



*Installation View of Barbara Cleveland 'Thinking Business', Goulburn Regional Art Gallery 2020. Photo: Silversalt Photography.*



## Access and Equity of Services to All

Goulburn Mulwaree Council provides services for frail aged people, people with disabilities and people living in geographically remote areas (Rurally and Socially Isolated). Funded Coordinators use a network of part time staff and volunteers to provide these services.

The Council auspices the following services under the title of Goulburn Mulwaree Social Support Services:

### Goulburn Respite Service

This service provides centre based day care programs at the Goulburn Community Centre, 155 Auburn St, Goulburn, three days per week and the Brewer Centre in Marulan, one day per week. The service is for people who are frail aged, people with disabilities and their carers. Programs are designed to enable them to remain independent and living in their own homes in the Goulburn Mulwaree Local Government area. This program is funded by the Australian Government, My Aged Care – Commonwealth Home Support Programme.

### Goulburn Leisure Link

Goulburn Leisure Link is a Peer Support program for persons with a disability, it provides social, sporting and recreational activities designed to increase community participation and independence. It gives opportunities to enhance social skills and to develop and maintain friendships. The activities are chosen by the clients who attend the program through planning days and newsletters. The activities are organised with the coordinator and are supported by volunteers. The program is based at the Goulburn Community Centre, Auburn St, Goulburn. This program is funded by the National Disability Insurance Agency (NDIA) through the National Disability Insurance Scheme (NDIS) and operates and meets standards outlined in the *NDIS NSW Enabling Act 2013* and the *Disability Inclusion Act 2014*.

### Goulburn Neighbour Aid

This service primarily involves the co-ordination of volunteers to supply a range of services that provide socialisation, companionship and practical support and assistance to frail aged people, people with a disability and their carers, to enable them to remain independent in their own homes, in the Goulburn Mulwaree Local Government area.

The service is operated from the Goulburn Community Centre, 155 Auburn St, Goulburn. This program is funded by the Australian Government, My Aged Care – Commonwealth Home Support Programme.

Goulburn Mulwaree Social Support Services, listed above, endeavour to ensure that services are available to people who meet the National Disability Insurance Scheme (NDIS) and My Aged Care – Commonwealth Home Support Programme guidelines. They can be frail aged people, people with a disability and their carers living within the Goulburn Mulwaree Local Government area without discrimination. People are not excluded from access to the services on the grounds of their gender, marital status, religious or cultural beliefs, political affiliation, particular disability, ethnic background, age, sexual preference, ability to pay, geographical location or circumstances of their carer.

From March to June 2020, the delivery of some of these programs and activities has been modified in response to the impact and safety requirements of COVID-19.

## Access Committee

Goulburn Mulwaree Council does not currently have an Access Committee. Any new developments are assessed for compliance with the legislation to ensure appropriate access for people with disabilities.

## ***Our Infrastructure***

*Our community is well serviced and connected to built, social and communications infrastructure*

### **Community Strategic Plan Strategies:**

- IN1 Develop high speed rail links between the region, Canberra, Sydney and Melbourne*
- IN2 Improve public transport links to connect towns within the region and increase access to major centres*
- IN3 Maintain and improve road infrastructure and connectivity*
- IN4 Maintain and update existing community facilities and support the development of new community infrastructure as needed*
- IN5 Operate, maintain and upgrade water systems to provide high quality water to our customers*
- IN6 Implement safe, accessible and efficient waste management and recycling options for general and green waste and sewerage*
- IN7 Secure improvements for and future proof telecommunications infrastructure*
- IN8 Improve accessibility to and support the development of health and medical facilities in the region*
- IN9 Improve accessibility to and support the development of education and training facilities in the region*

## Achievements in implementing the Delivery Program

### CSP Strategy IN2

*Improve public transport links to connect towns within the region and increase access to major centres*

Delivery Program Action		Activity	Measure	Status
IN2.1	Maintain and upgrade GMC regional road network	IN2.1.1 Complete rehabilitation and upgrade works on Regional Roads.	Taralga Road, Bungendore Road, Highland Way	Completion of annual maintenance and Capital works programs funded via Block Grant. Blackspot funded project in delivery on Taralga Road. RRRP project completed on Union Street
		IN2.1.2 Complete roadside vegetation management program on Regional Roads	Taralga Road, Bungendore Road, Highland Way	Completion of annual maintenance and Capital works programs funded via Block Grant
IN2.2	Eliminate networks safety hazards when identified	IN2.2.1 Implement line marking, guardrail and sign replacement programs	Completion of annual programs	Completion of line marking and guard rail programs. Replacement of signage as required
		IN2.2.3 Complete rural bridge replacement	Towrang Road bridge (project dependent on successful application for Grant Funding)	Completion of Thornford Road bridge replacement. Obtained Grant funding for Carrick Road and Towrang Road bridge replacements for delivery in 2021/22
		IN2.2.4 Develop Road Safety Plan	Completion and adoption of plan	Road Safety Plan being developed

## CSP Strategy IN3

*Maintain and improve road infrastructure and connectivity*

Delivery Program Action		Activity		Measure	Status
IN3.1	Carry out asset inspection regime and condition assessment to identify and prioritise capital works & maintenance programs	IN3.1.1	Complete annual inspection program of transportation assets	Ongoing inspection program in accordance with Asset Inspection Regime	The inspection program is being completed in line with the program
		IN3.1.2	Conduct pavement assessment testing where required	Testing carried out to support design works for specific projects	Testing carried out where deemed necessary
IN3.2	Implement road infrastructure capital works and maintenance programs	IN3.2.1	Complete annual rural resealing program	Completion of annual rural re sealing program	Program complete
		IN3.2.2	Complete annual urban resealing program	Completion of annual urban re sealing program	Program complete
		IN3.2.4	Complete urban road rehabilitation program	Completion of annual urban road rehab program	Program complete, Forbes Street, Bourke Street, Auburn/Mundy roundabout
		IN3.2.6	Complete rural road rehabilitation program	Completion of annual rural rehab program	Program complete, Mountian Ash Road, Windellama Road, commencement of second section of Mountain Ash Road
		IN3.2.7	Complete rural road reconstruction program	Completion of annual rural re construction program	Program complete, commencement of Carrick Road

IN3.2 <b>(Cont.)</b>	Implement road infrastructure capital works and maintenance programs	IN3.2.8	Complete new and replacement footpath program	Actively seek Grants for new footpath. Complete annual footpath replacement program	Program complete, Tarago, Marulan, Goldsmith Street, Sloane Street, Bladwell Park, Wollondilly Walking Track
		IN3.2.9	Complete new and replacement kerb & gutter program	Actively seek Grants for new kerb & gutter. Complete annual kerb & gutter replacement program	Program 50% complete. Lisgar Street complete, Robinson Street designed and planned for delivery in 2021/22
		IN3.2.10	Complete annual gravel re-sheeting program	Completion of annual gravel re sheeting program	Program 80% complete. Coopers Lane, Invarary Road, Koorngaroo Road, Wollogorang Road, Thornford Road. Bullamalita road could not proceed due to storm damage in the area, for delivery in 2021/22
		IN3.2.11	Complete gravel road maintenance program	In accordance with rural zone program and pre-works inspection	Program complete

Delivery Program Action		Activity		Measure	Status
IN3.2 (Cont.)	Implement road infrastructure capital works and maintenance programs	IN3.2.12	Complete guardrail replacement program	Completion of annual guard rail program	Program complete
		IN3.2.13	Maintain and quarry haulage routes	Brayton Road, Ambrose Road, Jerrara Road, Oallen Ford Road, Sandy Point Road, Lumley Road, Collector Road	Completion of RHL program
		IN3.2.13	Augment urban drainage system deficiencies	Undertake storm water assessment of the urban networks to determine areas for future works.	Overland flow and flood studies undertaken. This will enable network capacity studies in future years
		IN3.2.14	Weeds and vegetation management	Completion of annual noxious weed control program, broad leaf weed control for sports fields, roadside slashing and spraying program	Completed

## CSP Strategy IN4

*Maintain and update existing community facilities, and support the development of new community infrastructure as needed*

Delivery Program Action		Activity		Measure	Status
IN4.1	Operate community facilities to maximise use	IN4.1.1	Maintain cemeteries in accordance with Plan of Management and Health Guidelines	Compliance with Health Guidelines	Completed – ongoing
		IN4.1.2	Maintain cemeteries burial registers in accordance with legislative requirements	Compliance with legislative requirements	Completed – ongoing
		IN4.1.3	Operate aquatic centre in accordance public health	Compliance with public health requirements	Completed – ongoing
		IN4.1.4	Operate aquatic centre in accordance safety requirements	Annual audit by Royal Lifesaving Australia	Completed
		IN4.1.5	Operate Recreation Area in accordance with the Plan of Management (POM) & Committee direction	Compliance with POM	Completed
		IN4.1.6	Maintain sports fields, landscaped areas, public amenities and Wollondilly Walking Track to acceptable standard for uninterrupted community use	Continuous availability for use	Completed – ongoing
IN4.2	Upgrade community facilities to improve service provision	IN4.2.1	Completion of annual capital works program	Avenue of Honour tree planting, George Street Marulan landscaping, Recreation Area improvements,	Completed – Avenues of Honour, all signage installed, trees planted along approaches and established, Marulan Landscaping & Recreation Area improvements completed.

IN4.2 (Cont.)	Upgrade community facilities to improve service provision	IN4.2.2	Community facilities upgrade	Commence construction works Aquatic Centre redevelopment	Construction commenced, due for completion February/March 2022
		IN4.2.3	Playground renewal	Bladwell Park	Grant unsuccessful, works carried to next financial year.
		IN4.2.4	Victoria Park redevelopment	Japanese Garden, Seiffert Oval Grandstand upgrade, conversation pit	Completed – Seiffert Oval Grandstand and Conversation Pit.  Japanese Garden to be carried over to next financial year due to Covid.
		IN4.2.5	Construction of Wollondilly Walking Track	Cemetery Street to Lower Sterne Street	80% practical completion
		IN4.2.6	Cemeteries capital improvements	Memorial garden beams	Completed
		IN4.2.7	Building improvements	Hetherington Street depot workshop upgrade.	Construction commenced – due for completion early 2022



## CSP Strategy IN5

*Ensure high quality water supply options for the towns in the region*

Delivery Program Action		Activity		Measure	Status
IN5.1	Operate, maintain and upgrade water systems to provide high quality water to our customers	IN5.1.1	Completion of annual maintenance programs	Program Completed	Program completed
		IN5.1.2	Completion of annual capital works program	Program Completed	Annual programs completed.
		IN5.1.3	Concept and detailed design of the Goulburn Water Augmentation works	Designs completed	Concept Design completed for sludge lagoons, detailed design underway as of September 2021
		IN5.1.4	Construction commencement of the Goulburn Water Augmentation works.	Construction commenced	Detailed design to be completed in 2021-2022 financial year
IN5.2	Investigate safe and secure water supply options to accommodate regional growth	IN5.2.1	Review the IWCM as per the NSW DPI Guidelines	Review Completed	Tender drafted for review and development of IWCM
		IN5.2.2	Review the Water and Sewer Strategic Business Plan as per the NSW DPI Water Guidelines	Review Completed	In progress

## CSP Strategy IN6

*Implement safe, accessible and efficient waste management and recycling options for general and green waste and sewerage*

Delivery Program Action		Activity		Measure	Status
IN6.1	Operate, maintain and upgrade the sewer systems to maximise performance and minimise environmental, operational and capital project risks.	IN6.1.1	Completion of annual maintenance programs.	Programs Completed	Program completed
		IN6.1.2	Completion of annual capital works programs.	Programs Completed	Annual programs completed.
		IN6.1.3	Completion of detailed design of and construction commencement of the Goulburn Reuse Scheme.	Construction commenced	Construction Commenced
		IN6.1.4	Completion of Marulan Wastewater Treatment Plant feasibility and concept design.	Concept Design Completed	Concept Design completed, still require concurrence from DPIE and other stakeholders
IN6.2	Investigate safe and secure sewer collection and treatment options to accommodate regional growth.	IN6.2.1	Review the IWCM as per the NSW DPI Guidelines.	Review Completed	Tender drafted for review and development of IWCM
		IN6.2.2	Review the Water and Sewer Strategic Business Plan as per the NSW DPI Water Guidelines.	Review Completed	In progress
IN6.3	Develop the Goulburn, Marulan and Tarago Waste Management Centres to meet community and environmental needs.	IN6.3.1	Monitor remaining landfill life at Goulburn Waste Management Centre and implement strategies to reduce waste to landfill across all of Council’s	Annual volumetric surveys and ongoing waste reduction initiatives such as composting, recycling and re-use infrastructure	Volumetric surveys completed, composting underway and a facility upgrade has commenced. Landfill

IN6.3 (Cont.)	Develop the Goulburn, Marulan and Tarago Waste Management Centres to meet community and environmental needs.	waste centres and maximise the available airspace.		rehabilitation report completed outlining waste centre rehabilitation budget estimates to facilitate future planning and budget development.
	IN6.3.2	Ongoing environmental works at Goulburn and Marulan landfills.	Works undertaken	Works ongoing. Litter nets installed at Goulburn Waste Management Centre, water management processes in place with further work planned for Marulan in 2021/22. Litter patrol is ongoing.
	IN6.3.4	Construction of the Goulburn Waste Management Centre upgrade works.	Works Completed	Tender awarded and construction due for completion mid 2022.

## CSP Strategy IN7

*Secure improvements for and future proof telecommunications infrastructure*

Delivery Program Action		Activity	Measure	Status
IN7.1	Develop a Smart City Action Plan	IN7.1.1 Collaborate with community and develop Smart City Action Plan.	Plan completed with key projects being implemented	Action Plan complete, implementation ongoing

## CSP Strategy IN8

*Improve accessibility to and support the development of health and medical facilities in the region*

Delivery Program Action		Activity	Measure	Status
IN8.1	Lobby State Government to provide adequate health and medical facilities within the Local Government Area	IN8.1.1 Monitor progress of hospital redevelopment to ensure the community receives an exceptional outcome in terms of both the facility and the services provided.	Regular updates provided	Council was very involved in advocating for the upgrade of the hospital and worked hard with the State Government to get funding for the hydrotherapy pool at the Aquatic Centre.
IN8.2	Support the development of community health services and infrastructure that is accessible to residents living in remote areas and to less mobile residents	IN8.2.1 Annual progress reports provided to Council	Reports provided	Council continues to operate health facilities in Marulan and is advocating similar facility at Tarago.

## CSP Strategy IN9

*Improve accessibility to and support the development of education and training facilities in the region*

Delivery Program Action		Activity	Measure	Status
IN9.1	Advocate for the education and training needs of the young people in the region	IN9.1.1 Annual progress reports provided to Council	Reports provided	Council employs a number of young trainees and apprentices. Discussions with TAFE and Country University Centre advocate education for young people.
		IN9.1.2 Continuation of Council's trainee employment program	Number of trainees employed at least maintained	Council is continuing support for young people by maintaining the number of trainees and apprentices hosted under this program.

## **Enhancing Waste Management**

By September 2021, Council had completely sold out of compost produced from organic waste collected via the fortnightly Food Organics and Garden Organics (FOGO) waste collection service. The compost also included organic waste collected from Tribe Breweries and food waste from some businesses in Canberra.

The compost is of a very high quality with high nutritional values. It is sold for the low fee of \$20/cubic metre to encourage use by the local community. This ensures the community can 'close the loop' on the waste stream and organic waste generated in local homes is returned to local lawns, gardens and sports fields. In 2020/21, Council collected 2600 tonne of FOGO from local homes and transformed it into nutrient rich compost.

Over the year, Council's domestic collection services also picked up 4832 tonne of residual waste from red lidded bins and 1476 tonnes from yellow lidded recycling bins. There were also approximately 4000 customers who had access to Council's rural waste card system, which enables the disposal of rubbish, recycling and organic waste at Council's waste centres by rural residents.

Due to COVID-19 delaying the previous year's bulky recycling disposal weekend, Council hosted three weekends for the free disposal of bulky waste in 2020/21.

The bulky waste disposal weekend held in November 2020 saw 395 tonne of waste disposal by residents free of charge. The two free disposal weekend for mattresses, e-waste and items with harmful gases (air-conditioners/fridges/freezers) held in September 2020 and May 2021 saw 25 tonne of mattresses and 342 tonne of metal and white goods disposed of. Overall Council's domestic recycling rate is 24.64%, meaning that of the total waste produced by residents in our community, an estimated 24.64% is recycled. In 2020/21, 67.25% of waste collected through the free bulky waste disposal weekends was recycled, which is a good outcome assisted by hosting two free weekends for recyclables in the one year due to COVID-19 impacts the previous year.

Council continued to work closely with commercial waste customers affected by COVID-19 and enabled services to be altered or suspended easily due to impacts such as business closures or reduced patronage.

Council has also continued to work on actions outlined in the 2013 Waste and Resource Recovery Strategy, which states our vision is 'Sustainably managing Goulburn Mulwaree's waste for the long term'.

Some of the key achievements in 2020/21 included:

- Delivering a number of waste education activities, including a new social media presence known as 'Wasted', FOGO (Food Organics Garden Organics) initiatives, unique drama workshops in high schools and with local theatre groups, plus hosting the EnviroMentors program in primary schools with funding support from the Canberra Region Joint Organisation of Councils.
- The release of tender documents for an \$8.4 million upgrade of Goulburn Waste Management Centre. The new facilities will include a Re-Use Hub for the sale and repair of items, a Community Recycling Centre and improved waste disposal and recycling infrastructure, which will transform the facility into a modern resource recovery centre focussed on recycling and reuse.
- A number of environmental initiatives, such as the installation of new litter nets at Goulburn Waste Management Centre to help reduce wind-blown litter.



*Council's high quality, nutrient rich compost produced from food and garden waste collected from local homes was sold out by September 2021*



*Litter nets now surround the Goulburn's landfill, helping to reduce wind blown litter*

#### **Did you know?**

The May 2021 free disposal weekend alone accepted 463 mattresses, 220 cubic meters of metal and 121 e-waste loads, all of which were recycled



# Our Civic Leadership

*Our leaders operate ethically and implement good governance. We empower our residents with the tools to participate actively in the development of our communities.*

## **Community Strategic Plan Strategies:**

- CL1 *Effect resourceful and respectful leadership and attentive representation of the community*
- CL2 *Encourage and facilitate open and respectful communication between the community, the private sector, Council and other government agencies*
- CL3 *Collaborate and co-operate as a group of Councils to achieve efficiencies and a greater voice in regional decision making and encourage similar co-operation across other sectors and community groups*
- CL4 *Actively investigate and communicate funding sources and collaboration opportunities that can strengthen the region*



## Achievements in implementing the Delivery Program

### CSP Strategy CL1

*Effect resourceful and respectful leadership and attentive representation of the community*

	Delivery Program Action	Activity	Measure	Status
CL1.1	Actively promote sound governance practices and procedures within the organisation	CL1.1.1 Facilitate the review of Council policies and procedures.	Policies and procedures reviewed every two years	Achieved
		CL1.1.2 Facilitation of a program of Governance related training to Councillors and relevant staff	Training provided on a minimum of 2 topics per year	Access to Information, Complaint Handling, Privacy Training, Code of Conduct Training
CL1.2	Ensure the long term financial sustainability of Council through effective and prudent financial management	CL1.2.1 Report on Council's Financial position and performance	Unqualified Audit Report	Achieved
		CL1.2.2 Achieve Budget Control	Budget achieves Operating Surplus before Capital items	Achieved
CL1.3	Support Council to be compliant, efficient and more effective through use of technology.	CL1.3.1 Develop, maintain and improve Council's corporate Software/Network systems	Maintain system availability > 95%	Target met (uptime approximately >99%)
		CL1.3.2 Support Council's information and communication technology	Percentage of support requests resolved on time > 80%	5996 Service requests 4484 resolved in less than 1 day. 74.78 % completed on time.
CL1.4	Deliver excellence in customer service throughout the organisation	CL1.4.1 Provide quality customer service from the Customer Service Business Unit	Customer Service satisfaction survey responses >85% good/excellent	Achieved

## CSP Strategy CL2

*Encourage and facilitate open and respectful communication between the community, the private sector, Council and other government agencies*

Delivery Program Action		Activity		Measure	Status
CL2.1	Undertake community consultation in accordance with adopted Community Engagement Strategies	CL2.1.1	To actively promote and advertise public meetings through all available media platforms	This is undertaken, and attendance and participation is noted.	Ongoing promotion and advertisement occurs.
		CL2.1.2	To facilitate on-line consultation through Council’s online platforms including website, social media and survey monkey.	All consultation shared and promoted through platforms. Responses continue to increase.	Consultation undertaken through Council’s website and traditional methods.  Promoted via social media, radio, print media and other methods.
		CL2.1.3	Maintain strong social media presence through regular posts and engagement	Social media is actively used and presence is growing. Over 8,000 followers on Facebook.	Social media presence continues to grow.
		CL2.1.4	Continue with Community Outreach Program	Outreach Meetings held in all LGA Villages	No Outreach meetings were held during 2020/21 due to the COVID-19 pandemic

### CSP Strategy CL3

*Collaborate and co-operate as a group of Councils to achieve efficiencies and a greater voice in regional decision making and encourage similar co-operation across other sectors and community groups*

Delivery Program Action	Activity	Measure	Status
CL3.1 Actively participate in the Canberra Region of Joint Councils (CRJO)	CL3.1.1 Attendance at Board and General Managers Advisory Committee (GMAC) Meetings	Attendance level >90% of meetings	Achieved
	CL3.1.2 Attendance by relevant staff at Special Interest Group (SIG) Meetings		Business Manager Waste and Recycling is Chair of the Regional Waste and Resource Recovery Working Group.

### CSP Strategy CL4

*Actively investigate and communicate funding sources and collaboration opportunities that can strengthen the region*

Delivery Program Action	Activity	Measure	Status
CL4.1 Continue with active Grant's Officer program within Council's organisational structure	CL4.1.1 Grant applications prepared for projects in accordance with priorities as set out within Operational Plan	Number of grant applications prepared	Ongoing
	CL4.1.2 Relevant grant funding opportunities communicated throughout the organisation and community	Number of grant opportunities identified	Ongoing

## Financial Assistance Summary

During 2020-2021 \$43,586.63 was awarded to organisations and individuals under Council's Financial Assistance Policy.

Organisation	Amount Awarded	Organisation	Amount Awarded
Bungonia Village – Plan of Management	\$3,250.00	Donation for Goulburn Relay for Life	\$2,000.00
Rotary Club of Goulburn	\$3,000.00	Salvation Army	\$500.00
Lieder Theatre Company	\$5,000.00	Tirranna Public School	\$2,920.00
Goulburn Community Radio Assoc.	\$5,000.00	Goulburn North Public School	\$50.00
NSW Police Legacy Charity	\$226.90	Goulburn South Public School	\$50.00
Goulburn Library Paperback Café	\$400.00	Goulburn High School	\$50.00
Hearing Australia	\$831.00	Tirranna Public School	\$50.00
Campdraft	\$550.00	Tallong Public School	\$50.00
Goulburn AP & H Society	\$2,500.00	Goulburn East Public School	\$50.00
Donation to Movember 2020	\$2,500.00	Goulburn West Public School	\$50.00
Tallong Public School	\$610.00	Wollondilly Public School	\$50.00
Marulan & District Lions Club	\$600.00	Marulan Public School	\$50.00
Australian Scroll Saw Network	\$200.00	Mulwaree High School	\$50.00
Harmony Day	\$198.00	Tarago Public School	\$50.00
Mission Australia	\$72.00	The Crescent School	\$50.00
Rotary Club of Goulburn	\$3,599.00	Windellama Public School	\$50.00
Goulburn North Public School Fireworks	\$412.50	Goulburn Public School	\$50.00
Goulburn Golf Club	\$276.76	Bradfordville Public School	\$50.00
Hearing Australia	\$611.00	Goulburn Invitational Charity Golf Day	\$1,200.00
Art Society	\$24.00	St John Ambulance Service	\$200.00
Compassionate Friends of Goulburn	\$288.00	NAIDOC School Initiatives	\$500.00
Goulburn & District Arts & Crafts	\$1,046.50	PCYC Goulburn	\$450.00
Golf Club Flood Cleanup Waste Removal	\$1,062.97	Friends of Goulburn Historic Cemeteries	\$583.00
Country Womens Association of NSW	\$1,000.00	Make-A-Wish Foundation	\$250.00
St Joseph's Primary School	\$50.00	Goulburn Club	\$325.00
St Peter & Pauls Primary School	\$50.00	St Vincent de Paul CEO Sleep-Out	\$250.00
One School Global - Taralga Road	\$50.00	Challenge Foundation	\$200.00
Trinity Catholic College	\$50.00		

## CBD Grants Awarded

During 2020 – 2021 the following CBD Grants awarded:

CBD Item Address	Project Description	Total Project Cost	CBD Funding
131 Auburn Street, Goulburn	Paint front facade	\$5,445	\$1,150
213-215 Auburn St, Goulburn	Paint awning and facade	\$6,800	\$3,850
2 Montague Street, Goulburn	Painting	\$8,360	\$2,500
25 Market Street, Goulburn	Painting	\$8,000	\$2,500
19 Market Street, Goulburn	Painting	\$5,000	\$2,500
336 Auburn Street, Goulburn	Painting	\$5,005	\$2,500
78 Bradley Street, Goulburn	Painting	\$8,960	\$2,500
97 Bourke Street, Goulburn	Painting	\$4,455	\$2,228
<b>Totals</b>		<b>\$52,025</b>	<b>\$19,728</b>
<i>COVID-19 restrictions have made it difficult for some applicants to complete their work.</i>			



*131 Auburn Street – Paint façade. This project completed the painting of the last one of a group of three attached shops in Auburn Street. All three properties received CBD Grant Funding*

## Heritage Grants Awarded

During 2020 – 2021 the following Heritage Grants were awarded:

Heritage Property Address	Project Description	Total Project Cost	Local Heritage Funding
47 Combermere St, Goulburn	Re roof with galvanised iron	\$42,560	\$4,800
246 Cowper Street, Goulburn	Painting	\$5,500	\$2,500
96 Grafton Street, Goulburn	Painting & period garden	\$4,991	\$2,495
324 Sloane Street, Goulburn	Roof repairs	\$15,000	\$2,500
8 Ben Street, Goulburn	Window repairs	\$2,530	\$1,265
83 Grafton Street, Goulburn	Painting	\$5,500	\$2,000
9 Bradley Street, Goulburn	Painting	\$5,800	\$2,500
19 Market Street, Goulburn	Painting	\$2,055	\$1,027
34 King Street, Bungonia	Treat rising damp, repoint stonework	\$2,498	\$1,249
336 Auburn Street, Goulburn	Replace windows	\$10,000	\$ 2,500
177 Bourke Street, Goulburn	Construct front fence	\$11,275	\$2,500
78 Queen Street, Goulburn	Painting	\$6,950	\$2,500
<b>Totals</b>		<b>\$114,659</b>	<b>\$27,836</b>



*New front fence installed at 177 Bourke Street with the help of Heritage Grants*

## Grants Received Summary

Council gratefully acknowledges the following organisations that have approved Grants to Council.

<i>Project Name/Description</i>	<i>Grant Name/Programme</i>	<i>Funding Body</i>	<i>Source</i>	<i>Funds Approved</i>
Seiffert Oval Grandstand Refurbishment Project	Infrastructure Grants NSW	Office of Responsible Gambling	State	\$109,529
Reuse Goulburn (Stage 1)	Local Roads and Community Infrastructure Fund 2	Department of Infrastructure	Federal	\$1,084,000
Roberts Park Landscaping	Local Roads and Community Infrastructure Fund 2	Department of Infrastructure	Federal	\$100,000
Wollondilly Walking Track Toilet	Local Roads and Community Infrastructure Fund 2	Department of Infrastructure	Federal	\$100,000
Villages Infrastructure	Local Roads and Community Infrastructure Fund 2	Department of Infrastructure	Federal	\$300,000
Union St - Chatsbury to Wilmot	Regional Road Repair Program	Transport for NSW	State	\$105,200
Cookbundoon Pavilion	Local Roads and Community Infrastructure Fund 1	Department of Infrastructure	Federal	\$574,884
Footpaths Goulburn, Marulan, Tarago	Local Roads and Community Infrastructure Fund 1	Department of Infrastructure	Federal	\$400,000
Tallong Toilet	Local Roads and Community Infrastructure Fund 1	Department of Infrastructure	Federal	\$100,000
Hockey Redevelopment	Growing Local Economies	Department of Premier & Cabinet	State	\$3,872,000
Goulburn Australia Day 2021 (Branding)	Covid Safe Australia Day (Branding)	National Australia Day Council	Federal	\$1,000
Goulburn Australia Day 2021	Covid Safe Australia Day	National Australia Day Council	Federal	\$20,000



<i>Project Name/Description</i>	<i>Grant Name/Programme</i>	<i>Funding Body</i>	<i>Source</i>	<i>Funds Approved</i>
Upgrades to Peden Pavilion	Showground Stimulus Phase 2	NSW DPIE	State	\$229,675
Solar Panels, Grace-Millsom Centre	Showground Stimulus Phase 2	NSW DPIE	State	\$15,086
Weather Protection for Livestock Yards	Showground Stimulus Phase 2	NSW DPIE	State	\$92,010
Goulburn Australia Day 2021	Covid Safe Australia Day	National Australia Day Council	Federal	\$20,000
Wollondilly Walking Track Extension	Bushfire Local Economic Recovery Fund	Department of Regional NSW	State	\$2,000,000
Community grants scheme, Evacuation Centre procedures, equipment to house animals during hot days	Bushfire Community Recovery & Resilience Fund - Stream 1	Resilience NSW	State	\$100,000
Towrang Road Bridge Replacement Project	Bridges Renewal Program	Department of Infrastructure, Transport, Regional Development and Communications	Federal	\$2,000,000
Expansion of 2022 ABMF	Regional Tourism Bushfire Recovery	Austrade	State	\$60,000
New Bus Stops (6)	Community Passenger Transport Infrastructure	Transport for NSW	State	\$66,000
Marulan Flood Study & FRMS&P	Floodplain Management Program	NSW DPIE	State	\$50,001
North Park New BBQ/Outdoor Seating & Shade Shelter Project	Community Building Partnership	Department of Family & Community Services	State	\$17,961
Youth Week 2021	Youth Week Funding	Department Communities & Justice	State	\$1,859
Blackberry Control and Eradication Goulburn Recreation Area	Crown Reserves Improvement Fund Program	NSW DPIE	State	\$8,945
Seiffert Oval Sight Screens	NSW ICC T20 World Cup 2020 Legacy Fund	NSW Office of Sport	State	\$17,619
See Out Summer – Sunday Sessions	Festival of Place	Department of Planning, Industry & Environment	State	\$10,000

<i>Project Name/Description</i>	<i>Grant Name/Programme</i>	<i>Funding Body</i>	<i>Source</i>	<i>Funds Approved</i>
Carrick Road Bridge Replacement	Fixing Country Bridges	Transport for NSW	State	\$458,806
Windellama Road Rehabilitation Project	Fixing Local Roads	Transport for NSW	State	\$4,564,859
GMC Portal Integration	Regional NSW Planning Portal Grant	Department Planning Industry & Environment	State	\$50,000
Carrick Road Bridge Replacement	Bridges Renewal Program	Department of Infrastructure, Transport, Regional Development and Communications	Federal	\$458,806
Power Bollards Rec Area	Bushfire Community Recovery & Resilience Fund - Stream 3	Resilience NSW	Federal/State	\$22,811
Collection Management and Preservation Workshop	2021 Volunteer Museums Skills Development Grant	Museums and Galleries NSW	State	\$2,860
Rocky Hill Beacon Refurbishment	Community War Memorials	Department of Veterans Affairs	Federal	\$10,000
Heritage Advisor	Heritage NSW Grants	Department of Premier & Cabinet	State	\$6,000
Small Heritage Grant	Heritage NSW Grants	Department of Premier & Cabinet	State	\$5,500
Youth Mentoring Program	Office of Regional Youth	Regional Growth Fund	State	\$8,000
Villages Community Projects	Bushfire Local Economic Recovery Fund	Department of Regional NSW	Federal/State	\$600,000
Chinamans Lane Upgrade	Heavy Vehicles Safety and Productivity Program (Declined)	Department of Infrastructure, Transport, Regional Development and Communications	Federal	\$349,000
School Safety in Goulburn	Road Safety Program, School Zone Infrastructure Sub Program Funding Round 1	Transport for NSW	State	\$3,937,500
Winfarthing Road - Shoulder Widening and Barriers	Stimulus Funding Road Safety Program	Transport for NSW	Federal/State	\$75,000

<i>Project Name/Description</i>	<i>Grant Name/Programme</i>	<i>Funding Body</i>	<i>Source</i>	<i>Funds Approved</i>
Auburn Street - HPAA Pedestrian Safety	Stimulus Funding Road Safety Program	Transport for NSW	Federal/State	\$35,000
			<b>Total</b>	<b>\$22,039,911</b>



Sculpture of a Kangaroo, part of the **Tallong Sculpture Garden** made possible by the Bushfire Recovery Grant

## Legal Proceedings

Name	Status	Case Particulars	Amount
<b>Governance Matters - Nil</b>			
<b>Rates, Water and Debtors Recovery Action</b>			<b>Total = \$92,526 (20/21)</b>
<b>Development and Town Planning Matters</b>			<b>Total = \$125,910 (20/21)</b>
Carrington Clarke Group Pty Ltd v Goulburn Mulwaree Council	Completed	Deemed Refusal of DA/0171/1819 - Lot 1 & 2 Brayton Road, Marulan	\$7,762 (18/19)
		Proceeding No: 2019/146722	\$17,354 (19/20)
		Class 1 Appeal	\$5,702 (20/21)
			Total - \$30,818
Twynam Investments v Goulburn Mulwaree Council	Ongoing	Interim Heritage Order – 14597 Hume Highway, Marulan	\$2,652 (19/20)
		Proceedings 2019/373865	\$49,384 (20/21)
		Class 1 Appeal	
Twynam Investments v Goulburn Mulwaree Council	Completed	Deemed Refusal of DA/0335/1819 - 14597 Hume Highway, Marulan	\$7,528 (19/20)
		Proceedings 2019/382223	\$11,471 (20/21)
		Class 1 Appeal	
Minas v Goulburn Mulwaree Council	Ongoing	Deemed Refusal of DA/0216/2021 and Building Information Certificate and issuance of Development Control Order - 15 Avoca Street, Goulburn	
		Proceedings: 2020/259761, 2021/26550, 2021/26549	\$35,581 (20/21)
		Class 1 Appeal	

Name	Status	Case Particulars	Amount
Nasr Elias v Goulburn Mulwaree Council	Ongoing	Deemed Refusal of DA/0041/2021 and issuance of Development Control Order – 1270 Towrang Road, Greenwich Park Proceedings: 2020/335371 Class 1 Appeal	\$16,243 (20/21)
Roccella Jonica v Goulburn Mulwaree Council	Completed	Issuance of Development Control Order – 265 Inverary Road, Bungonia Proceedings: 2020/354045 Class 1 Appeal	\$2,927 (20/21)
Brian Harrison v Goulburn Mulwaree Council	Completed	Statement of Claim – 102 Cowper Street, Goulburn Proceedings: 2020/00348835	\$4,602 (20/21)

**Did you know?** 467 Development Application were lodged to Council in 2020/2021, of that, 440 were approved, 13 were withdrawn and 0 were rejected, 14 were refused, 0 were cancelled, 0 were surrendered.



## Mayoral Expenses

Mayoral Allowance	\$44,250
Mayoral Vehicle	\$8,420
Councillors Annual Fee (per Councillor)	\$20,280
Total Councillor Fee (Nine Councillors)	\$206,490
Overseas Visits	\$Nil
Interstate Visits	\$Nil
Travel Costs reimbursed to Attend Meetings	\$Nil
Councillor Technology Costs	\$6,589
Councillor Telephone Call Costs	\$4,440
Councillor Conference & Seminars	\$214
Councillor Training & Skill Development	\$Nil
Costs for a spouse or other persons who accompanied a Councillor	\$Nil
Childcare Costs	\$Nil

## Senior Staff Remuneration

Senior Staff positions, as defined by the *Local Government Act 1993*, employed by the Council during 2019/2020 were the General Manager, Director Corporate and Community Services, Director Operations, Director Utilities and Director Environment & Planning.

The total remuneration package for the General Manager in respect of his employment was \$326,943 which includes \$292,508 salary, \$24,985 superannuation, \$9,000 private usage of a Council vehicle and \$450.00 Professional Membership Allowance. The Fringe Benefits Tax on this vehicle was \$22,728.

The total remuneration package for the Director Corporate and Community Services in respect of their employment was \$231,884 which includes \$199,766 salary, \$20,117 superannuation and \$12,000 private

usage of a Council vehicle. The Fringe Benefits Tax on this vehicle was \$17,658.

The total remuneration package for the Director Operations in respect of their employment was \$215,243 which includes \$187,569 salary, \$18,674 superannuation and \$9,000 private usage of a Council vehicle. The Fringe Benefits Tax on this vehicle was \$18,530.

The total remuneration package for the Director Utilities in respect of their employment was \$210,125 which includes \$179,894 salary, \$18,230 superannuation and \$12,000 private usage of a Council vehicle. The Fringe Benefits Tax on this vehicle was \$17,246.

The total remuneration package for the Director Planning & Environment in respect of their employment was \$210,125 which includes \$179,894 salary, \$18,230 superannuation and \$12,000 private usage of a Council vehicle. The Fringe Benefits Tax on this vehicle was \$19,219.

## External Bodies Exercising Council Functions

No external bodies were engaged by Council to run Council facilities during 2020/2021.

## Controlling Interest in Companies

Council held no controlling interest in any companies during the reporting period.

## Councillor Meeting Attendance 2020 – 2021

	Council Meetings 22	Councillor Briefings 24	Outreach Meetings 0	Total 2020 - 2021
Councillor	Attendance	Attendance	Attendance	Total Attendance
Cr Bob Kirk (Mayor)	22	21	0	<b>43</b>
Cr Peter Walker (Deputy Mayor)	21	24	0	<b>45</b>
Cr Andrew Banfield	21	14	0	<b>35</b>
Cr Leah Ferrara	21	20	0	<b>41</b>
Cr Margaret O'Neill	20	12	0	<b>32</b>
Cr Carol James	22	22	0	<b>44</b>
Cr Denzil Sturgiss	18	14	0	<b>32</b>
Cr Sam Rowland	17	11	0	<b>28</b>
Cr Alfie Walker	19	10	0	<b>29</b>



## Private Works

During the period of 1 July 2020 to 30 June 2021, Council carried out private works for sewer \$59,850.79 and water \$301,224.17. There were no other private works carried out.

## Regulations, Rates and Charges Written Off

Amount of rates and charges written off during the 2020/2021 financial year:

<b>S575 Pensioners</b>	\$915,630.56 Total Claim \$412,033.75 Written off (45% of the total claim)
<b>S585 Postponed</b>	\$12,819.59

**Did you know?** The total land value in the LGA as at the 30 June 2021 was \$4,577,855,560 with the number of rate assessments being \$16,263

## Partnership, Co-operatives and Joint Ventures

During 2020/21 Council was a member of the following organisations:

- Canberra Region Joint Organisation (CRJO)
- South East Australian Transport Strategy (SEATS)
- Southern Tablelands Arts (STARTS) Inc.
- Country Mayors Association (CMA)
- South East Weight of Loads Group

Council was also involved in co-operative arrangements with:

- Endeavour Industries, an organisation that provides employment for the disabled.
- Southern Phone

## Stormwater Levy

Council does not levy an annual charge for stormwater management services.

## Environmental Planning and Assessment Act 1979 No. 203

No Planning Agreements were entered into during the period 1 July 2019 to 30 June 2020.

## Swimming Pools

The following provides activities relating to the inspections of private swimming pools in accordance with the Swimming Pools Act 1992 s22F (2) and Swimming Pools Regulation 2018 (SP Reg) cl 23.

Number of inspections of tourist & visitor accommodation	0
Number of inspections of premises with more than 2 dwellings	0
Number of inspections that resulted in the issuance of a certificate of compliance under section 22D of the Act	25
Number of inspections that resulted in issuance of a certificate on non-compliance under clause 21 of the Regulation	2
Applications undetermined	1

## **Companion Animal Act 1998 & Regulation**

The following provides a statement of activities relating to the enforcement and compliance with the Companion Animals Act 1998 and Regulation.

The Council expended a total of \$382,160 during 2020/21 in the operation of the Goulburn Mulwaree Animal Shelter and the enforcement and compliance of the provisions of the Companion Animals Act 1998 and Regulation. This financial component does not incorporate the administrative and management costs associated with the operation of Councils Companion Animal Service Program.

To complement the continued program of works at the Animal Shelter and the ongoing refurbishment and rebranding commenced in 2018/19 further works have been completed at the shelter to improve functionality, comfort and liveability. The further works include the purchase and installation of new state of the art cat housing, further heating and cooling improvements in the animal areas and storage improvements. There have also been further changes to policy and procedure at the facility which emphasises limiting euthanasia, increased animal care standards, community engagement and a continued focus on rehoming and adoption. Council has also employed a dedicated Animal Shelter Attendant to focus on the day to day operation of the Animal Shelter, animal care and rehoming given the outstanding success of operations at the Shelter and the resultant increased workload. In 2020/21 Council rehomed 152 dogs and 180 cats from the Animal Shelter.

Council utilises the Guidelines on the Exercise of Functions under the Companion Animals Act 1998 to assist in meeting the obligations of the legislation as follows:

- The 2020/21 Pound Data Return was submitted by the due date.
- All dog attacks and orders for 2020/21 were recorded on the Companion Animal Register.
- Council supports the desexing of dogs and cats by only selling desexed animals from the Goulburn Mulwaree Animal Shelter.
- Enforcement of the Companion Animals Act and Regulation is undertaken via an educational approach regarding responsible pet ownership. Information is provided directly to pet owners and is also readily available on Council's website and routinely features on Council social media platforms and in media releases.
- Council is active in seeking rehoming opportunities for suitable unclaimed and surrendered animals. This is achieved by keeping suitable animals for longer than the statutory time frame, liaising with animal rescue groups to find homes for animals and actively promoting animal adoption in the local community. Council utilises social media to promote a 'pet of the week' in order to raise the profile of its animal rehoming efforts and also utilises this platform to return impounded animals to their owners where animals cannot be identified or registration details are not up to date.

Council promotes responsible pet ownership in the community and recognises the importance of socialisation for both animals and their owners. As such there are four formally designated off leash areas for dogs located throughout Goulburn. These are located at Victoria Park (Cnr Faithfull & Clifford Streets), Eastgrove (Cnr Park Road & Hercules Street), West Goulburn/Garfield Park (Cnr Garfield Avenue, Francis Street & Wyatt Street) and Jack White Park (Cnr of Progress & Wran Streets, alternative access via Dalley & Healey Streets).

## Equal Employment Opportunity Management Plan

Goulburn Mulwaree Council is committed to its responsibilities under relevant legislation to provide a workplace that is free from bullying, harassment, discrimination and victimisation and provides equal employment opportunities (EEO) for current and prospective employees.

Council's EEO Management Plan encompasses the following objective and strategies:

1. **Communication and Awareness:** To communicate EEO responsibilities, principles and practices to all current and potential employees.
2. **Collection and Recording of Appropriate Information:** To ensure that relevant information in relation to EEO is collected and recorded for the ongoing development of EEO programs and to monitor the effectiveness of the current EEO plan.
3. **Recruitment and Selection:** To ensure all Recruitment and Selection at Goulburn Mulwaree Council is undertaken in accordance with legislative requirements and EEO principles.
4. **Training and Development:** To ensure training and development procedures conform to EEO principles, which incorporates opportunities for training and development of EEO target group members.
5. **Human Resources Policies and Procedures:**
  - a. To ensure all instances of advancement, transfer and higher duties are offered following fair and consistent processes where merit is established.

- b. To ensure any dispute/grievance that is raised is treated equitably and in accordance with Council's grievance resolution procedures.
- c. To ensure all employee conditions of employment conform to EEO principles.

**Target Groups:** To set strategies to assist employment for target groups. These groups include people from a non-English speaking background, people from an Aboriginal and Torres Strait Islander background, people with a disability, women in managerial roles and youth.



## Contracts Awarded over \$150,000

Major contracts undertaken 1 July 2020 – 30 June 2021

Contractor	Project	Amount
JRW T/A Jaydub Electrical Services	1819T0017 Seiffert Oval Lighting	\$480,090
Watchdog Security	1617T0003 Security Services – Extension of contract under the tender arrangements	\$168,000p/a
Komatsu Australia Pty Ltd	VP161185 Wheeled Loader	\$311,196
Vacvator Pty Ltd	1819T0011 Hydro Vacuum Excavation Truck	\$351,803
Transbridge Group	1920T0008 Design and Construct Thornford Road Bridge	\$439,436
Planet Civil Pty Ltd	VP175915 Crookwell Road Shared Path	\$499,871
SD Group	1920T0009 May St Bridge Construction	\$1,262,587
Form and Pour Pty Ltd	VP178859 Riverside Park Footpath Stage 1A	\$292,100
Plant Civil	Mary's Mount & Crookwell Road Concrete Works	\$239,746
FDC Contracting Pty Ltd	Goulburn Aquatic Centre Redevelopment Stage 1 Construction	\$27,032,756
Divalls Earthmoving and Bulk Haulage	Compost Pad Upgrade	\$359,209.12
Hunter H2O Pty Ltd	2021Q1001 WTP Sludge Lagoons Detailed Design	\$169,290
Downer Pty Ltd	VP208670 Supply Asphalt Services	\$625,391
Roadworx	VP199363 Sprayed Bituminous Surfacing	\$870,945
Canberra Isuzu Pty Ltd (Canberra Trucks)	VP198825 0097 Prime Mover	\$228,250.13
RDO Equipment	VP200057 0636 Motor Grader	\$436,725.00
Volvo Group Australia (Southern Truck Centre)	VP201132 9071 Garbage Truck and Side Compactor	\$359,930.18
Liebherr Australia Pty Ltd	VP220931 9047 Landfill Compactor	\$601,568.00

Contractor	Project	Amount
Roadworx	1920T0010 Plant and Equipment Hire Panel - Haulage Route Stabilisation RFQ	\$177,292
Power by Watts	2021T0012 Goulburn Hockey Redevelopment –Lighting Upgrade	\$344,971.00 (incl. GST)
Polytan Asia Pacific Pty Ltd	2021T0011 Goulburn Hockey Redevelopment- West Field Refurbishment	\$1,710,137.56 (incl. GST)
GC Civil	2021T0022 Carrick Road Bridge Renewal	\$912,384.00
Proludic Pty Ltd	VP186059 Riverside Park Playground Class 1 –	\$299,917
Denrith Pty Ltd	2021T0008 Wollondilly Walking Track Lower Sterne to Cemetery St-	\$352,177.15
FDC Contracting Pty Ltd	Goulburn Aquatic Centre Redevelopment Stage 1 Construction	\$27,032,756
Bridgeworks Pty Ltd	2021T0020 Towrang Road Bridge Renewal	\$3,330,770.00
Killard Infrastructure Pty Ltd	Water Main Renewal	\$2,500,000
Interflow Pty Ltd	Sewer Main Renewal	2,000,000



*New lightining installed at Seiffert Oval*

## Public Interest Disclosure

Under Section 31 of the *Public Interest Disclosures Act 1994*, Council must prepare an annual report on its obligations under this Act, within four months after the end of each reporting year.

The number of public officials who have made a public interest disclosure to Council:

1. The number of public interest disclosures received by Council in total = 0
2. The number of public interest disclosures that relate to corrupt conduct = 0
3. The number of public interest disclosures that relate to local government pecuniary interest contraventions = 0
4. The number of public interest disclosures finalised by Council = 0

Council's Internal Reporting Policy establishes an internal reporting system to encourage and facilitate the reporting of public interest disclosures of corrupt conduct, maladministration, serious and substantial waste, government information contravention and local government pecuniary interest contravention.

Actions taken to ensure that staff awareness responsibilities are met under Section 6E (1) (b) of the Act include the following:

- Induction program for new staff
- Internal reporting included as part of Council's mandatory Code of Conduct training
- Links to external investigating authorities from Policy
- Refresher Code of Conduct training

## S125 Access to Information Statistical Report (Government Information (Public Access) Act 2009)

Section 125 of the *Government Information (Public Access) Act* (GIPA Act) requires Council to annually report on its obligations under the GIPA Act. Clause 7 and Schedule 2 of the *Government Information (Public Access) Regulation 2009* outlines what must be included in the report. Council will meet its reporting obligations under the GIPA Act through inclusion in Council's organisational Annual Report.

In accordance with Section 7(3) of the GIPA Act, Council must review its program for the release of government information to identify the kinds of information held by Council that should be made available in the public interest and that can be made publicly available without imposing unreasonable additional costs on the agency. This review must be undertaken at least once every 12 months.

In 2020 – 2021 Council’s ongoing program for the proactive release of information involved requests for information being allocated to a specific department or referred to the Right to Information Officer. Requests for information, other than open access, were assessed using a checklist that assists staff in determining release. The checklist assesses the following:

- Owner of information
- Authority to release information
- Public interest – refer to Right to Information Officer
- Personal information
- Third party information – consent or easily redacted
- Copyright – consult
- Resources to search for and obtain information

During the reporting period, we reviewed this program by:

- Identifying the types and categories of information most requested
- Reviewing current practice for informal release
- Reviewing Council’s obligations under the *Copyright Act 1968* and the *Environmental Planning and Assessment Act 1979* in relation to development applications
- Consulting with staff across departments including managers and frontline staff
- Updating our “Access to Information” guide as a resource for staff and customers adding more categories
- Examining information made publicly available by other Councils when requests received for new information

As a result of this review we undertook training of staff on the release of Council held information and we released the following information proactively:

- Landholder details to government agencies and authorities for the purposes of:
  - Database updating
  - Consultation for NBN connections, noxious weed management, electricity maintenance, rural fire safety management, state significant development projects.
- Contact details of applicants requesting information of third parties for the purposes of:
  - Fencing
  - Neighbour trees



- Noxious weeds
  - Electricity connection
- Parking information
- Grants information





## Statistical Information About Access Applications

Schedule 2 of the Government Information Public Access (GIPA) Regulation sets out, in table formats, the statistical information that is required to be included in Council's annual report on GIPA obligations. These are as follows:

Table A: Number of applications by type of applicant and outcome*								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Media								
Members of Parliament								
Private sector business	1	1			1	4		14
Not for profit organisations or community groups								
Members of the public (application by legal representative)		1				3		1
Members of the public (other)	2	1			1			2

\* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

**Table B: Number of applications by type of application and outcome**

	<b>Access granted in full</b>	<b>Access granted in part</b>	<b>Access refused in full</b>	<b>Information not held</b>	<b>Information already available</b>	<b>Refuse to deal with application</b>	<b>Refuse to confirm/deny whether information is held</b>	<b>Application withdrawn</b>
Personal information applications*								
Access applications (other than personal information applications)	3	3		1	2	6		15
Access applications that are partly personal information applications and partly other								

\* A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 of GIPA) about the applicant (the applicant being an individual).

**Table C: Invalid Applications**

Reason for invalidity	No. of applications
Application does not comply with formal requirements (section 41 of GIPA Act)	7
Application is for excluded information of the agency (section 43 of GIPA Act)	0
Application contravenes restraint order (section 110 of GIPA Act)	0
Total number of invalid applications received	0
Invalid applications that subsequently became valid applications	3

**Table D: Conclusive presumption of overriding public interest against disclosure - matters listed in Schedule 1 to GIPA Act**

	Number of times consideration used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	0
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

\* More than one public interest test consideration may apply in relation to a particular access application, and if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

**Table E: Other public interest considerations against disclosure – matters listed in table to Section 14 of GIPA Act**

	Number of occasions when application not successful
Responsible and effective government	0
Law enforcement and security	0
Individual rights, judicial processes and natural justice	1
Business interests of agencies and other persons	2
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0

**Table F: Timeliness**

	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	18
Decided after 35 days (by agreement with applicant)	0
Not decided within time (deemed refusal)	0
Total	18

**Table G: Number of applications reviewed under Part 5 of GIPA Act (by type of review and outcome)**

	Decision Varied	Decision Upheld	Total
Internal Review	0	0	0
Review by Information Commissioner*	0	1	1
Internal review following recommendation under section 93 of GIPA Act	0	0	0
Review by NCAT	1	0	0
Total	1	1	1

\* The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

**Table H: Applications for review under Part 5 of GIPA Act (by type of applicant)**

	Number of applications for review
Applications by access applicants	1
Applications by persons to whom information the subject of access application relates (see Section 54 of GIPA Act)	0

**Table I: Applications transferred to other agencies under Division 2 Part 4 of the Act (by type of transfer)**

	Number of applications for review
Agency limited transfers	0
Applicant initiated transfers	0

## State of the Environment Report

State of Environment reporting requirements are part of the Integrated Planning & Reporting Framework. The intent is that the environmental objectives identified in Council's Community Strategic Plan (CSP) are to be measured by the SoE.

Council's annual report in the year of an election must include a State of Environment Report that;

- Reports as to the state of the environment in the local government area in relation to such environmental issues as may be relevant to the objectives for the environment established by the Community Strategic Plan
- Establishes relevant environmental indicators for each environmental objective
- Reports on and update trends in each such environmental indicator
- Identifies all major environmental impacts (being events and activities that have a major impact on environmental objectives)
- Is prepared in accordance with the guidelines issued under section 406
- The report may be prepared as part of a regional report

Council elections were due in 2020 however due to the Covid-19 health crisis the elections have been postponed until 4 December 2021.

The Planning and Reporting Manual (DLG 2010) notes that the SoE reporting process:

- Should enable Councils to focus resources on issues of concern to their community and where Council may influence their management

- Will integrate with and inform the Community Strategic Plan
- Strongly encourages regional partnerships to draw from a wide range of data and develop shared arrangements for environmental monitoring to achieve efficiencies and more consistent environmental monitoring and reporting across NSW
- May continue to apply the Pressure-State-Response model to report on indicators
- Must consult with the community in particular environmental groups when preparing the report

### General Assessment

The State of the Environment in Goulburn Mulwaree is considered under the broad themes of atmosphere, water, land, biodiversity and human settlement.

#### Atmosphere - Is our air quality good?

Goulburn Mulwaree enjoys generally clean air, and a pleasant climate with mild to hot summers and cool winters. Its inland position ensures a wider temperature range than coastal areas and restricts rainfall.

The lack of heavy industry or concentrations of vehicles ensures that pollutant loadings are relatively low and are usually dispersed; however, higher concentrations of pollutants may occur briefly in small areas - for example close to busy roads during peak traffic periods. Occasionally inversions occur in valleys on clear winter nights, which can trap gaseous and fine particle pollutants, such as wood smoke from domestic fireplaces and stoves and abattoir odours, close to ground level.

The Protection of the Environment Operations Act 1997 No 156 regulates the output of pollutants from solid fuel heaters. Owners can be issued with an infringement notice if the heater produces excessive smoke; excessive

smoke means the emission of a visible plume of smoke from a chimney for a continuous period of not less than 10 minutes, including a period of not less than 30 seconds when the plume extends at least 10 metres from the point at which the smoke is emitted from the chimney. No notices were issued over the 2020/2021 winter period and no warning letters were issued.

Happily the 2020-2021 bush fire season was mild compared to the horrendous previous year. There was negligible effects on the atmosphere from bush fire smoke.

#### **Biodiversity - Are our native plants and animals better or worse off?**

Goulburn Mulwaree lies almost wholly in the South-Eastern Highlands bioregion. Vegetation in this bioregion is described as predominantly wet and dry sclerophyll forests, woodland, minor cool temperate rainforest and minor grassland and herbaceous communities. The landforms are typically steep, dissected and rugged ranges, which extends across southern and eastern Victoria and southern NSW.

National Parks and Nature Reserves make up 7% of the Goulburn Mulwaree Council Area; these being the Jerralong Nature Reserve, parts of Morton National Park and Nadgigomar Nature Reserve. State Forest makes up less than 1% of the area.

Overall, it is estimated that the condition of native flora and fauna is largely the same as previous years. Many of the trees & other vegetation that was affected by drought in the previous reporting period have recovered to some extent. Some vegetation in dryer locations did not recover. Given that the season has been wetter vegetation will re-

establish from seed & potentially sucker from root stock. It is yet to be seen what the long term result will be.

Development has the potential to have an incremental effect on the natural environment. The recently implemented Biodiversity Conservation Act & Local Land Services Act regulate the effects of development on the environment. These acts aim to avoid, minimise & offset impacts on the environment.

During this reporting period the protection of native plants and animals within Goulburn Mulwaree through the management of clearing was largely the responsibility of the Department of Planning Industry & Environment (DPIE). DPIE manages National Parks, and the South East Local Land Services that includes Goulburn Mulwaree LGA. Prior to the formation of SELLS Goulburn Mulwaree LGA was covered by three Catchment Management Authorities that prepared Catchment Action Plans for the area. These documents contain information about the location, extent and quality of remnant vegetation.

Council engaged a consultant to prepare a Biodiversity Strategy for the Local Government Area. The information from the study was fed into the LEP. The outcomes of the Biodiversity Strategy are used in the assessment of Development Applications and the management of biodiversity by Council and South East Local Land Services. Council also worked with DPIE to undertake an on ground assessment and subsequent mapping of the vegetation around Goulburn city & Towrang. The mapping will be used to provide greater accuracy & to update Local Environmental Plan 2009 (LEP).

In relation to protection of vegetation the LEP states that Council approval is required before any trees and shrubs can be removed from within a listed

heritage item or from an item located within a Heritage Conservation Area. In addition, NSW State Government Threatened Species Legislation protects Endangered Ecological Communities (EEC) such as Yellow Box / Blakely's Red Gum woodland and Tablelands Snow Gum, Black Sallee, Candlebark and Ribbon Gum Grassy Woodland.

The Biodiversity Conservation Act 2016, Local Land Services Act 2016, and the State Environmental Planning Policy (vegetation in Non-Rural Areas) 2017 revised the way that biodiversity (flora & fauna) is managed.

For applications that involve clearing of native vegetation associated with Development Council is the approval authority. Council is also the approval authority for clearing not associated with development, in non-rural areas where the thresholds set by the legislation are not exceeded. Where the clearing thresholds are exceeded the Native Vegetation Panel is the approval authority.

Council has added to its management of vegetation by extending the requirement for consent prior to impacting vegetation. Council's Development Control Plan section 3.9 was upgraded to meet the requirements of Part 3 of the State Environmental Planning Policy (Vegetation in Non-Rural Areas) 2017. Council consent is required prior to removing or pruning vegetation over 3.0m in height or width.

Council was also in the process of preparing a Vegetation Removal Offset Policy. To offset the environmental loss of removed vegetation the fees charged for inspections will be used to plant vegetation on Council owned land. This will included Council's own activities.

### **Human settlement - How well do we provide for our human populations?**

The Australian Bureau of Statistics records the population of Goulburn Mulwaree in 2021 as 31,554 people which is an increase over the previous year of 427 people or 1.37%. The residents of Goulburn Mulwaree are distributed between approximately 23,981 (76%) Goulburn city residents and 7,573 (24%) residents in the villages and rural areas. The majority of the population increase is in the villages & rural areas.

Council adopted a Local Strategic Planning Statement 2020 (LSPS) that provides detailed guidance about the future direction of the area to 2040. The LSPS provides context and direction for land use decision-making in Goulburn Mulwaree. It:

- Provides a 20 year land use vision for the LGA
- Outlines the characteristics that make our community unique
- Directs how future growth and change will be managed
- Informs changes to Goulburn Mulwaree Local Environmental Plan 2009 and Development Control Plan 2009.
- Gives effect to the state, regional and local strategies.
- Identifies where further detailed strategic planning may be needed.

Council's Local Environmental Plan 2009 (LEP) was developed from the former Strategy Plan 2020. The LEP provides statutory information about land use, including specific objectives and zoning information. The LEP includes measures to protect Aboriginal and European heritage.

Recreational activities are well provided for in Goulburn, with substantial sports facilities spread throughout the city. There is a concentration of

fields at Carr Confoy Park on the flood plain adjacent to the Mulwaree Ponds. Sports catered for include cricket, netball and touch football. The Goulburn Pony Club lease's adjacent Council land on the river flats at Eastgrove for their events.

There are numerous soccer fields located at Cookbundoon Sporting Complex in Bradfordville at the north of Goulburn. Athletics takes place at Hudson Park which is also located in Bradfordville.

The Recreation Area caters for numerous sporting and recreational groups including rodeo, basketball, poultry, greyhound racing, equestrian, indoor hockey & trotting. The Recreation Area is also home to popular annual events such as the Goulburn Show, the Classic Rider's Swap Meet and the Rotary Swap Meet.

Swimming is catered for at the Goulburn Aquatic Centre. The GAC has both indoor and outdoor pools so residents and visitors can swim year round. The GAC is in the process of a major upgrade. The new facilities are approximately half complete at end June 2021.

Council has purchased the Hockey Fields on the corner of Finlay Road & Sports Way that were formerly part of the Workers Club Arena. The facility will provide a base for Goulburn Hockey with the goal of holding tournaments that draw visitors to the region. Council is in the process of upgrading the facility.

Some of the rural villages have facilities such as playing fields and tennis courts. Council's role is to provide the infrastructure for community groups to use.

There are a number of motor racing facilities in the LGA including Wakefield Park on Braidwood Road south of Goulburn, Pheasant Wood Circuit south of Marulan and Goulburn Speedway & Goulburn Motor Cycle Club both located on Mount Grey at the north east of Goulburn. These facilities provide opportunities for local motorsport lovers and also draw large numbers of visitors from within NSW and other states. All these facilities have the potential to generate significant noise levels. Council is working with the facility owners to put in place measures to reduce noise problems. In 2020/2021 there were 58 noise complaints, mainly regarding the motor racing circuits.

In terms of other noise generation for the Goulburn Mulwaree area, Council assesses Development Applications against state legislation and guidelines in order to maintain a reasonable amenity. If residents lodge noise complaints they are dealt with by Council's Compliance section.

Goulburn has a Visitor Information Centre and supports the tourism website [www.igoulburn.com](http://www.igoulburn.com). This site facilitates and provides information on events such as markets, food fairs, exhibitions and art gallery events. Council has recently added a mobile information van that attends events to its visitor info service.

Community support is generous in Goulburn with many charities supported by a network of volunteers. Examples of high profile events include the Convoy for Kids, Lilac Time festival and monthly market and the NSW Cancer Council Relay for Life.

Cultural activities in Goulburn Mulwaree encompass the visual and performing arts. Goulburn Regional Art Gallery, located in the Civic Centre, is a major resource of visual art and craft practice and education for the region. The Gallery's annual program of exhibitions fosters and promotes



regional artists and craftspeople, and engages the general. The Gallery's educational activities, including an outreach program, encourage broad community participation. The performing arts are highlighted through the activities of the Lieder Theatre which has a strong youth focus, and the Hume Conservatorium (formerly Goulburn Regional Conservatorium of Music) provides community access to music education and performance. Southern Tablelands Arts promotes arts and culture generally throughout the Region.

Council is in the process of turning the former Town Hall in Auburn Street into a Performing Arts Centre. The GPAC will cater for various theatrical & musical productions both locally produced & touring. The facility is due for completion early in 2022. The opening will likely be delayed from the original completion date due to Covid restrictions on construction sites.

The Goulburn Mulwaree Library is located in the Council Civic Centre. The library is a place to browse, study, and access technology or to simply relax and listen to music or read the current newspapers. A wide range of resources and services, both in the library and online, are provided to meet the information, recreational and cultural needs of the whole community. Free WiFi is provided. The library has also added a mobile van "the Big Read Bus" to its service. The van regularly visits rural villages and markets.

Heritage protection is a high priority for Goulburn Mulwaree. Council's Local Environmental Plan (LEP) 2009 includes Heritage Conservation Areas with the majority of Heritage Items being located towards the center of Goulburn city. The LEP includes around 350 individual items and groups of items of heritage significance that are listed on Schedule 5 – Environmental Heritage.

Heritage grants are made available annually to residents of Goulburn Mulwaree. The purpose of the grant funding is to encourage the conservation of heritage items identified in Council's LEP Schedule 5, Environmental Heritage or items located in heritage conservation areas. Projects are eligible if they involve external repair, maintenance or reinstatement of missing details on heritage buildings or items.

Council has also created a CBD grants scheme. In 2020-2021 the CBD grants targeted Auburn Street, Bourke Street & Sloane Street properties located between Bradley Street at the north and Clinton Street to the south. The purpose of the grants is to assist owners to improve the appearance of the CBD.

Council engages the services of a consultant Heritage Advisor to provide advice on development applications, urban design and to assist in the administration of the heritage grants. An Archaeological Management Plan was completed in 2010 and an Aboriginal Heritage Study was completed in 2013. In 2018 consultants completed an update of Council's Heritage Study. The study was adopted by Council in 2018 and its recommendations have been integrated into the LEP. Council is currently revising the Schedule 5 list of Items of Environmental Heritage to ensure that the property descriptions are correct.

#### **Land - Has land quality improved and are we using our land sustainably?**

The Goulburn Mulwaree Council area covers an area of 3,298 km<sup>2</sup>. The vast majority of this land is used for rural purposes.

Land use change has accelerated in recent years with many new approvals for additional residential, industrial & extractive industry development. Generally these developments have taken place on land that has long been earmarked for such development and hence these applications have not

resulted in the loss of open space. Several sites have also been highlighted for the provision of new services and infrastructure to allow for additional residential and industrial growth. The expansion of the highway service centre in South Goulburn is progressing rapidly. Development of the former Kenmore Hospital site is progressing slowly.

The State Government's South East and Tablelands Regional Plan 2036 identifies the key issues for the South Eastern Tablelands Region. The plan's Vision is for "A borderless region in Australia's most geographically diverse natural environment with the nation's capital at its heart". The goals to achieve the vision are; A connected and prosperous economy; A diverse environment interconnected by biodiversity corridors; Healthy and connected communities and Environmentally sustainable housing choices. Planning Proposals and any Strategic Planning documents prepared by Council will need to align with the Regional Plan.

Council completed a Local Strategic Planning Statement that provides strategic directions for growth targets, growth areas, sustainable development and planning instruments and policies. The LSPS supersedes the Strategy Plan 2020.

The LSPS takes precedence over The Tablelands Community Strategic Plan for planning matters and is to be considered in the assessment of Planning Proposals and Development Applications as follows:

- For DAs this means we need to put the LSPS planning priorities into the Council Report template instead of the CSP, the LSPS is not an environmental planning instrument (EPI) so does not fall within the Section 4.15 criteria for evaluation under the EPA Act, 19179, but may inform some evaluation of social, environmental or economic impact of a proposal.

- For Planning Proposals the LSPS is a specific consideration in a proposal which must be addressed in the document.

Ultimately the LSPS is intended to inform the Strategic Planning Program and LEP /DCP preparation. It may also assist with grant applications and providing a framework around our priorities for the future.

Land quality issues within rural areas have had a particular emphasis on issues relating to the identification and removal of priority weeds (formerly called noxious weeds), fertiliser spreading and intensive agriculture requiring substantial staff attention. Council is addressing such rural land use conflicts as part of the Strategy Plan by working with the community to develop and implement techniques to avoid conflicts.

Council has an active Biosecurity Weeds Section that is assisting to improve land quality by identifying sites containing priority weeds and requiring that landholders take action to meet their Biosecurity Duties under the Biosecurity Act 2015. Council has a weed spaying and management program on land that it controls.

Council runs a licenced landfill in Goulburn and a small landfill at Marulan, plus a transfer station at Tarago.

The main putrescible and solid Waste Management Centre at 100 Sinclair Street, Goulburn has been in operation since 1906, and is situated in a valley next to Mount Gray. The Waste Management Centre is open to use by all residents of Goulburn Mulwaree. The site accepts asbestos waste from within Goulburn Mulwaree. The site has an area exceeding 100 hectares and has an active tipping area of less than one hectare. The site has a potential landfill life span until around 2055 if new cells area added.

Council's waste minimisation strategies not only benefit the environment but also extend the life of the Waste Management Centre.

To address rural waste issues, rural residents are supplied a waste card that allows 52 visits to a Waste Management Centre each year plus one bulky waste disposal. Within the rural areas of Goulburn Mulwaree, Council operates the 6.7 hectare landfill site at Marulan, plus the waste transfer station at Tarago. Both sites are fenced and manned. The Marulan landfill has a life span estimated to be more than 40 years.

Council runs in-house waste collection services in Goulburn City and Marulan township, including organic waste, recycling and residual waste collection. The green waste collection service minimises the amount of organic materials entering the waste stream and Council has recently commenced undertaking composting of this material at Goulburn Waste Management Centre. The compost is now available for sale to the public and is used on Council projects.

Council also undertakes waste education initiatives, such as educating school children about the importance of waste reduction utilising the recycling mascot 'Binjamin'.

### **Progress towards sustainability – Including Water**

Council's adopted Integrated Planning and Reporting is underpinned by the key consideration of sustainability and has as one of the six key goals "a sustainable environment". Areas dealt with are:

- Land management
- Natural resource management
- Open spaces

In early 2007, Council inserted a sustainability focus into its organisational structure. Driving improvements in sustainability is a whole of Council responsibility. A Sustainability Working Group made up of representatives from across the Council organisation prepared a Corporate Sustainability Action Plan with annual actions.

Council is currently reviewing the Sustainability Action Plan.

Initiatives include;

- Update Council's successful Rural Living Handbook with Sydney Water to inform rural landholders of land management issues, requirements and best practice.
- Undertake a Sustainability Health Check.
- Council's Sustainability Action Plan established the following carbon reduction target; Reduce energy consumption year on year, with the target being a reduction of 10% by 2030 based on 2015 usage.
- Engage a consultant to measure Council's carbon production and report on anomalies in energy use so that these can be investigated and rectified if necessary.
- Installation of solar electricity generating systems (photovoltaic solar cells) on a number of its buildings such as the Civic Centre, Visitors Information Centre, Aquatic Centre, Waste management Centre & at Council's Works Depot for a total of 100kW of solar power generation. These systems reduce the amount of electricity Council has to draw from the grid and consequently this reduces Council's carbon footprint. In the medium term they also reduce Council's financial outlay as the payback period for a PV system is approximately 5-7 years.

Council's work on the 2020 Strategy Plan also had a strong sustainability theme. Key emerging issues that require direction over the coming years include:

- The need for services to support an ageing population
- The importance of a secure reliable water supply to encourage and support the growth of residential, industrial and commercial development
- Diversification of the economic base to provide job opportunities for residents and to attract a greater working age population
- The need to protect important agricultural land and plan rural residential development through control of rural residential subdivision to produce better outcomes for the agriculture industry and for residents
- Need for Council to undertake clear and transparent decision making and communicate effectively and consistently with local rate payers
- The need to balance the desire to maintain a quiet rural lifestyle and opportunities for growth due to the strategic location of Goulburn Mulwaree, between Sydney and Canberra.

Council completed a review of its Climate Change Assessment Adaptation Plan. The plan includes prioritised actions to reduce Council's exposure to Climate Change risks.

Council continued work on the long term water strategy including Integrated Water Cycle Management principles. Funding to a total of \$50 million through subsidies and loans was established for the planning and construction of the Highlands Source Project in 2009/10. The Water Management Strategy sets the future direction of an integrated approach

to deal with the issues of water supply, effluent disposal and stormwater management to the year 2030.

### **Wastewater Treatment**

A new Waste Water Treatment Plant was completed in November 2018. The new WWTP dramatically improves the quality of water that is released into the Wollondilly River. The process was updated from a Trickling Filter Plant to a Membrane Bioreactor that is currently designed to treat an Average Dry Weather Flow of 6.0ML/day. The effluent quality is required to meet the concentration limits within the EPA Licence for the site.

Goulburn's Wastewater Treatment Plant receives Goulburn's sewage through Council's reticulated sewer network. Prior to the wastewater treatment process, sewage leaves properties, makes its way through gravity fed mains and various pump stations to the Goulburn Wastewater Treatment Plant. From here the stages of wastewater treatment includes preliminary, primary, secondary and tertiary.

The preliminary stage involves inorganic solids and other large objects being separated out of wastewater. This is completed through a step screen and bache classifier/drum screens which the wastewater flows through and filters out these items.

The primary stage involves the separation of settleable organics solids and floatables from the wastewater and the treatment and disposal of these solids. This is completed in the bioreactor through an anoxic zone, which deprives the wastewater from oxygen to simulate microorganism growth. Oxygen is then re-introduced by the use of blowers and diffusion grids, this

causes a new form of microorganism to grow that consumes the original microorganisms. This is all completed for biological nutrient removal.

The secondary stage involves the wastewater passing through specifically engineered membranes that pull the effluent out of the mixed liquor. The membranes are designed to only pull water out as they are an extremely fine screen, small enough to only allow water through and prevent solids as well as bacteria from entering the treated effluent. Any mixed liquor that is not treated in this process returns to the bioreactor to begin the process again.

The tertiary stage involves treating effluent through the use of UV lamps and chlorine dosing. Once the effluent has been pulled through the membranes it is transferred to the UV system to be treated, this makes sure that any bacteria remaining in the effluent is neutralised. The majority of the effluent is then discharged through Council's approved discharge point into the Wollondilly River. The quality of the water released into the river is greatly improved over the previous treatment plant. A small amount of treated water is used to wash down the plant, this is treated with chlorine for further disinfection. Currently treated effluent water from the plant is being used to irrigate the Goulburn Race Club's horse racing track and the Cookbundoon Sporting Fields.

Council is progressing with the development of a Grey Water reticulation system that will bolster water resilience within the community through the development and implementation of the Southern Tablelands Water Reuse Infrastructure Scheme (STWRIS). This scheme will provide drought resilience to playing fields and community recreation spaces through the use of high quality treated water for the purpose of irrigation. This will reduce demand on the potable water network and increase water security,

ensuring the Goulburn community enjoys world class facilities and parks all year round.

An energy audit of Council's Civic Centre was carried out by consultants EnCall. The audit recommends prioritised actions to reduce the energy use of the Civic Centre. Improving the efficiency of the lighting and Heating Ventilation & Air Conditioning (HVAC) systems were two of the primary recommendations.

### Did you know?

- ✓ In 2020/21 there was 2,855ML water supplied with the maximum daily demand being 14.18ML, the peak weekly demand for Goulburn was 77.81ML
- ✓ The volume of sewage treated was 2,659ML
- ✓ The length of sewage mains is 302km
- ✓ There are 11,316 sewer connections

### How Good is our Water Quality?

Goulburn Mulwaree measures water quality in our raw and drinking water. Council is responsible for managing our raw water storages, including Pejar Dam, Sooley Dam, Rossi Weir and the water sourced through the Highlands Source Pipeline. Council also manages water quality from the Goulburn and Marulan Water Treatment Plants and their associated networks.

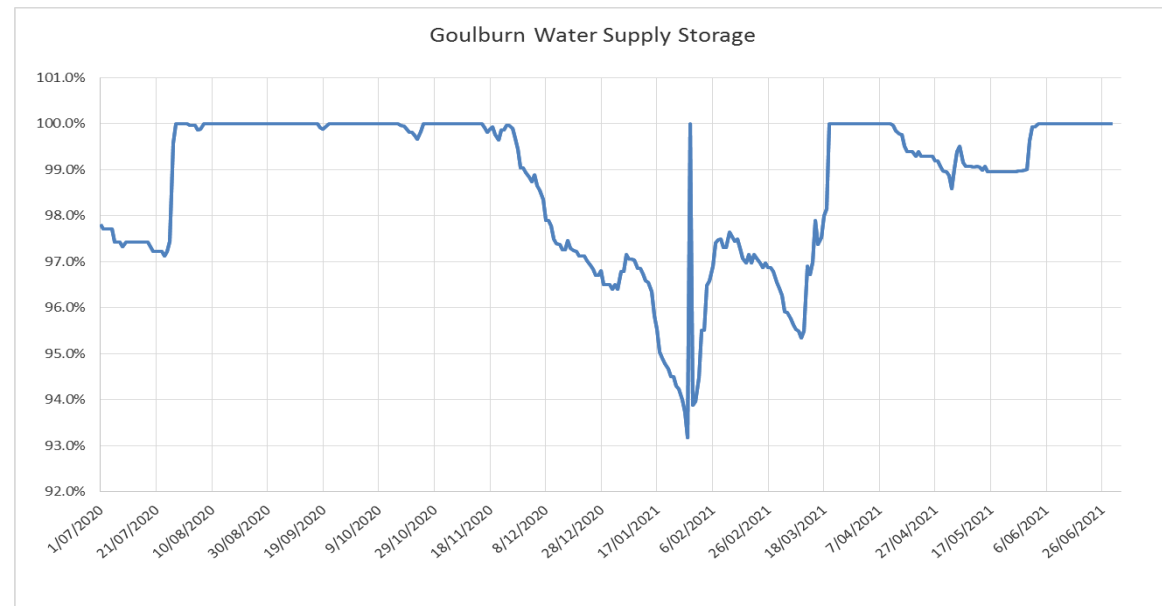
Regular samples are collected by Council officers with the analysis being carried out by an independent laboratory.

The overall water catchment in the Goulburn Mulwaree area also comes under the additional jurisdiction of the Water NSW. Their neutral or beneficial effects criteria (Norbe) for development assists with protection of river water quality.

### Is water use increasing or decreasing, and are we providing adequately for the future?

At 30 June 2021 the amount of usable water available to Goulburn is 96.7% of total capacity. Water consumption continues to be around the 7.54ML/day. Marulan's water usage on average is 266kL/day.

**Figure 1. Goulburn Total Water Storage Capacity**



The storage levels ranged between 93.2% and 100% over the year.

Raw water was also sourced throughout the year from Wingecaribee Reservoir. A total of 40.82ML was transferred to Goulburn through the highland source pipeline.

**Figure 2. Goulburn Water Demand Comparison**

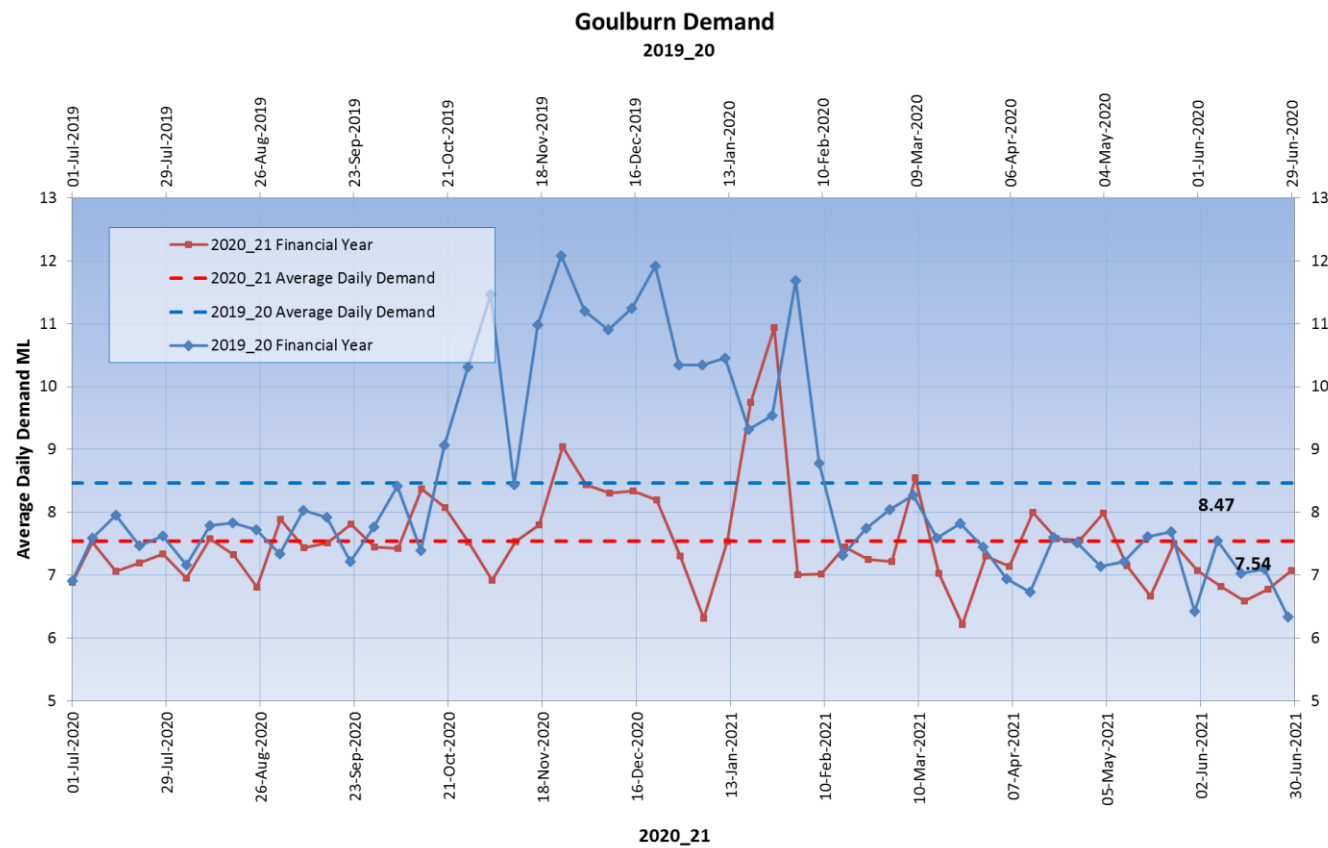


Figure 3. Marulan Water Demand Comparison

