



Annual Report 2020



Table of Contents

OUR VISION AND VALUES

“One Team Delivering with PRIDE”

- **P**assion
- **R**espect
- **I**nnovation
- **D**edication
- **E**xcellence

OUR MISSION

“To Be Easy To Do Business With”

Foreword.....	3 - 4
Councillors	5
Financial Information.....	6 - 7
Our Environment	8-23
Our Economy	24-38
Our Community	39-53
Our Infrastructure.....	54-66
Our Civic Leadership	67-70
Financial Assistance Summary	71
Heritage Grants & CBD Grants Awarded	72
Grants Received	73-75
Legal Proceedings	76-77
Mayoral Expenses and Senior Staff Remuneration	78
Councillor Meeting Attendance.....	79
Regulations, Rates and Charges Written Off	80
Companion Animals Act 1998 and Regulation	81
Equal Employment Opportunity Management Plan	82
Contracts Awarded over \$150,000	83
Public Interest Disclosure	84
S125 Access to Information Statistical Report.....	84-86
Statistical Information About Access Applications	87-90
State of the Environment Report.....	91-102

Foreword

Welcome to Goulburn Mulwaree Council's Annual Report for 2019/20.

It has been another brilliant year for Goulburn Mulwaree, with investment in our region from business and industry continuing in a strong manner. As a Council we continue to try to lead in this space, by working closely with the community and with business to work through any challenges and seize opportunities, so that our region can continue to grow.

It has not been a year without challenges; during summer we faced extraordinary bushfires however were lucky to be less directly affected compared with other areas, while the first 6 months of the year has presented incredible challenges due to the COVID-19 pandemic.

As a Council we continue to remain extremely positive about the future of Goulburn and the region. As an example of the continuing growth during these difficult times we can look towards development applications for new dwellings, and in the first 6 months of 2020 we received 154 applications, which is a 65% increase on the 2019 numbers for the same period which totalled 101 applications. Two cranes are also in our skyline at the moment, one being for the Goulburn Hospital, and the other for the Goulburn Performing Arts Centre – both great projects for our region.

Our Councillors continue to work together in a constructive manner and are moving forward with a clear vision for our region – a Regional City complete with all essential modern day services, but one that retains a friendly country feel. Due to COVID-19 the decision was made by the NSW Government to extend current Council term until September 2021, when the next local government elections will now be held.

The Goulburn Mulwaree Housing Strategy has been a clear focus of our strategic planning work throughout the 2019/20 financial year, and the revised document sets clear guidelines for the way the cities of Goulburn and Marulan will grow over the coming 20 years. We expect this document

to be finalised and endorsed by Council in the early months of 2020/21 financial year.

It has been a year of delivery for this Council, with a number of outstanding projects being completed for our community including:

- Completion of the Rocky Hill War Memorial Museum
- Wollondilly River Walkway extension – including a new pedestrian bridge, installation of solar lighting and 2km of further pathway
- Delivery of stage one of Riverside Park including dog off leash area, outdoor gym, pedestrian bridges and 3km of walkways
- Upgrade of Marys Mount & Crookwell Road intersection
- Mountain Ash Road improvements
- Marulan Tennis Court restoration
- Tallong community park upgrades

We place considerable effort into Economic Development as Goulburn Mulwaree continues to develop into one of NSW great regional centres. Goulburn is ideally located on the Hume Highway with strong road and rail linkages to international ports and airports and high quality medical services, schools, preschools, shopping and infrastructure. A drive around the region highlights the incredible investment occurring, with Quest Apartments opening this year on the former Marian College site, new motel The Abbey set to open soon and a number of other great initiatives and businesses underway. Rezoning is completed for the North Goulburn Employment Precinct, and we hope to begin construction of the roundabout and upgrade of sewer and water services in August 2020.

Cultural, environmental, social and community services are another key area of local government – and one where Goulburn Mulwaree excels. This year our Art Gallery, Library and Community Centre have all been affected by the COVID-19 restrictions however they have found innovative ways to continue to engage with our community. The Goulburn Regional Art Gallery has utilised Instagram to broadcast openings and has focused on public art projects, our Youth Services delivered virtual school holiday

programs and the Goulburn Mulwaree Library established a click and collect service. We were glad to be able to welcome visitors into our facilities again in June, and hope this can continue without further interruption.

We continue to invest in a vibrant events calendar which offers something for everyone in our community. Throughout 2019/20 we held great events such as the two day Steampunk Victoriana Fair and three Pictures & Popcorn events while continuing to bring major sporting carnivals and events to the region. Council is also focused on supporting community organisations and events such as Tallong Apple Festival throughout each year, as well as continuing to support rural villages within the LGA with important projects through the Village Discretionary Fund. The annual Mayoral Charity Golf Day was held in November and raising a record \$25,000 for beneficiaries.

On behalf of Council, we would like to thank the community for their feedback and support. We see ourselves as your community partner and we will continue our efforts to provide efficient services while improving Goulburn Mulwaree for the community through an extensive Capital Works Program.

Thank you for taking the time to read this Annual Report.



**Mayor
Cr Bob Kirk**



**General Manager
Warwick Bennett**

Councillors 2016 - 2020



Cr Bob Kirk

Cr Bob Kirk was elected to Goulburn Mulwaree Council in September 2008. He was elected Mayor in September 2016

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Cr Alfie Walker

Cr Alfie Walker was elected to Goulburn Mulwaree Council in September 2012. Cr Walker served as Deputy Mayor from 2016 to 2018.

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Cr Margaret O'Neill

Cr Margaret O'Neill was first elected to Goulburn City Council in September 1983. Cr O'Neill served as Deputy Mayor from 1987 to 1993 and Mayor from 1993 to 1999. Cr O'Neill was first elected to the amalgamated Goulburn Mulwaree Council in 2004.

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Cr Sam Rowland

Cr Sam Rowland was first elected to Goulburn Mulwaree Council in September 2012 and has served continuously.

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sam.rowland@goulburn.nsw.gov.au



Cr Andrew Banfield

Cr Andrew Banfield was elected to Goulburn Mulwaree Council in September 2008 and has served continuously.

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andrew.banfield@goulburn.nsw.gov.au



Cr Denzil Sturgiss

Cr Denzil Sturgiss was first elected to Mulwaree Shire Council in 1999, and re-elected to Greater Argyle Council, later to become Goulburn Mulwaree Council in 2004. He has served continuously and was re-elected in 2016.

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Cr Leah Ferrara

Cr Leah Ferrara was elected to Goulburn Mulwaree Council in September 2016

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Cr Peter Walker

Cr Peter Walker was elected to Goulburn Mulwaree Council in September 2016. Cr Walker was elected Deputy Mayor in September 2018.

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Cr Carol James

Cr Carol James was elected to Goulburn Mulwaree Council in September 2008. Cr James served as Mayor from 2008 to 2010.

Contact Details:

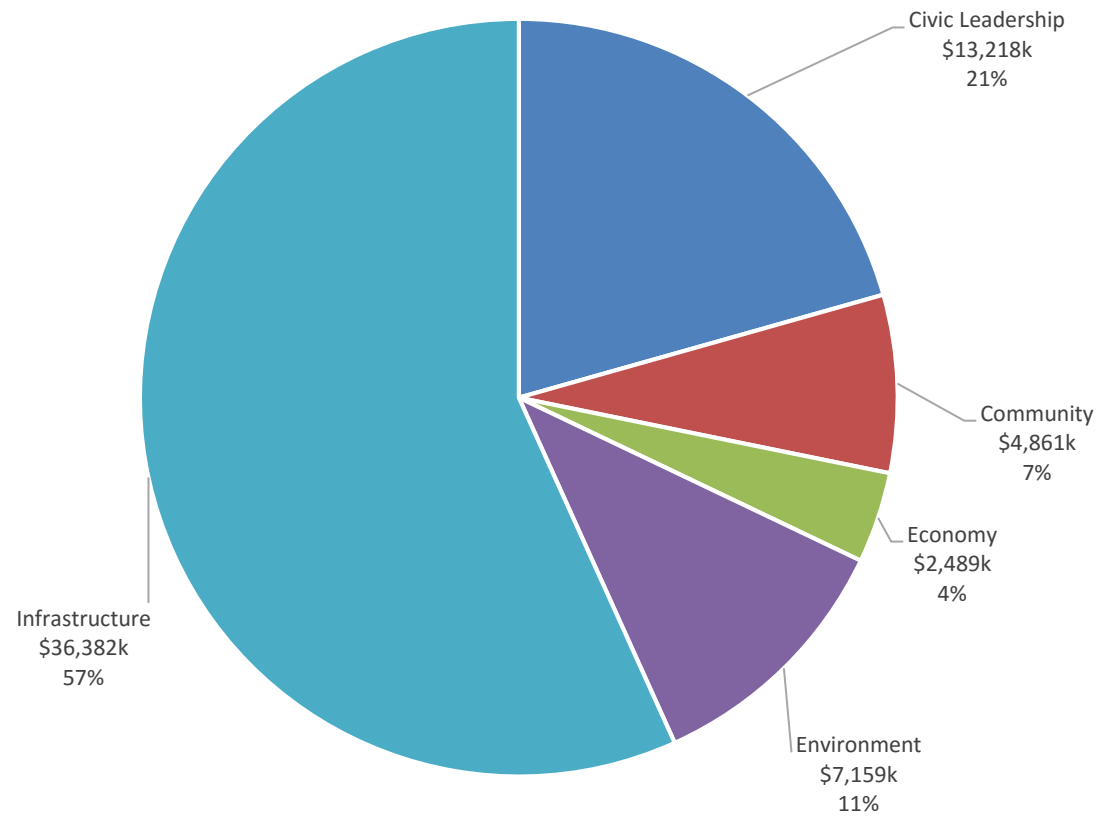
Phone: 0418 342 501

Email:

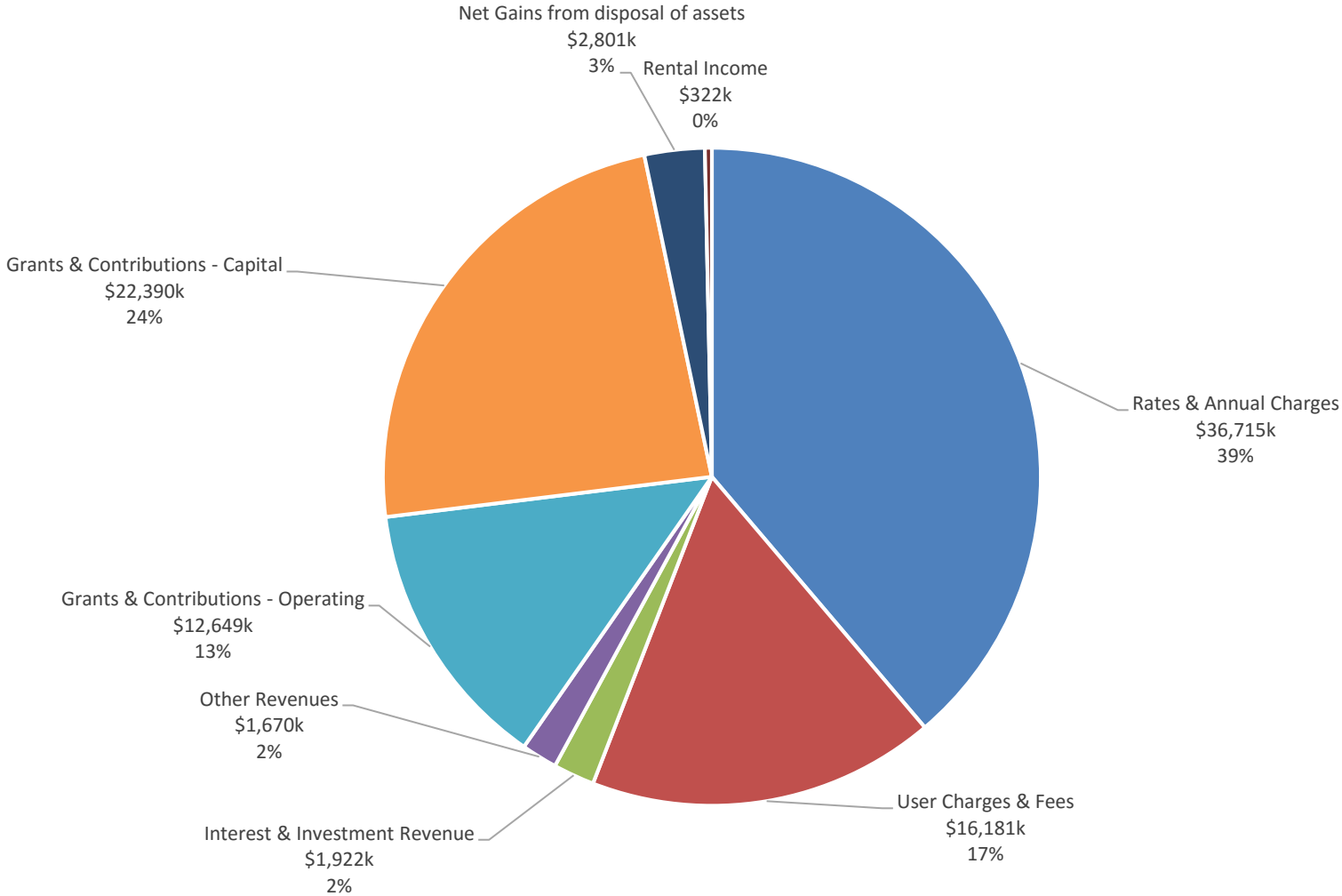
carol.james@goulburn.nsw.gov.au

Financial Statements *(For a full copy of the Financial Statements please refer to the Appendix)*

Operating Expenditure



Income



Our Environment

We appreciate our range of rural landscapes and habitats, and act as custodians of the natural environment for future generations

Community Strategic Plan Strategies:

- EN1 Protect and enhance the existing natural environment including flora and fauna native to the region*
- EN2 Adopt environmental sustainability*
- EN3 Protect and rehabilitate waterways and catchments*
- EN4 Maintain a balance between growth, development and environmental protection through sensible planning*
- EN5 Investigate and implement approaches to reduce our carbon footprint*

Achievements in implementing the Delivery Program CSP Strategy EN1

Protect and enhance the existing natural environment including flora and fauna native to the region

Delivery Program Action		Activity		Measure	Status
EN1.1	Council continues the establishment of the Goulburn Biobank Site.	EN1.1.1	Completion of annual program	Program completed	Annual program completed.
		EN1.1.2	Weed Spraying	Weed spraying completed	Weed spraying to be organised and completed.
EN1.2	Review and monitor Local Environmental Plan and Development Control Plan	EN1.2.1	Undertake reviews as set out in Planning and Strategic Outcomes program	Ongoing	Ongoing review of the Local Environmental Plan is undertaken on a needs basis and also to address recommendations of other studies particularly the Employment Lands Strategy and more recently adopted Strategies such as the Urban and Fringe Housing Strategy. A comprehensive review of the current Development Control Plan is underway but some minor site specific amendments and changes to rural and highway signage provisions has occurred.
EN1.3	Facilitate legislative compliant public health and environmental protection outcomes	EN3.1.1	Undertake Public Health Inspection Program	Program completed	All required Public Health inspections completed. Mandatory cooling-water program implemented.

EN3.1.2	Undertake Illegal Dumping Project	Project completed	Data collection ongoing to enable future project to proceed.
EN3.1.3	Respond to all alleged environmental compliance enquiries	100% of requests are actioned and are followed up with compliance action as necessary	Completed and ongoing.

CSP Strategy EN2

Adopt environmental sustainability

Delivery Program Action		Activity	Measure	Status
EN2.1	Design, construct and seek approvals for the Goulburn Reuse Scheme (Southern Tablelands Water Reuse Infrastructure Scheme).	EN2.1.1 Detailed Design, environmental and planning approvals.	Planning approvals obtained	Detailed design in progress. REF to be completed and engagement commenced with DPIE in regards to s60 approval.
		EN2.1.2 Stakeholder negotiations for disposal areas and pricing.	Negotiations Undertaken	Negotiations underway for disposal areas. Pricing to be determined.
		EN2.1.3 Construction, testing and commissioning.	Works Completed	Currently completing detailed design.
EN2.2	Provision of Waste Centres that prioritise and encourage recycling and reuse to limit the reliance on landfill while meeting environmental obligation.	EN2.2.1 Build a Resource Recovery Centre to improve recycling and material separation and reduce materials being disposed of in landfill.	Works Completed	<p>Detailed Design and DA Approval for a major upgrade at Goulburn Waste Management Centre was achieved. When constructed, this will include a Re-Use Hub (tip shop) and new recycling centre. Grant funding is currently being sought for this project.</p> <p>An extension to the compost pad was constructed to enable a commercial compost operation to start in September 2020, reducing Food Organics and Garden Organics being disposed in</p>

				landfill and therefore reducing the production of methane gas during waste decomposition.
		EN2.2.2	Construction new landfill batters, stormwater and leachate improvements.	Works Completed Significant Environmental Improvement Works completed at Goulburn and Marulan landfills.
EN2.3	Effectively manage the sewage treatment systems to minimise impacts to the environment.	EN2.3.1	Operation of sewer pump station and network to meet the EPA licence requirements.	Licence requirements met Pump station and network operation and maintenance completed to ensure compliance. Licence requirements met.
		EN2.3.2	Operation of the WWTP to ensure all river discharges and plant performance meet the EPA licence requirements	Licence requirements met WWTP operation and maintenance completed daily to ensure compliance. Licence requirements met.
EN2.4	Provision of Waste Collection services that encourage the source separation of organic waste and recycling.	EN2.4.1	Community recycling education program	Program developed Ongoing. Initiatives included FOGO (Food Organics Garden Organics) February, events and school visits prior to COVID-19 restrictions being put in place. Online education in place.
		EN2.4.2	Bin audits and compliance enforcement	Audit undertaken Bin audits carried out, Council commenced a program of notifying residents when bin contamination was an ongoing issue. Commenced education, could lead to the removal of recycling and organic bins if contamination continues.

		EN2.4.3	Composting education programs	Program delivered	Significant composting education programs took place, such as FOGO February and events/community information stands. Council employed a Compost Officer.
EN2.5	Activate whole of Council commitment to sustainability	EN2.6.2	Form an Innovation team within Council to increase staff led action that drives sustainability in Council's business	Team established with Charter	Innovation team created. Sustainability plan commenced.
EN2.6	Drive our operations based on quadruple bottom line principles of environmental, social, financial and cultural values	EN2.7.1	Investigate addressing quadruple bottom line in Council report templates	Investigation complete	Completed

CSP Strategy EN3

Protect and rehabilitate waterways and catchments

	Delivery Program Action		Activity	Measure	Status
EN3.1	Conduct On-site Sewage Management System (OSSM) Inspection Program	EN3.1.1	Conduct inspection program	100% pre-purchase inspection requests are actioned and 100% of non-compliant OSSMs identified are followed up with compliance action within 3 months	Completed and ongoing.
EN3.2	Rehabilitation of local waterways including the Mulwaree Chain of Ponds and the Wollondilly River extending up and downstream from Goulburn Wetlands	EN3.2.1	Undertake annual creek bed improvement program	Program completed	Completed
		EN3.2.2	Willow removal and vegetation improvements for urban waterways	Works completed	Completed

CSP Strategy EN4

Maintain a balance between growth, development and environmental protection through sensible planning

	Delivery Program Action		Activity	Measure	Status
EN4.1	Protect, conserve and enhance local built heritage	EN4.1.1	Continue Heritage Advisory service	Use of service	Advisory Service is ongoing during the reporting period.
		EN4.1.2	Continue annual Heritage Grants Program	Annual grant funding allocated	Local Heritage Grant Scheme and CBD Heritage Grant Scheme is ongoing during the reporting period.
EN4.2	Review and monitor the Local Environmental Plan and Development Control Plan	EN4.2.1	Complete Heritage Study	Completion of study	The Heritage Study was comprehensively reviewed in 2018. A housekeeping amendment to update the heritage schedule in the LEP is currently being undertaken as per the recommendations of the Heritage Study Review 2018.
		EN4.2.2	Undertake Urban and Fringe Housing Strategy	Commencement of Strategy	The Strategy was adopted by Council in July 2020 and is with the NSW Department of Planning, Industry and Environment for endorsement prior to commencement.

CSP Strategy EN5

Investigate and implement approaches to reduce our carbon footprint

Delivery Program Action		Activity	Measure	Status
EN5.1	Detailed design of solar panels and battery installation at Goulburn Waste Water Treatment Plant.	EN5.1.1 Tender and construction of solar panel system	Construction completed	Construction to commence in September 2020.
EN5.2	Investigate and implement processes to beneficially reuse organic waste and not dispose of in landfill.	EN5.2.1 A community education and advertising program to engage customers to utilise the processed compost	Increased utilisation of processed compost	Underway for implementation when compost is ready for sale in 2020/21.
		EN5.2.2 Construction of an organic waste composting facility	Works Completed	Completed
EN5.3	Reduce greenhouse gases from Council operations	EN5.3.1 Monitor fuel consumption and develop a plan to enhance fuel efficiency	Plan developed	Fuel consumption is monitored. Fleet offer hybrid vehicles as a vehicle option.
		EN5.3.2 Monitor electricity and gas use. Implement reduction strategies such as improved lighting options and alternative energy solutions	Continued implementation of energy reduction options across Council facilities and infrastructure/services	Electricity and gas use monitored and alternate solutions developed across council including the switching of street lights to LED, installation of solar panels and low energy appliances.

Road Management

Category	Capital Budget Category	Description	Amount
URBAN	DRAINAGE	Drainage Church St Roundabout	\$10,082.87
URBAN	FOOTPATH	FP Rhoda st (Combermere st to Garfield a	\$39,147.47
URBAN	FOOTPATH	FP Rhoda st (Garfield ave to Addison st)	\$58,175.64
URBAN	FOOTPATH	FP Addison st (Cooinda Cl to Francis st)	\$15,661.32
URBAN	FOOTPATH (CO)	FP May St (park Rd - Bridge)	\$54,588.19
URBAN	FOOTPATH	FP AddisonSt (Deccan-College) Renewal CO	\$3,587.98
URBAN	Traffic Furniture	Robinson St - New (G)	\$20,927.50
URBAN	Traffic Furniture	Kooringaroo Rd - New (G)	\$20,077.50
URBAN	Traffic Furniture	Lumley Rd - New (G)	\$20,827.50
URBAN	Traffic Furniture	Goldsmith St - Renewal (G)	\$17,558.75
URBAN	Traffic Furniture	Rhoda St - Renewal (G)	\$17,558.75
URBAN	Traffic Furniture	Churchill St - Renewal (G)	\$20,927.50
URBAN	Traffic Furniture	Finlay Rd - Renewal (G)	\$18,608.75
URBAN	Traffic Furniture	Rex St/Taralga Rd - New (G)	\$17,558.75
URBAN	DRAINAGE	Drainage Hetherington St Depot	\$173,020.42
URBAN	Traffic Furniture	Mistful Park - Bus Shelter	\$20,923.75
URBAN	FOOTPATH	FP George St (87-92) Marulan New	\$24,391.00
URBAN	DRAINAGE	Drainage 12B-26 Racecourse Dr Construct	\$136,175.01
URBAN	FOOTPATH	FP Queen St (Mill to Short)	\$54,621.52
URBAN	DRAINAGE	Drainage Fitzroy St (Near Lamarra Pl)	\$100,225.94
RURAL	RURAL ROAD CONSTRUCTION	RTR Bumballa Rd SRR Const 1920 (G)	\$42,721.46
RURAL	RURAL ROAD Rehabilitation	RTR Gurrundah Rd SRR Rehab Const (G)	\$284,589.88
RURAL	RURAL ROAD CONSTRUCTION	RTR Pomeroy Rd SRR Const 1920 (G)	\$337,159.34
URBAN	FOOTPATH	FP Addison St (Cooinda to Rhoda)	\$40,706.19
URBAN	Traffic Sign	Sloane St Underpass Sign	\$25,685.00
URBAN	DRAINAGE	Sanctuary Drive Drainage Basin	\$122,099.18

Category	Capital Budget Category	Description	Amount
RURAL	RURAL ROAD WIDENING	Range Rd Widening CO	\$4,031.03
REGIONAL	RURAL ROAD WIDENING	Sh Widening Highlands Way 12.677 to 13.3	\$5,282.50
REGIONAL	Resurfacing	Reseal Taralga Rd - 0.887 to 1.167	\$4,000.00
REGIONAL	Resurfacing	Reseal Taralga Rd - 12.979 to 15.347	\$30,403.66
RURAL	Resurfacing	Sandy Point Rd 11.943-12.643 Reseal/Line	\$1,797.26
RURAL	Resurfacing	Windellama Rd 11.773-12.773 Reseal/Linem	\$1,017.64
RURAL	Resurfacing	Funds unallocated Reseal/Linemarking	\$2,200.00
RURAL	RURAL ROAD Rehabilitation and Widening	Gurrundah Rd Rehabilitation	\$3,126.16
RURAL	RURAL ROAD WIDENING (CO)	Range Rd FCR Construction (G)	\$1,584,929.04
RURAL - S94	Resurfacing	RHL Brayton Rd Reseal - Gunlake Sec 94	\$305,631.17
RURAL - S94	Resurfacing	RHL Ambrose Rd Reseal - Gunlake Sec 94	\$139,771.38
RURAL - S94	RURAL ROAD Rehabilitation	RHL Jerrara Rd - MultiQuip Sec94	\$944,283.50
RURAL - S94	RURAL ROAD Rehabilitation	RHL Lumley Rd - Hi Quality Sec94	\$102,348.35
RURAL - S94	RURAL ROAD Rehabilitation	RHL Oallen Ford Rd - MultiQuip Sec 94	\$201,199.50
RURAL - S94	RURAL ROAD Rehabilitation	RHL Sth Marulan - Boral Sec 94	\$71,044.75
RURAL - S94	RURAL ROAD Rehabilitation	RHL Brayton Rd Heavy Patch - Gunlake Sec	\$10,271.66
RURAL - S94	RURAL ROAD Rehabilitation	RHL Ambrose Rd Heavy Patch - Gunlake S94	\$25,726.26
RURAL	Culvert Extension	Parkesbourne/Gap Construct (G)	\$290,090.51
URBAN	Others	UR Con Pockley/Shannon Drive Link	\$17,892.78
URBAN	Others	UR Con Pockley/Shannon Dr - land Purchas	\$12,389.34
RURAL	RURAL ROAD Rehabilitation and Widening (CO)	Blackspot - Middle Arm Road (G)	\$508,791.30
RURAL	RURAL ROAD Rehabilitation and Widening	Range Rd FCR Construction (G)	\$1,840.36
RURAL -S94	RURAL ROAD Rehabilitation	RHL Collector Rd- Preliminaries	\$83,699.78
REGIONAL	RURAL ROAD WIDENING (CO)	1920 Taralga Rd - 6.5 to 10.6	\$212,621.92
RURAL	Traffic Furniture	Middle Arm Road	\$1,849.13
RURAL	Resurfacing	1920 Blakes Boul 0 - 858 Reseal	\$27,437.74
RURAL	Resurfacing	1920 Blakes Boul 858 - 2067 Reseal	\$29,848.23
RURAL	Resurfacing	1920 Mayfield Rd 6327 - 7327 Reseal	\$25,591.32

Category	Capital Budget Category	Description	Amount
RURAL	Resurfacing	1920 Gurrundah Rd 15814 - 17622 Reseal	\$91,266.65
RURAL	Resurfacing	1920 Currawang Rd 0 - 700 Reseal	\$2,476.89
RURAL	Resurfacing	1920 Sandy Point Rd 14384 - 15961 Reseal	\$47,104.16
RURAL	Traffic Furniture	1920 Windellama Rd over HumeHwy Overpass	\$26,176.21
RURAL	Traffic Furniture	1920 Bungonia Road Barriers & Guardrail	\$36,664.58
RURAL	RURAL ROAD Rehabilitation and Widening (CO)	Mtn Ash Rd Bulk Earthworks - 19/20 (G)	\$32,285.00
RURAL	RURAL ROAD CONSTRUCTION	Pomeroy Rd - Rural Rd Construction (Con)	\$233,450.61
RURAL	Traffic Furniture	1920 Range Road Guardrail	\$19,900.00
RURAL	RURAL ROAD Rehabilitation and Widening (CO)	Mtn Ash Rd Drainage/Stormwater-19/20 (G)	\$47,512.16
RURAL	RURAL ROAD Rehabilitation and Widening (CO)	Mtn Ash Rd Pavement - 19/20 (G)	\$5,460.53
RURAL	RURAL ROAD Rehabilitation and Widening (CO)	Mtn Ash Rd Vegetation - 19/20 (G)	\$85,698.07
RURAL	RURAL ROAD Rehabilitation and Widening (CO)	Mtn Ash Rd Project Management- 19/20 (G)	\$14,736.12
RURAL	Gravel Resheeting	Gravel Pit Renewal	\$17,790.09
RURAL	Gravel Resheeting	1920 Sandy Point Road Gravel resheeting	\$102,017.89
RURAL	Gravel Resheeting	1920 Tiyces Lane Gravel resheeting	\$88,318.17
REGIONAL	Urban Road Rehabilitation	Guardrail Taralga Rd Rural Add 508 GMCF	\$49,616.42
URBAN	K&G	K&G Auburn St - Citizen to Shepherd 300	\$45,014.47
URBAN	Resurfacing	1819Memorial Dr (Heth St - Rocky Hill) R	\$16,996.17
URBAN	K&G (CO)	K&G May Street (Existing - Bridge)	\$95,681.91
URBAN	Others	St Lighting / Traffic Facilities	\$44,555.84
URBAN	Urban Road Construction	Lockyer st / Tait cres ext	\$974,979.98
URBAN	Urban Road Rehabilitation	Bungonia Rd Reconstruction - Design	\$42,718.10
URBAN	Urban Road Rehabilitation	Bungonia Rd Reconstruction -Construction	\$1,056,345.40
URBAN	Urban Road Rehabilitation	Bungonia Rd Reconstruction -Inv & Planni	\$42,865.33
URBAN	Urban Road Upgradation (CO)	UR Mary's Mount Rd Upgradation	\$386,308.54
URBAN	Resurfacing	1920 BlackshawRd (SloaneN - RwyC)-Reseal	\$2,176.26
URBAN	Resurfacing	1920 Citizen St (Auburn - Victo)- Reseal	\$205,994.49
URBAN	Resurfacing	1920 Bourke St (Clinton-Church)- Reseal	\$201,219.06

Category	Capital Budget Category	Description	Amount
URBAN	Resurfacing	1920 McDermott Dr (Howard-Bridge)-Reseal	\$57,870.92
URBAN	Resurfacing	1920 Gibson St (Howard-Gourock) - Reseal	\$82,950.10
REGIONAL	Urban Road Rehabilitation	1920 TaralgaRd AC120mmOL 0.943 to 1.061k	\$235,679.26
URBAN	Resurfacing	1920 Tait/Lockyer - Reseal	\$103,599.42
URBAN	Resurfacing	1920 Bungonia Rd - Reseal	\$66,402.08
URBAN	K&G	K&G Bourke St Gbn PS Crossing Ext (G)	\$68,176.85
URBAN	Others	Bradley/Cowper St Lighting Installation	\$10,230.27
URBAN	Others	Tarago St Lighting Installation	\$6,909.09
Total			\$10,993,870.52

Length of Roads

Environment	Sealed	Unsealed	Grand Total
Metro	234.6	0.079	234.6
Rural	527.7	380.8	907.5
Urban	4.5	0	4.5
Village	38.6	2.1	40.7
Grand Total	804.4	383.0	1,187.4

Road Safety

Goulburn Mulwaree Councils Road Safety and traffic Officer (RSTO) is well placed to plan, implement and deliver road safety projects relevant to their communities. Councils RSTO interact regularly with local residents, schools, government agencies, businesses and other stakeholders.

In conjunction with Services New South Wales, the RSTO has prepared and will, plan, implement and evaluate the three year road safety action plan and road safety projects. These include programs like:

Young Drivers

- U-turn the wheel
- GLS workshops (workshops for supervisor of learner driver) and Log Book Runs 4 run per year
- Mates Video- look after your mates
- Diving around heavy vehicles

Speed

- Motorcycle Awareness week – Look out for Joe rider
- Speed advisory sign (which is placed in a variety of places around the Local Government Area).
- Speed advisory trailer (placed on rural roads in the Goulburn LGA)
- Working with local Police to promote State wide programs and find problem areas
- Speed activated signs
- Country road campaign
- ANCAP Crash car display at the Goulburn Show

Cyclists

- Bike Week
- Community ride
- Educational programs at schools
- Cycling for seniors
- Helmet safety
- Share the track – Wollondilly walking track cycle edict education

Fatigue

- Working with truck companies
- Convoy for Kid
- Presentations to trucking companies
- Truck safe on the Hume
- Fatality Free Friday
- War on Fatigue free coffee cup promotion
- Fire Fighters fatigue – keep cups

Drink Driving Prevention

- Breath testing at special events –Melbourne Cup Day, Races - Girls Day Out, October festival
- Drink driving education – Hand held breathalyser at Clubs on Melbourne Cup Day
- Promotion of Plan B materials to licensed premises in the LGA
- Plan B quiz – Goulburn Golf Club and social media
- Win a Swag competition- Plan B promotion

Heavy Vehicles

- Work with local heavy vehicle businesses on road safety issues and education of drivers
- Attend forums on heavy vehicles versus vulnerable road users
- Convoy for Kids
- Truckies on the Hume

Children

- Child restraints and checking program
- School talks
- Driveway, Pedestrian & Bike Safety
- Hold My Hand signage – Little Blue Dinosaur

Older drivers

- Over 65 Presentations
- Presentation to local community groups (Lions, CWA, Rotary, the Men's Shed)
- Seniors Week
- Greys skills enhancement – Pheasant Wood Circuit

Pedestrians

- Over 65s Presentation
- Look out before you step out
- Physiotherapy unit talks
- 40k pedestrian friendly zone CBD area
- Hold My Hand

Schools

- School crossing upgrades (ongoing)
- Driver Education on Flagged School Crossings
- Child education on Flagged School Crossing
- Kindergarten packs
- Bus Safety both urban and rural
- Parking around schools – working with the Rangers and placement of educational banners
- Look out Before you Step Out Program
- 50k patches and flashing lights around schools
- School crossing flat letter agreement
- Funding application for crossing at Mulwaree High School and St Joseph's Primary School

Road Safety Inspection and Audits

- Road Safety Audits when requested by RMS
- Sign inspections on rural roads
- Traffic Committee

- Rural Bus Stop inspections
- Road works completion inspection
- B Triples
- Rocky Hill Car Park

Others

- Black spot funding
- Active Transport funding
- TfNSW LGRSP funding and evaluation for projects
- Pop up cycles funding
- Bus Shelter funding
- Pedestrian safety funding
- Fleet safety
- Walk to work day and driving distractions (mobile phones)
- Presentations at Police Driver training, Traffic Offenders Program, LGRSP seminars and RMS
- Presentation to the NSW Road user Safety Managers on projects
- Presented at the Australasian Road Safety Conference in Adelaide
- ACRC ACT chapter- stall on road safety at government House Canberra
- Attend Liquor Accord
- Member of the ACT Chapter of Road Safety, attend and present at forums
- Road Rule Awareness Week
- Bus Safety Week
- RSO Quarterly Meetings
- Hospital redevelopment parking permit implantation
- Animal crashes on country roads
- Parking Banners around schools
- Disability Day
- Rural Road Safety Week
- National Road Safety Week
- Animals on Country Road Forum
- Australia Day Road Safety Stall



Australia Day Road Safety Stall

Motorcycle Awareness Week – “Look out for Jo Rider”

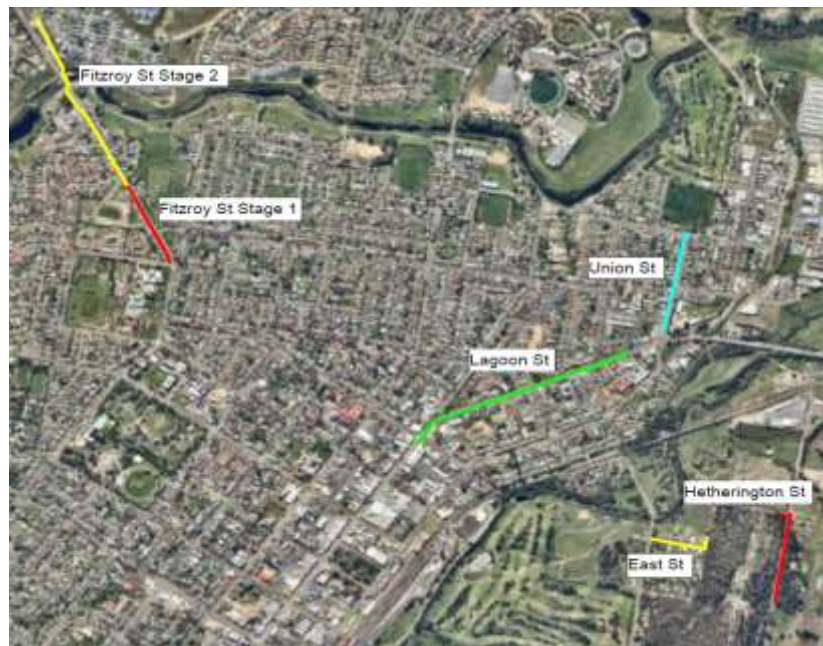


Greys Driving Skill Enhancement Run

Water Services Capital Projects

Water Main Renewals \$2,430,298.46

Killard Infrastructure was the successful contractor of the 3 year contract for the 19/20 Capital Works – Water Infrastructure contract advertised for the Goulburn and Marulan areas. The 3 mains we included in the Tender for the evaluation process allowed Killards to commence work immediately following the kick off meeting. Additional streets were provided to Killards as they worked through the initial 3 streets. In total we were able to replace mains in the following 6 streets:



Sewer Rehabilitation \$1,773,079.20

Interflow was the successful contractor of the 3 year contract for the 19/20 Capital Works – Sewer Infrastructure contract advertised for the Goulburn area. They were supplied with a pack which outlined over 40km of lining and 40km of cleaning works for the 3 year period of the contract. Any additional works which may arise during the contract will be programed in according to its criticality.



This financial year we managed to complete a great deal of work on our sewer network which saw a large number of junctions fixed back up and over 10km of mains relined. The mains which have been cleaned and CCTV'd will be assessed in detail and be placed in the list of mains to reline if they are in bad condition. We hope to complete just as much work if not more work in the years to come.

Our Economy

We have a strong regional economy experience sustainable growth which provides for a diverse range of employment opportunities

Community Strategic Plan Strategies:

- EC1 Capitalise on the region's close proximity to Canberra and its position as a convenient hub to South East Australia to attract industry and investment*
- EC2 Jointly develop appropriate tourism opportunities and promote the region as a destination*
- EC3 Support and foster conditions that enable local small / home-based business to grow*
- EC4 Foster and develop a diverse, adaptive and innovate agricultural industry*
- EC5 Encourage collaboration between businesses, government and training providers to develop employment and training opportunities for young people in the region*

Achievements in implementing the Delivery Program

CSP Strategy EC1

Capitalise on the region's close proximity to Canberra and its position as a hub to South East Australia to attract industry and investment

	Delivery Program Action		Activity	Measure	Status
EC1.1	Implementation of the Goulburn Australia Marketing Campaign and associated activities to attract new residents, new industry and investment	EC1.1.1	Implement Goulburn Australia campaign activities; Participate in Destination Southern NSW's Destination Management Plan Implementation Projects.	Ongoing campaign implementation activities; Data collection; Contribution made to DSNSW Projects.	Goulburn Australia Campaign activities completed. Tablelands Destination Management Plan Developed. Goulburn Mulwaree Destination Action Plan developed. Implementation ongoing.

CSP Strategy EC2

Jointly develop appropriate tourism opportunities and promote the region as a destination

Delivery Program Action		Activity	Measure	Status
EC2.1	Work collaboratively and regionally under the brand Canberra Region Tablelands	EC2.1.1 Actively participate in Destination Southern NSW's Destination Management Plan Implementation Projects.	Contribution made to DNSW Projects: <ul style="list-style-type: none"> • Product Audit, Gap and Capacity Analysis • Southern Tablelands Destination Development • Nature-based Tourism Development • Touring Routes • Canberra Leveraging & Partnership Strategy • Visitor Data/Event Evaluation & Assessment 	Completed. Monthly attendance at Steering Committee Meetings and active involvement in all DSNSW Tablelands projects. Implementation ongoing.
EC2.2	Identify opportunities to bid for regional, state and national events that deliver significant economic outcomes for the community	EC2.2.1 Actively seek new events; Participate in Destination Southern NSW's Destination Management Plan Implementation Projects.	New events secured each year; Contribution made to DNSW Project – Visitor Data/ Event Evaluation & Assessment	Completed. Numerous events secured, many have been cancelled or postponed due to Covid-19.
EC2.3	Facilitate the development of a rail trail	EC2.3.1 Make application to State and Federal Governments for external funding.	Funding applications lodged	Implementation ongoing
		EC2.3.2 Review and update Council's Bicycle Strategy including the inclusion of the Rail Trail.	Review completed	Completed
		EC2.3.3 Participate in Destination Southern NSW's Destination Management Plan Implementation Projects.	Contribution made to DNSW Project – Nature-based Tourism Development	Implementation ongoing

CSP Strategy EC3

Support and foster conditions that enable local small/home-based business to grow

	Delivery Program Action		Activity	Measure	Status
EC3.1	Develop a Smart City Action Plan	EC3.1.1	Collaborate with community and develop Smart City Action Plan	Plan completed with key projects being implemented	Action Plan complete, implementation ongoing
EC3.2	Council works with the community to support village development and opportunities for business and growth	EC3.2.1	Work with and/or support village groups in development of Village Plans	Plans developed	Village support ongoing

CSP Strategy EC4

Foster and develop a diverse, adaptive and innovate agricultural industry

	Delivery Program Action		Activity	Measure	Status
EC4.1	Implement priority actions in Employment Lands Strategy	EC4.1.1	Implement planning controls and opportunities that support existing and emerging industries in the region	Completion of actions	A number of Planning Proposals have been completed in the last 12 months which relate to actions from the Strategy including the rezoning of land in Common Street, Goulburn to IN1 General Industrial and rezoning of land in Marulan from B2 Local Centre to B6 Enterprise Corridor. In addition to this planning proposals are currently being processed

to address other recommendations for land use changes in the Strategy such as North East Goulburn (B6 Enterprise to Residential or Rural to reflect existing land use), the Health Hub, and the Dossie Street Precinct.

CSP Strategy EC5

Encourage collaboration between businesses, government and training providers to develop employment and training opportunities for young people in the region

	Delivery Program Action		Activity	Measure	Status
EC5.1	Advocate for the education and training needs of the young people in the region	EC5.1.1	Support availability of ongoing education and training for young people in the community through formal and informal platforms and delivery + methods	Affordable and relevant training and education options accessible for young people	<ul style="list-style-type: none"> Country University Centre established. Advocacy ongoing. Council established a successful training café in the Library that provides hands-on training and formal qualifications in barista, food hygiene and customer service. In excess of 40 participants have successfully completed qualifications and in excess of 20 have found meaningful employment.

Economic Development Update

2019/20 has been another strong year for the economy of Goulburn, however not without challenges. The bushfires of summer presented difficulties for our retail and food and beverage businesses, before the effects of COVID-19 took hold; it has certainly been a year unlike any other we have faced.

There are many positives to be taken from the financial year however, with many bright spots across the Goulburn Mulwaree economy that this update will look to highlight.

Building approval values highlight the enormous public and private investment occurring in this region this financial year. Two cranes now feature in the Goulburn skyline with the construction of the Goulburn Hospital redevelopment, and the new Performing Arts Centre well underway.

Continuing population growth is underpinning residential dwelling approvals, with positive numbers during the first 6 months of 2020 showing our construction industry should continue to power ahead despite COVID-19. 154 new dwelling applications were received, in comparison with 101 during the same period of 2019.

The financial year saw a number of major developments progressing in our region. **Quest Apartments** opened their 63 premium serviced apartments at the Marian College Development in November 2019, while **Signature Care** have now requested Council's support of a planning proposal to allow for their proposed 144 bed Aged Care facility in South Goulburn.

In the Goulburn CBD we have seen a number of timely investments, with the completion of the stunning **Abbey Motel** at the end of the financial year which brings 27 new accommodation rooms to the City. Throughout this financial year a number of buildings within the CBD were also put on the market for sale including the **Empire Hotel**, **Southern Railway Hotel** and the iconic building on the corner of Auburn and Montague Street that

formally housed Dimmeys. It was positive to see strong interest for all of these sales, and Council will work with all owners for future development.

The resources sector continues to be critically important to our region, however it was a mixed year. **Boral** are now close to obtaining approval to expand their facility at South Marulan. **Holcim** and **Gunlake** are also both key players in Marulan, however have been effected by downturn in Sydney construction which forced some job cuts during the financial year.

Unfortunately **Heron Resources** made the difficult decision to suspend operations at their Woodlawn Mine based facility in Tarago this financial year. Council is positive that **Heron Resources** will get back underway with the project which has a 21 year lifespan when the metals market recovers, however COVID-19 has certainly affected the resource sector within the region this year.

Renewable energy is also expected to be a growth industry within our region in the coming decades, with significant projects on the table including a 600MW solar farm at Parkesbourne, and a 144MW solar farm at Carrick. These developments will be assessed by the NSW Government.

A major focus of Strategic Planning and many other affected business units of Council throughout the financial year was preparation of the **Goulburn Mulwaree Urban & Fringe Housing Strategy**. The document investigates and identifies areas suitable for provision of housing for the region to meet demand generated by continuing population growth through until 2038. The scope of the Strategy includes looking at the urban areas of Goulburn and Marulan and identifying opportunities for an additional recommended 3,500 dwellings over the next 18 years to 2036. The Strategy changed significantly during the financial year, and is expected to go to Council for endorsement in late July 2020.

Economic Development staff work collaboratively across Council, including with the planning, compliance and marketing teams, to facilitate sustainable development in the LGA.

Goulburn Mulwaree Library

2019/2020 was an exciting and eventful year for Goulburn Mulwaree Library. A refurbishment of the Library space saw over 50,000 physical items moved multiple times by Library staff as new shelving was installed and a new genre system implemented. The newly refurbished Library, including new shelving, furniture, signage, and paint work continues to prove one of the most popular and welcoming community services in the region, with over 74,000 visits, and an increase of over 1000 new members. The Library team continually strive to provide a diverse and high quality range of services and activities to the community.

The COVID-19 pandemic forced the cancellation of several Library programs and events, along with BookFest 2020. While the Library was closed for 10 weeks, services and activities moved online and the team implemented a click n collect loan service, meaning the Library was able to continue to provide access to Library materials and programs during an incredibly difficult time for the whole community.

Services for Adults

During the year, the Library hosted over 30 adult community events and activities, which were well attended by 2285 adults, and included a number of new online events in the wake of COVID restrictions.

- Author visits and talks with Julie Keys, Nigel Featherstone, and David Hunt
- Special events including a launch of John Bicknell's poetry book 'Birds n Words', a trivia and movie night for International Games Week, a summer reading challenges for teens and adults, and a talk

on the history of the Shoalhaven River for the Our Living History festival.

- National Family History month workshops and talks, including a launch of the new St Clair Villa Museum and Archives book, workshops on the local studies photo collections and using maps for ancestral research, talks on stained glass windows in Goulburn and the collections of History Goulburn, and the Library's annual 'book a librarian' research service.
- Tax Help sessions for low income earners, in partnership with the Australian Taxation Office.
- The urban homesteading series continued with talks and workshops on natural cleaning products.
- A new lost arts series commenced, with workshops on leatherworking, macrame Christmas wreaths, building dry stone walls, and the art of quilling.
- Computer basics classes for beginners, and tech savvy seniors classes for smart phones and tablets.



Services for Young People

The Library continues to be a popular destination for children and families with 15,334 children enjoying a variety of regular programs, holiday workshops, and the Library's new 'story time online' sessions during COVID closures.

- School holiday activities throughout the year included a Toy Story party, macramé feather making workshop, a unicorn story party, a Sphero coding workshop, Gruffalo party, virtual reality workshop and demonstration, paper flower making workshop, Shaun the Sheep party, and a visit from Symbio Wildlife Park.
- Regular programs routinely see in excess of 200 children visit the Library each week; story time, rhyme time, giggle wiggle, paws n tales, code club, Lego club, and a new youth games afternoon in partnership with Council's Youth Services team.
- Special events for children included story time with author Denver Kidd, bus safety week, hatching chickens and ducklings – watching the eggs hatch in the Library and then watching the chicks start to grow their feathers, summer reading club, elf Christmas crafternoon, and Harry Potter book night.



Community Connections and Outreach

Goulburn Mulwaree Library continually strives to connect with the community in a variety of meaningful ways, including participating in community events and undertaking outreach activities. This year, the Library partnered with a number of organisations.

- History Goulburn – a new memorandum of understanding outlines our shared approach to providing research assistance, sharing resources and knowledge, and working together to organise and promote events and workshops.
- Pictures n Popcorn – the Library hosted a popular Harry Potter stall, providing craft and activities for hundreds of children attending the event.
- Steampunk Victoriana Fair – the Library partnered with Goulburn Regional Art Gallery to provide craft activities for children and families.
- International Day for People with a Disability – the Library hosted a Lego gaming table, a popular and fun activity for the families in attendance.
- PCYC Christmas Party – the Big READ Bus mobile library provided craft and story time activities
- Australia Day – the Big READ Bus mobile library partnered with the Goulburn Regional Art Gallery to provide craft activities for children and families.
- Mission Australia – the Library donated all food items and other proceeds from the 2019 fines feast for the creation of hampers for families in need over the Christmas period.
- Mission Australia – the Library created over 300 story time grab n go packs to families in need during the COVID-19 pandemic.

The **Big READ Bus** mobile library made regular visits to 17 locations, including aged care facilities, pre-schools, primary schools, and daycare centres. Activities included story time and learning activities based on the school curriculum, story time and craft for pre-schoolers, and the provision of library materials and services. Often, the success of the mobile library is measured not in numbers, but in the meaningful relationships formed with visitors to the bus. One mobile library client at Tallong, who's husband suffers from severe dementia, reported that the audio books provided every 3 weeks by the mobile library are the only things that distract and calm her husband enough for her to be able to leave the house to do essential shopping.



The Big Read Bus out and about in the Community



Mighty Playwrights

Every child has a story worth telling, a voice worth hearing, and creativity worth exposing. Assisted by the Australian Government through the Department of Communications and the Arts' Festivals Australia program, The Mighty Playwrights project, a new model inspired by US educators, was launched at Goulburn Mulwaree Library in October 2019. The program is designed to inspire and empower young people to discover the power of their own thoughts and voices through literacy and storytelling, and about reminding adults that children's voices have incredible value in society.

Eleven young writers aged 10-12 years, worked tirelessly for 6 months to develop and write short plays. Through mentor relationships with professional writers, illustrators, actors, and musicians, our Mighty Playwrights created some amazing stories. Themes of friendship, family, and triumph over adversity run strongly through all 11 plays, along with some wonderful humour, singing and dancing, and even some slow-motion Kung-Fu!

Performances of the eleven plays have now been professionally filmed, and will feature in an upcoming documentary produced by Goulburn Mulwaree Library, chronicling the powerful journey from imagination, to page, to stage through literacy education and mentoring. The Mighty Playwrights program has huge potential to reach and connect with children and young people in vulnerable situations and with poor literacy skills. Goulburn Mulwaree Library is looking forward to further developing the program and continuing to offer it to the Goulburn Mulwaree community.



Library User Satisfaction Survey

In September 2019, the Library ran a user satisfaction survey to gain an understanding of current levels of satisfaction with Library services and to look for opportunities for improvement. 193 people responded to the survey, a mix of members and non-members. Of the 193 respondents:

- 97% found the Library's facilities and services excellent or good
- 97% found the Library's staff excellent or good
- 91% feel the Library space is warm and welcoming

"The collection is very current, always growing, varied, accessible, and I value greatly the kind, courteous, professional and efficient service from staff."

“I think Goulburn Library is a fantastically well thought out space. Having lived elsewhere for a short time recently, I was so grateful to come back to my local.”

“Recently I had reason to visit a Sydney suburban library, and I instantly realised what an excellent resource our local library is. We are fortunate indeed.”

“The Library is the heart of the Goulburn community. It connects me with other facilities and activities run by Goulburn Council and available in the city. I find it a warm, welcoming, and enjoyable place to enter and spend time. I love the range of clubs, talks, special activities for adults and children. The café is fun. The staff members are the Library’s best representatives, and a valuable asset.”

“I love our Library! I utilise it often, and love to bring visitors to check it out for themselves. It includes activities for all age groups, a great team, and a wonderful resource for our community. Many, many thanks for all you provide.”

A number of suggestions for improvement were made in the survey, and many of them have now been implemented:

- More flexible spaces and/or better event spaces – the Library’s new shelving is completely moveable, allowing more flexibility to cater for large events and create areas of quiet and group study throughout the building.
- More displays – the Library’s new shelving includes substantially more display shelving, allowing better displays of new and popular material highlighting each genre in the Library’s print collections.
- More activities for older children – the Library has increased activities older children, including regular Lego robotics workshops

and a new games and trivia afternoon for teens, along with more special events including a writing workshop with popular author Jack Heath, Dungeons and Dragons workshops, and various activities celebrating International Games Week.

- Temporary visitor access – an updated membership policy now allows all residents of NSW and the ACT to join the Library.
- Access to Kanopy video streaming service – the Library now has a full subscription to Kanopy, and members can access the video streaming service free of charge.
- More family history information online – the Library’s new online catalogue and website includes an increased number of digitised historical resources and guides for undertaking family history research.
- More power points – power points have now been installed at every study carrel throughout the building.

COVID-19

The COVID-19 pandemic caused significant disruptions of service for the Library in 2020, with the cancellation of events and programs, cessation of services, and a 10 week closure from 24 March to 31 May. In addition to cancelling all regular programs and activities which regularly attract approximately 250 people each week, the Library was forced to cancel its major event, BookFest Goulburn Reader Writer Festival, with an expected crowd of 700 people.

The Library team worked hard to continue providing services to the community, implementing a number of new online services and increasing digital collections for access at home. Services for both adults and children were quickly developed and offered online, and the Library

saw a significant increase in online engagement thanks to the valuable services and activities offered:

- Online quizzes and games, such as scategories, trivia competitions, and brain teasers
- A short writing competition and virtual book club meetings
- Online events, including a bullet journalling workshop and talks with authors Imbi Neeme, James Bradley, and Monica McInerny
- Story time online, with 9763 tuning in to watch the weekly story time sessions
- National Simultaneous Story Time online and colouring and craft competitions for children
- Story time grab n go packs – 500 packs of reading and craft activities to do at home were disseminated throughout the community
- Big READ Bus mobile library contactless deliveries of library materials to vulnerable community members

The Library also introduced the ‘make a booking’ click and collect service in April, enabling community members to continue to access much needed Library materials, and Library funds were re-allocated to the purchase of additional digital resources, enabling members to access eBooks, eAudio-Books, eMagazines, movies and TV shows from home.



Library Refurbishment

In 2020 the Library team completed a long-term goal to refurbish the Library space. The refurbishment included new shelving throughout the Library, new paint, new furniture, updated signage, and a transition to a genre shelving system. An upcoming lighting upgrade will complete the Library refurbishment, creating a modern, flexible, and inviting space for the whole community.

The refurbishment, originally intended to be completed over 3 weeks in April 2020, was completed during the 10 week closure of the Library due to COVID-19. The Library team unloaded 17 pallets of metal shelving and acrylic signage, and moved over 50,000 collection items twice. In the lead up to the shelving moves, the entire collection was re-sorted into its new genre system, with new labels applied and changes made to the online catalogue.

The new Library shelving provides significant display shelving, allowing better promotion of the print collection and inviting browsing and borrowing. The shelving is now also on castors, enabling greater flexibility for layout and design, as well as the creation of multiple study spaces throughout the Library and the ability to host larger events by moving the shelving to create a large open space.

As part of the refurbishment, the Library also transitioned to a new genre shelving system, which sees the collections housed according to broad subject or category, such as fiction genres of crime and mystery, romance, Australiana, and action and adventure, and non-fiction genres such as home and garden, history, travel, and health and lifestyle. Library users are now able to more easily browse the collections and find materials of interest to them, and research shows that this leads to

significant increases in usage of the collections. Combined with increases in display shelving, the new genre system is proving extremely popular at Goulburn Mulwaree Library, with further increases in circulation expected.



New shelving sorted into genre with more display shelves

Local Studies Oral History Project

The Library's local studies team commenced a new oral history project in 2019, with thanks to the State Library of NSW for the provision of training and equipment. The oral history project consists of long-form interviews with local personalities, which detail their lives in the region. Oral histories, described as 'the first kind of history' help us understand how individuals and communities experience the world and ensure that the stories, voices, wisdom and life of our region are captured and preserved. The Library's oral history project will include interviews with a number of local personalities, which will be made available online as they are recorded. The first two oral histories, with Tony and Adriana Lamarra and

Alphonso Karbehl are already available online, and further interviews are in progress.



"Well my biggest pride was being from nobody. I've become a citizen of a city like Goulburn. My people back home, they felt so proud about it, because their hometown is a very little town, and the cities are big like Goulburn. They feel proud about me, that every time I went back, I became an idol for them."

Oral history interview with Tony and Adriana Lamarra.



"I arrive at the Canberra airport and we had to drive one hour from Canberra to Goulburn. And on the highway I couldn't see any houses, and no shop, no supermarket, and I started to assume 'where are we going, are we going bush or something, you know, like, what's going on?' And eventually we arrive in Goulburn, this beautiful city, you know, and we saw the big sheep, was so amazing, and we were told that that's a supermarket, and actually more amazed for a supermarket to be in a sheep, you know. But it was wonderful, it was lovely, yeah."

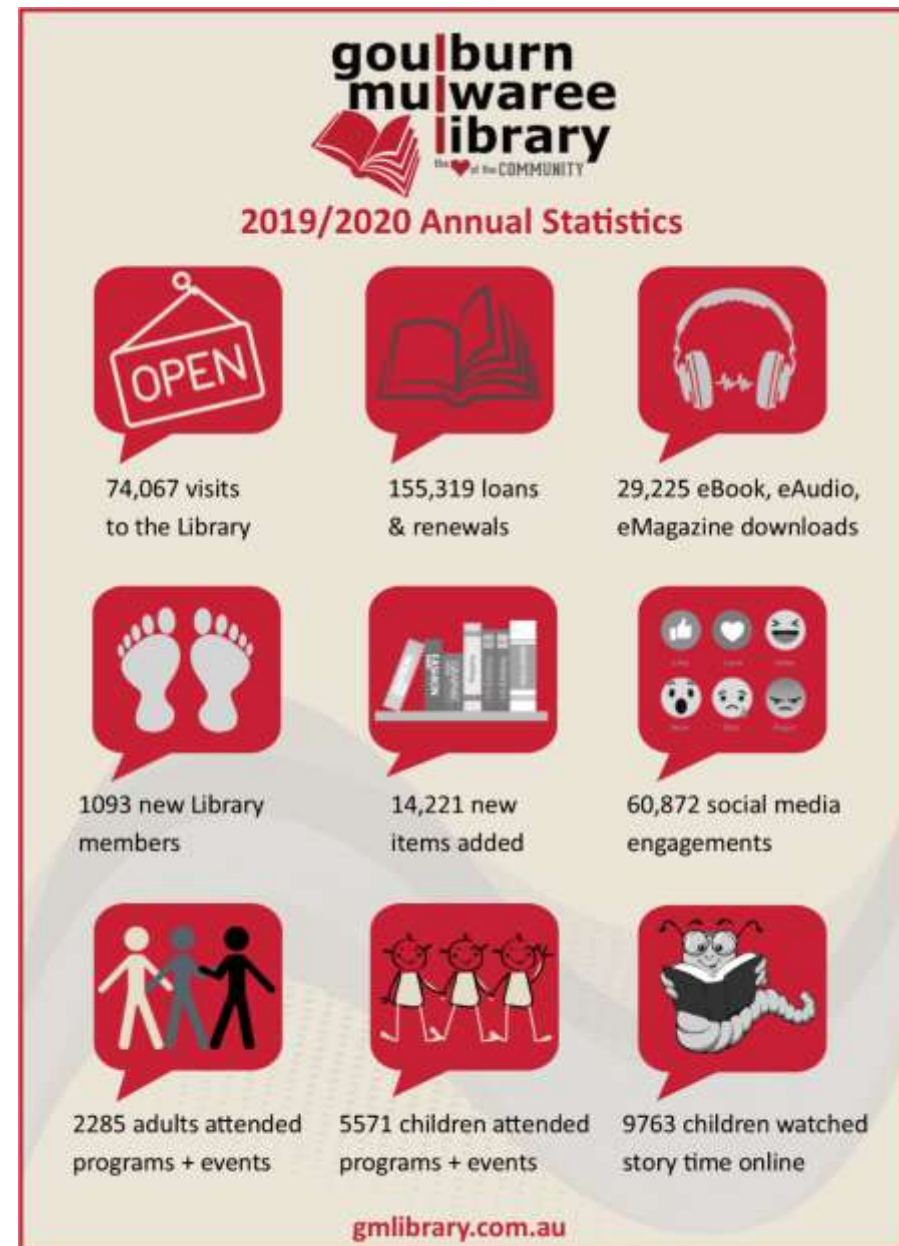
Oral history interview with Alphonso Karbehl.

Online Archives

The Library launched a new online Archives collection in 2020. Available via the Library's online catalogue, the Archives collection comprises a large number of digitised photographs, maps, plans, and other materials, which are now freely available online for the first time. The Archives module also contains records of several manuscript collections that have previously been un-catalogued and not available to the community. The Library team will continue to populate the Archives module in coming years, providing greater access to historical materials and highlighting the Library's amazing historical collections.



An example of the digitised historical images now available in the Library's Archives Collection



Looking Forward

Goulburn Mulwaree Library will continue to improve its resources and services and increase connections with the community through a number of new initiatives planned for the coming year:

- Continue the Mighty Playwrights program – complete and release the documentary with a gala red carpet event, create a program curriculum, and run the program throughout 2021.
 - Complete the Library refurbishment with a lighting upgrade, new display shelving, and continued work on the new genre system.
 - Continue populating the Library’s new Archives collection with digitised local history materials, undertake digitisation activities, and create online exhibitions.
 - Continue the oral history project by undertaking more interviews with local personalities and making the recordings available online.
 - Develop and implement a local studies collection development strategy to focus on collecting local materials of interest and historical importance. Work with Council and other local organisations to assess and catalogue existing historical collections.
 - Host Goulburn Comic Con 2021, and continue to provide regular programs and events for children, young adults, and adults.
- Continue to work with Council’s Youth Services team to implement activities and programs for young people, including a new peer reading group, and IT support team.
 - Complete a website migration, moving all existing material from the Library’s current website to the new online catalogue and transforming the online catalogue into a combined website and catalogue, creating a single online access point for all Library collections, services and facilities.



Our Community

We are a network of vibrant, inclusive and diverse communities that value our co-operative spirit and self-sufficiency and rural lifestyle

Community Strategic Plan Strategies:

- CO1 Facilitate and encourage equitable access to community infrastructure and services such as healthcare, education and transport*
- CO2 Encourage and facilitate active and creative participation in community life*
- CO3 Foster and encourage positive social behaviours to maintain our safe, healthy and connected community*
- CO4 Recognise and celebrate our diverse cultural identities and protect and maintain our community's natural and built cultural heritage*
- CO5 Maintain our rural lifestyle*

Achievements in implementing the Delivery Program

CSP Strategy CO1

Facilitate and encourage equitable access to community infrastructure and services such as healthcare, education and transport

	Delivery Program Action		Activity	Measure	Status
CO1.1	Advocate and facilitate discussions with relevant authorities and funding bodies to improve access to services and facilities for youth	CO1.1.1	Identify and apply for appropriate grant funding related to the implementation of youth programs and activities	Applications made	<ul style="list-style-type: none"> Grant application prepared in partnership with PCYC to establish Youth Hub Other grant applications lodged for various youth activities and programs.
CO1.2	Development and implementation of Disability Inclusion Action Plan	CO1.2.1	Development of Disability Inclusion Action Plan	High priority activities identified in plan implemented	Ongoing
CO1.3	Continue with Council's aged care and disability services	CO1.3.1	Provision of the Neighbour Aid Program	All CHSP Funding requirements met	All CHSP programs delivered within budget, however some programs modified to take COVID-19 requirements into consideration.
		CO1.3.2	Provision of the Centre Based Respite Care Program	All CHSP Funding requirements met	All CHSP programs delivered within budget, however some programs modified to take COVID-19 requirements into consideration.
		CO1.3.3	Provision of the Leisure Link Program under the National Disability Insurance Scheme	<ul style="list-style-type: none"> NDIS Service Provision status maintained NDIS Client levels at least maintained 	<ul style="list-style-type: none"> Services maintained at industry standard Most client levels maintained however due

- NDIS Client satisfaction maintained at a high level
 - to COVID-19 restrictions, some supported travel and weekend activities have been foregone.
 - External audit achieved good results across the board with only a few process improvements required.
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CSP Strategy CO2

Encourage and facilitate active and creative participation in community life

Delivery Program Action	Activity	Measure	Status
CO2.1 Provide, maintain and improve the range of social and cultural services including the Goulburn Regional Art Gallery, Goulburn Mulwaree Library, St Clair Villa Museum & Archives, Rocky Hill War Memorial and Museum, and the Goulburn Waterworks.	CO2.1.1 Provide innovative Library services and spaces that address community needs through physical and electronic collections, adult programming, children and youth services, outreach, home and mobile Library and literacy and learning related events.	Implementation of programs and spaces to address the varying needs of the community	Programs and services delivered. All Library services impacted by Covid-19.
	CO2.1.3 Promote and present contemporary art and art education through the programming and services of Goulburn Regional Art Gallery.	Exhibitions delivered Education and public programs delivered	Exhibitions, education and public programs delivered. All Gallery programs impacted by Covid-19.
	CO2.1.4 Undertake conservation work at St Clair Villa and Archives.	Works undertaken	Works in progress and ongoing into 2020/21.
	CO2.1.5 Undertake Museum extension at the Rocky Hill War Memorial and Museum.	Works completed Museum opened	Works completed. Museum opened.
	CO2.1.6 Develop and implement exhibitions, public programs and complimentary activities to increase visitation to the three Museums.	Increased visitation to Museums	Exhibitions, public programs and complimentary activities implemented. All Museum activities impacted by Covid-19.
	CO2.1.7 Seek funding to develop an Interpretation Plan for St Clair Villa and Archives to operate as a House Museum following completion of Conservation Works.	Funding secured; Interpretation Plan developed; St Clair Villa operating as Museum	Funding secured. Interpretation Plan currently in development.

CO2.1.8	Continue Steampunk Victoriana Fair as a two-day event.	Two-day event held	2019 2-day event held.
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Delivery Program Action		Activity	Measure	Status	
CO2.2	Development and delivery of new and existing cultural and creative assets, including built heritage assets	CO2.2.1	Advocate for and continue to support and promote the Arts.	Advocacy undertaken	Advocacy undertaken
		CO2.2.2	Enhance and activate public spaces through the incorporation of public art and street art.	Public Art installed	Completed. Three Public Art works installed on Wollondilly River Walkway.
		CO2.2.3	Develop and deliver cultural events and experiences for the community across all cultural services.	Development and delivery of cultural events	Events delivered across Marketing, Events & Culture. Covid-19 resulted in the cancellation of a number of events between March and June 2020.
		CO2.2.7	Develop operational and resourcing plan for Performing Arts Centre.	Operational and resourcing plan developed	Not yet commenced
		CO2.2.7	Construction of Goulburn Performing Arts Centre	Award construction contract	Contract awarded, construction underway, due for completion October 2021.
CO2.3	Planning for public spaces undertaken to reflect the growing community's needs	CO2.3.1	Our streets, public areas, parks and open space serve the community's access, recreation and social needs.	Plans and policies in place that define public space requirements	Council is currently preparing a Recreational Needs Study and a new DCP. Further work on Plans of Management needs to be undertaken.

CSP Strategy CO3

Foster and encourage positive social behaviours to maintain our safe, healthy and connected community

Delivery Program Action		Activity	Measure	Status
CO3.1	Develop and implement programs for youth to encourage empowerment, resilience and capacity building	CO3.1.1 Research and apply for relevant youth development funding opportunities	Additional funding secured for youth programs	Applied for a Youth Opportunities grant however unsuccessful. Other grant applications lodged for various youth activities and programs.
		CO3.1.2 Work with the three High Schools, and other community and youth services to identify and develop programs that encourage resilience and capacity building in our youth	Programs developed in conjunction with the three high schools	Partnerships established with Goulburn High School, Mulwaree High School and Trinity College to deliver one-off and term based programs and activities on and off school grounds however due to COVID-19 restrictions, schools have deferred in-school curriculum programs. All schools are represented through youth mentoring programs.
		CO3.1.3 Further develop the Youth Services Unit programs and increase profile within the community through increased youth services	Increase participation in Youth Programs	<ul style="list-style-type: none"> Successful school holiday programs developed, adapted and delivered for all school holidays during

			and programs targeting youth issues and concerns		the year, including the March – June COVID-19 period, with increased numbers at all holiday programs. <ul style="list-style-type: none"> • Youth Mentoring Program well received with 100% attendance and participants individual goals met. • Paperback Café continues to develop and provide excellent training opportunities and career pathways.
CO3.2	Develop community partnerships to provide education programs focussed on sustainability and waste minimisation	CO3.2.1	A connected community that values the local environment and contributes by reducing waste and maximising recycling / reuse	Annual Waste Education Program developed and implemented that encourages the development of community partnerships	Ongoing. Activities were limited due to COVID-19 restrictions. Council worked with Endeavour Industries and the CRJO on the Recycle Right campaign.
CO3.3	Build social capital	CO3.3.1	Develop a Social Plan	Priority actions in Social Plan implemented	A Social Sustainability Strategy and Action Plan was adopted by Council on 19 May, 2020. It is too early to report on whether priority actions from this document have been implemented.

CSP Strategy CO4

Recognise and celebrate our diverse cultural identities and protect and maintain our community's natural and built cultural heritage

Delivery Program Action		Activity	Measure	Status	
CO4.1	Create a cultural environment that contributes socially and economically to the community	CO4.1.1	Continued delivery and development of community events such as Pictures and Popcorn in the Park	Delivery of events in accordance with budget	Events delivered. Covid-19 resulted in the cancellation of a number of community events between March and June 2020.
		CO4.1.2	Work collaboratively to create compelling public spaces and experiences for the community	Increased use of and access to public spaces	Many public spaces available and used widely by the community i.e. Wollondilly Walking Track
		CO4.1.3	Develop partnerships with key arts and cultural bodies	MOUs developed with key arts and cultural bodies	MOUs developed with Southern Tablelands Arts, Hume Conservatorium and Lieder Theatre.

CSP Strategy CO5

Maintain our rural lifestyle

	Delivery Program Action		Activity	Measure	Status
CO5.1	Review and monitor Local Environmental Plan and Development Control Plan	CO5.1.1	Update planning controls reflecting community expectations	Reviews completed and amendments made to existing plans - ongoing	The Local Strategic Planning Statement adopted by Council in August, 2020 identifies the need for a Rural and Resource Land Strategy to be undertaken to inform LEP/DCP amendments for rural areas. This is also pending the finalisation of the NSW Department of Primary Industries (Agriculture) - Important Agricultural Land Mapping Project for this region.

Goulburn Regional Art Gallery

Goulburn Regional Art Gallery delivered an ambitious program in 2019/20 and met 11069 visitors at the Gallery and 6568 participants via the Outreach programs. At the end of March 2020 when COVID-19 restrictions came in to place, the Gallery launched Instagram TV and was one of the first galleries to start hosting events and programs online. This resulted in reaching 9315 people via Instagram TV from 20 March – 30 June 2020, and our Public Art Walks video, launched in May 2020, reached 9064 people. The Gallery had a total physical and digital reach of 36016.

The 2019/20 program explored ideas across climate change, local landscapes, Aboriginal culture and country, the Australian landscape, queer, feminist and performance practices, rural upbringings and the alchemy of marble. The program also presented the Goulburn Art Award, entirely online. The Gallery presented new media work, sculptural and video installations, experimental materials, painting and works on paper of various media.

Arlo Mountford: 'Deep Revolt', a Goulburn Regional Art Gallery exhibition toured by Museums & Galleries of NSW commenced touring at Shepparton Art Muesum 28 April – 10 June 2019. In 2019/2020 it also travelled to

- Geraldton Art Gallery, Western Australia
- Orange Regional Gallery, New South Wales
- Western Plains Cultural Centre, Dubbo New South Wales

At the time of this report, the Gallery is the only regional gallery of its size with an exhibition on national tour with M&GNSW.

The Gallery continues to be funded by Create NSW under the multiyear funding program. Initially a three year agreement this funding round has been extended to five years, until 2020/2021. 2019/2020 was the fourth instalment of this funding.

Artist Support

The Gallery supported a total of 121 artists, including 106 from NSW, eighty five local artists in eighteen exhibitions, workshop tutors and guest speakers.

The Gallery hosted two Artists in Residence, Mary Barton and Sidney McMahan.

Exhibitions

The Gallery commissioned new work from twenty two artists in a program of eighteen exhibitions during 2019/20. It supported 121 artists, including eighty five local artists. Highlights included:

- **Rowan Conroy, *Sightseeing*** 12 July – 7 September 2019 (3456 Visitors). 'Sightseeing' presented an extensive series of works informed through Conroy's interdisciplinary experience of field archaeology over the course of a decade. Several bodies of work investigating sites across Cyprus, Turkey, Syria, and Lake George in NSW, Australia.

- ***Of the Sun*, curated by Gina Mobayed** 6 December 2019 - 25 January 2020 (3030 visitors).
Of the Sun brought together seven artists from across Australia who work land and sea scapes into performance, painting and installation - Sharon Adamson, Marinka Baker, Mary Barton, Lottie Consalvo, Teelah George, Claudia Nicholson and Annika Romeyn. The exhibition was a contemplation of our relationship to earth's natural elements and the role they can play in our personal journeys. In looking to what is powerful and natural these artists shared an unbending will to work within the elements, traversing the terrain that eventually inhabited their work. *Of the Sun* was opened by Clothilde Bullen, Senior Curator, Aboriginal and Torres Strait Islander Collection and Exhibitions, Museum of Contemporary Art Australia.
- **Alex Seton, *The Great Escape***, 7 February – 4 April 2020 (3465 visitors). An exhibition of new work 'The Great Escape' uses the landscape and the material of the Wombeyan Caves and quarry as its central tenet. In a part comic-tragic tribute to the home of the material that sparked a lifetime's fascination with marble carving and sculpture, Seton lays out recreations of places and moments from his obscure childhood memories. Alex Seton is Australia's leading contemporary marble sculptor. This exhibition marked the first major solo showing of Seton's work in Goulburn, close to his childhood home of Taralga.

Sector Engagement

The Gallery staff contributed/hosted to the following sector events:

- Sally O'Neill, Art Careers Presentation at Goulburn High School for senior students in November.
- Sally O'Neill undertook a thirteen week placement at National Gallery of Australia as Programs Producer- Childrens & Families 16 March- 16 June 2020.
- Gina Mobayed, Delegate for the Australia Council for the Arts at the Venice Biennale, judge for Fishers Ghost at Campbelltown Arts Centre, peer assessor for National Association for Visual Arts, Windmill Scholarship, peer panel member, Museums & Galleries NSW, In conversation with Arlo Mountford at Western Plains Cultural Centre, Opening Speaker at Orange Regional Gallery for same, Speaker at Helen Stephens Gallery on collecting, Guest Speaker to University of Sydney Masters of Curating students on exhibition development via Zoom.

Awards

Gallery Website design by Sons & Co and Garbett Design, bronze medallist at the 2019 Designers Institute of New Zealand Best Design Awards

Grants

- The Gallery received a Community Heritage Grant from the National Library of Australia to complete a significance assessment on its permanent collection.
- The Gallery received a Museums and Galleries of NSW grant, the 'Audience Development Fund' for the production of an 'Art Waks' audio visual walking tour of the public art between the Goulburn Visitor Information Centre and Goulburn Regional Art Gallery with the artists speaking about their works. The video was launched in May 2020 and reached 9064 people as at 30 June 2020.

Acquisitions

The Gallery grew its permanent collection by eighteen works in the 2019/2020FY.

It acquired three artworks for the permanent collection:

- Sharon Adamson, *Wanampi Tjukurpa*
- Rowan Conroy, *Fencelines #2 from the series Weereewa/Bad Water*
- Kate Vassallo, *Sunset*

The Gallery received ten artworks by the following artists under the Australian Government's Cultural Gifts Program:

- Rowan Conroy, *Untitled 5 from the series Weereewa/Bad Water* and *Untitled 3 from the series Weereewa/Bad Water*,
- Arthur McIntyre, *Life force*, *Blues for Mr Baldwin*, *Plain simple facts*, *Hospital memory I*, *Hospital memory II* and *Sporting life*
- Christopher Hodges, *Crossroads* and *Flower*

The Gallery also received seven artworks by the following artists through direct donations:

- Mary Barton, *Everything was Beautiful and Nothing Hurt*
- Stephen Hartup, *Towlong Road 1, 2, 3, 4 & 5*
- Kathryn Del Barton, *Untitled*

Public Art

In the 2019/2020 financial year the Gallery commissioned three public art works:

- Todd Robinson, *The happening of everything that happens in time*, 2019, Wollondilly Walking Track between Albert and Prince Streets
- Alex Seton, *Anything will bounce if you throw it hard enough...*, 2020, Wollondilly Walking Track, off The Avenue
- Michael Thompson, *The Great Divide*, 2019, Tony Onions Park, Marulan

Education Program

Young People

The Gallery worked with 1755 young people in 2019/20 through its Education program.

Afternoon Art Clubs are offered every school term for nine weeks of a Wednesday and Thursday afternoon for primary aged students and Fridays for High school students. These classes have been fully subscribed with waitlists each term in 2019/20. These classes are delivered by Education Officer, Sally O'Neill with guest artists connecting to the program each year. In the last year artist in residence, Mary Barton delivered six workshops in November.

School Holiday Workshops are offered each school holiday period. The Gallery worked with artists Penny Saxton and Claudia Nicholson to deliver these in 2019/20. The Gallery delivered a special school holiday workshop for Big Fat Smiles Holiday camp at Wollondilly Public School in July. The Gallery collaborated with Youth Services to bring Megalo Print Studio + Gallery artists to Goulburn for a special screen printing workshop for youth in September.

Tours and creative activities were provided for visiting Pre-School, Primary and High School students during exhibitions. During renovations closure the Gallery delivered offsite program for schools. In October the Gallery worked with Waste Department of Council on Waste to Art Workshops. Local artists Bill and Jo Dorman worked with students from five primary schools to create works from discarded materials for exhibition in the Caroline Chisholm

Court for Recycling Week 11-15 November. The Gallery engaged 590 local school students last year.

Art Teenies is a free creative program for children under 5, delivered every Monday morning during exhibitions. Local qualified yoga instructor, Pauline Mullen, conducted movement sessions on a monthly basis. This program has grown in 2019/2020 and attendance is now consistent. This program took a break for three months during the Gallery renovations August- November 2019.

A total of three Education Kits were available for exhibitions in 2019/20.

The Education Program took a hiatus from week 16 March- 16 July 2020 due to Covid-19.

Adults

The Gallery offered two workshops for Adults in 19/20. In August the Gallery engaged Canberra based 'Photo Access' to deliver an all day photography basics workshop. In January Sydney based artist, Claudia Nicholson ran an all day Watercolour workshop for which the Gallery supplied all materials.

Conversations and Panel discussions are delivered at least once per exhibition. Talks included those delivered by exhibiting artists, curatorial talks, panel discussions and special interest talks. Talks were also provided for special interest groups and bus tours on request. The Gallery worked with seventeen professionals to deliver fifteen talks in 2019/20. Guests included Alex Seton, Sidney McMahon, Tamara Dean, Rowan Conroy, Prof Brad Pillens and Dr Kate Warren.

A total of 141 people attended talks at the Gallery and reached 5236 via digital engagement during COVID restrictions in 2018/19.

Outreach

The Gallery has been actively involved in activities for young people and seniors who cannot access the Gallery. Outreach Officer, Janet Gordon, in conjunction with Goulburn Public School's SACC Program have provided weekly school term Kids Art Classes for Pre-schoolers at Dalton, Goulburn East, Goulburn Public, Marulan, Tallong, Taralga and Windellema. In the 2019/20 financial year 5609 children accessed the SACC Outreach Program.

Outreach programs see the Gallery take its programs on the road, giving opportunity to engage with new audiences. Education Officer, Sally O'Neill visited Big Fat Smile and worked at Pictures and Popcorn at the Arena, Steampunk Festival and at the Australia Day celebrations. A total of 263 young people engaged in these activities.

The Covid-19 restrictions resulted in an almost three month closure and four month interruption of all Education Programs. As a result the Gallery investigated means for digital engagement with its audiences. SACC Outreach Officer, Gordon developed the 'At Home' series for the SACC Outreach, Art Teenies and Afternoon Art Club programs. Two packs were delivered to PGU Kenmore for Arts Access in June.

Arts Access Workshops, connect the Gallery to those of the community who cannot visit the Gallery due to mobility or physical difficulties. Thirty workshops were delivered offsite at The Crescent School and Kenmore Hospital. In the twelve month period the

Gallery worked with three local artists to deliver practical workshops to 329 workshop participants.

Disability

The Annual Visions of Pleasure Exhibition to coincide with International Day of People with Disabilities held in the Council foyer 1 - 22 December 2019.

Arts Access Workshops were delivered to students at the Crescent School. Three local artists were contracted to deliver twelve practical workshops at this facility.



Curated by the dedicated Gallery Volunteers, this first exhibition in "The Window" sheds light on Merrick Fry, Daphne Gooley and John Olsen's work.

Access and Equity of Services to All

Goulburn Mulwaree Council provides services for frail aged people, people with disabilities and people living in geographically remote areas (Rurally and Socially Isolated). Funded Coordinators use a network of part time staff and volunteers to provide these services.

The Council auspices the following services under the title of Goulburn Mulwaree Social Support Services:

Goulburn Respite Service

This service provides centre based day care programs at the Goulburn Community Centre, 155 Auburn St, Goulburn, three days per week and the Brewer Centre in Marulan, one day per week. The service is for people who are frail aged, people with disabilities and their carers. Programs are designed to enable them to remain independent and living in their own homes in the Goulburn Mulwaree Local Government area. This program is funded by the Australian Government, My Aged Care – Commonwealth Home Support Programme.

Goulburn Leisure Link

Goulburn Leisure Link is a Peer Support program for persons with a disability, it provides social, sporting and recreational activities designed to increase community participation and independence. It gives opportunities to enhance social skills and to develop and maintain friendships. The activities are chosen by the clients who attend the program through planning days and newsletters. The activities are organised with the coordinator and are supported by volunteers. The program is based at the Goulburn Community Centre, Auburn St, Goulburn. This program is funded by the National Disability Insurance Agency (NDIA) through the National Disability Insurance Scheme (NDIS) and operates and meets standards outlined in the *NDIS NSW Enabling Act 2013* and the *Disability Inclusion Act 2014*.

Goulburn Neighbour Aid

This service primarily involves the co-ordination of volunteers to supply a range of services that provide socialisation, companionship and practical support and assistance to frail aged people, people with a disability and their carers, to enable them to remain independent in their own homes, in the Goulburn Mulwaree Local Government area.

The service is operated from the Goulburn Community Centre, 155 Auburn St, Goulburn. This program is funded by the Australian Government, My Aged Care – Commonwealth Home Support Programme.

Goulburn Mulwaree Social Support Services, listed above, endeavour to ensure that services are available to people who meet the National Disability Insurance Scheme (NDIS) and My Aged Care – Commonwealth Home Support Programme guidelines. They can be frail aged people, people with a disability and their carers living within the Goulburn Mulwaree Local Government area without discrimination. People are not excluded from access to the services on the grounds of their gender, marital status, religious or cultural beliefs, political affiliation, particular disability, ethnic background, age, sexual preference, ability to pay, geographical location or circumstances of their carer.

From March to June 2020, the delivery of some of these programs and activities has been modified in response to the impact and safety requirements of COVID-19.

Access Committee

Goulburn Mulwaree Council does not currently have an Access Committee. Any new developments are assessed for compliance with the legislation to ensure appropriate access for people with disabilities.

Our Infrastructure

Our community is well serviced and connected to built, social and communications infrastructure

Community Strategic Plan Strategies:

- IN1 Develop high speed rail links between the region, Canberra, Sydney and Melbourne*
- IN2 Improve public transport links to connect towns within the region and increase access to major centres*
- IN3 Maintain and improve road infrastructure and connectivity*
- IN4 Maintain and update existing community facilities and support the development of new community infrastructure as needed*
- IN5 Operate, maintain and upgrade water systems to provide high quality water to our customers*
- IN6 Implement safe, accessible and efficient waste management and recycling options for general and green waste and sewerage*
- IN7 Secure improvements for and future proof telecommunications infrastructure*
- IN8 Improve accessibility to and support the development of health and medical facilities in the region*
- IN9 Improve accessibility to and support the development of education and training facilities in the region*

Achievements in implementing the Delivery Program

CSP Strategy IN2

Improve public transport links to connect towns within the region and increase access to major centres

Delivery Program Action		Activity	Measure	Status
IN2.1	Maintain and upgrade GMC regional road network	IN2.1.1	Complete rehabilitation and upgrade works on Regional Roads.	Taralga Road, Bungendore Road, Highland Way Works completed as per the available budget and scope
		IN2.1.2	Complete roadside vegetation management program on Regional Roads	Taralga Road, Bungendore Road, Highland Way Works completed as per the available budget and scope
IN2.2	Eliminate networks safety hazards when identified	IN2.2.1	Implement line marking, guardrail and sign replacement programs	Completion of annual programs Works completed as per the available budget and scope
		IN2.2.2	Complete urban bridge replacement	May Street bridge Works procured and commenced during 2019/20, project to carry forward into 2020/21
		IN2.2.3	Complete rural bridge replacement	Thornford Road bridge Works procured and commenced during 2019/20, project to carry forward into 2020/21
		IN2.2.4	Develop Road Safety Plan	Completion and adoption of plan Road Safety Plan being developed

CSP Strategy IN3

Maintain and improve road infrastructure and connectivity

Delivery Program Action		Activity	Measure	Status	
IN3.1	Carry out asset inspection regime and condition assessment to identify and prioritise capital works & maintenance programs	IN3.1.1	Complete annual inspection program of transportation assets	Ongoing inspection program in accordance with Asset Inspection Regime	Traceable inspection programmed rolled out. Compliance tracked in departmental report.
		IN3.1.2	Conduct pavement assessment testing where required	Testing carried out to support design works for specific projects	Ground investigation works carried out for relevant projects.
IN3.2	Implement road infrastructure capital works and maintenance programs	IN3.2.1	Complete annual rural resealing program	Arthurs Road, Bedford Street, Blakes Bvde, Boxers Creek Road, Collector Road, Currawang Road, Painters Lane	Rural re sealing program completed
		IN3.2.2	Complete annual urban resealing program	Adam Street, Blackshaw Road, Citizen Street, Bourke Street, Victoria Street, McDermott Drive, Gibson Street	Urban re sealing program completed
		IN3.2.3	Complete urban road construction program	Tait / Lockyer link road, Shannon Drive link road	Tait Locker Link Road Completed, Shannon Drive Construction replaced with Mary Street Upgrade.
		IN3.2.4	Complete urban road rehabilitation program	Common St (over two years)	Works delayed
		IN3.2.5	Complete rural road construction works	Pomeroy Road, Bumballa Road	Pomeroy Road realignment completed. Bumballa Road construction deferred.
		IN3.2.6	Complete rural road rehabilitation program	Gurrundah Road Range Road	Works on Gurrundah Road, and Range Road

		Mountain Ash Road Sandy Point Road	completed. Works on Mountain Ash Road commenced, delayed due to extension of scope by award of Black Scope grant.
IN3.2.7	Complete rural road reconstruction program	South Marulan Road	Works to be completed by Quarry, start deferred until design agreed.
IN3.2.8	Complete new and replacement footpath program	Queen Street, Rhoda Street, Addison Street, May Street	Works completed
IN3.2.9	Complete new and replacement kerb & gutter program	May Street, Clifford Street, Queen Street	Urban kerb and gutter program completed
IN3.2.10	Complete annual gravel re-sheeting program	Thornford Road, Sandy Point Road, Tiyces Lane	Gravel re sheeting program completed
IN3.2.11	Complete gravel road maintenance program	In accordance with rural zone program and pre-works inspection	Maintenance grading program completed
IN3.2.10	Complete guardrail replacement program	Lookdown Road, Windellama Road, Middle Arm Road	Guard rail replacement program completed
IN3.2.11	Maintain and quarry haulage routes	Brayton Road, Ambrose Road, Jerrara Road, Oallen Ford Road, Sandy Point Road, Lumley Road	Works completed
IN3.2.12	Augment urban drainage system deficiencies	Fitzroy Street (near Lamarra Place)	Works deferred to 20/21 FY.
IN3.2.13	Weeds and vegetation management	Completion of annual noxious weed control program, broad leaf weed control for sports fields, roadside slashing and spraying program	Weeds management program completed assisted with funding via High Risk Pathways Grant

CSP Strategy IN4

Maintain and update existing community facilities, and support the development of new community infrastructure as needed

Delivery Program Action		Activity	Measure	Status	
IN4.1	Operate community facilities to maximise use	IN4.1.1	Maintain cemeteries in accordance with Plan of Management and Health Guidelines	Compliance with Health Guidelines	Completed – ongoing
		IN4.1.2	Maintain cemeteries burial registers in accordance with legislative requirements	Compliance with legislative requirements	Completed – ongoing
		IN4.1.3	Operate aquatic centre in accordance public health	Compliance with public health requirements	Completed – ongoing
		IN4.1.4	Operate aquatic centre in accordance safety requirements	Annual audit by Royal Lifesaving Australia	Completed
		IN4.1.5	Operate Recreation Area in accordance with the Plan of Management (POM) & Committee direction	Compliance with POM	Completed – finalising new PoM got Goulburn Recreation Area.
		IN4.1.6	Maintain sports fields, landscaped areas, public amenities and Wollondilly Walking Track to acceptable standard for uninterrupted community use	Continuous availability for use	Completed – ongoing
IN4.2	Upgrade community facilities to improve service provision	IN4.2.1	Completion of annual capital works program	Avenue of Honour tree planting, George Street Marulan landscaping, Recreation Area improvements,	Completed
		IN4.2.2	Community facilities upgrade	Commence construction works Aquatic Centre redevelopment	Completed – project awarded and work commenced
		IN4.2.3	Playground renewal	Apex Park	Completed

IN4.2.4	Victoria Park redevelopment	Japanese Garden, Seiffert Oval lighting upgrade	Completed
IN4.2.5	Construction of Wollondilly Walking Track	Cemetery Street to Lower Sterne Street	Completed – Forbes Street to Sloane Street. Cemetery to Lower Sterne Street is in the 20/21 capital works program.
IN4.2.6	Cemeteries capital improvements	Memorial garden beams	Completed
IN4.2.7	Building improvements	Civic Centre air conditioning renewal, Hetherington Street depot workshop upgrade.	Civic Centre Air Conditioning completed, upgrade in the Ground Floor West Wings. Depot Workshop moved to the 20/21 financial year, planning stage completed.

CSP Strategy IN5

Ensure high quality water supply options for the towns in the region

	Delivery Program Action		Activity	Measure	Status
IN5.1	Operate, maintain and upgrade water systems to provide high quality water to our customers	IN5.1.1	Completion of annual maintenance programs	Program Completed	Daily operation and maintenance work completed by staff
		IN5.1.2	Completion of annual capital works program	Program Completed	Procurement for budgeted works to be completed
		IN5.1.3	Concept and detailed design of the Goulburn Water Augmentation works	Designs completed	Investigation of options continue.
		IN5.1.4	Construction commencement of the Goulburn Water Augmentation works.	Construction commenced	Options assessment and procurement to be completed before construction can commence.
IN5.2	Investigate safe and secure water supply options to accommodate regional growth	IN5.2.1	Review the IWCM as per the NSW DPI Guidelines	Review Completed	Funding secured through the Safe and Secure Water Program, existing information and documents to be reviewed to ascertain information gaps, and a scope of works to be established for DPIE review
		IN5.2.2	Review the Water and Sewer Strategic Business Plan as per the NSW DPI Water Guidelines	Review Completed	To be reviewed in conjunction with the IWCM

CSP Strategy IN6

Implement safe, accessible and efficient waste management and recycling options for general and green waste and sewerage

Delivery Program Action	Activity	Measure	Status
IN6.1 Operate, maintain and upgrade the sewer systems to maximise performance and minimise environmental, operational and capital project risks.	IN6.1.1 Completion of annual maintenance programs.	Programs Completed	Programs completed.
	IN6.1.2 Completion of annual capital works programs.	Programs Completed	Capital work completed.
	IN6.1.3 Completion of detailed design of and construction commencement of the Goulburn Reuse Scheme.	Construction commenced	Concept design completed and works progressing on detailed design and recycled water management system.
	IN6.1.4 Completion of Marulan Wastewater Treatment Plant feasibility and concept design.	Concept Design Completed	Concept selected and concept design in progress.
IN6.2 Investigate safe and secure sewer collection and treatment options to accommodate regional growth.	IN6.2.1 Review the IWCM as per the NSW DPI Guidelines.	Review Completed	As per IN5.2.1
	IN6.2.2 Review the Water and Sewer Strategic Business Plan as per the NSW DPI Water Guidelines.	Review Completed	As per IN5.2.2
IN6.3 Develop the Goulburn, Marulan and Tarago Waste Management Centres to meet community and environmental needs.	IN6.3.1 Monitor remaining landfill life at Goulburn Waste Management Centre and implement strategies to reduce waste to landfill across all of Council's waste centres.	Annual surveys and ongoing waste reduction initiatives such as composting and improved infrastructure.	Ongoing. Detailed design of Goulburn Waste Management Centre upgrade completed, Recycling Assistants encourage the reduction in waste sent to landfill onsite

and compost pad completed. Tarago and Marulan Waste Management Centres now feature new amenities buildings, solar power and an electronic rural waste card system.

IN6.3.2	Ongoing environmental works at Goulburn and Marulan landfills.	Works undertaken	Ongoing. Significant works completed in 2019/20.
IN6.3.4	Construction of the Goulburn Waste Management Centre upgrade works.	Works Completed	Detailed design completed and DA approval obtained from the JRPP. Grant funds now being sought to enable construction.

CSP Strategy IN7

Secure improvements for and future proof telecommunications infrastructure

Delivery Program Action		Activity	Measure	Status
IN7.1	Develop a Smart City Action Plan	IN7.1.1 Collaborate with community and develop Smart City Action Plan.	Plan completed with key projects being implemented	Action Plan complete, implementation ongoing

CSP Strategy IN8

Improve accessibility to and support the development of health and medical facilities in the region

Delivery Program Action		Activity	Measure	Status
IN8.1	Lobby State Government to provide adequate health and medical facilities within the Local Government Area	IN8.1.1 Annual progress reports provided to Council	Reports provided	Lobbying undertaken and ongoing
IN8.2	Support the development of community health services and infrastructure that is accessible to residents living in remote areas and to less mobile residents	IN8.2.1 Annual progress reports provided to Council	Reports provided	Lobbying undertaken and ongoing

CSP Strategy IN9

Improve accessibility to and support the development of education and training facilities in the region

Delivery Program Action		Activity	Measure	Status
IN9.1	Advocate for the education and training needs of the young people in the region	IN9.1.1 Annual progress reports provided to Council	Reports provided	The Paperback Café located in Goulburn Library provides barista and customer service training for local youth. As part of this training, participants also obtain a formal barista qualification. Several participants have gained meaningful employment at local businesses.
		IN9.1.2 Continuation of Council's trainee employment program	Number of trainees employed at least maintained	Council is continuing support for young people by maintaining the number of trainees and apprentices hosted under this program.

Enhancing Waste Management

In 2018/19, Domestic Waste collection services were provided to 16,423 properties in Goulburn City and Marulan. This was comprised of 4382.04 tonnes of residual waste from red lidded bins, 2713.11 tonnes of recycling from yellow lidded bins and 1274 tonnes of food and garden organics.

Council also collected 2781.92 tonnes of waste through its commercial waste collection service and 1513 tonnes of cardboard was collected from commercial and residential properties by Endeavour Industries.

Council has also continued to work on actions outlined in the 2013 Waste and Resource Recovery Strategy, which states our vision is ‘Sustainably managing Goulburn Mulwaree’s waste for the long term’.

Some of the key achievements in 2019/20 included:

- The completion of concept design and start of detailed design for an estimated \$7.5 million upgrade of Goulburn Waste Management Centre. The new facilities will include a Re-Use Hub for the sale and repair of items, and improved waste disposal and recycling infrastructure, which will transform the facility into a modern resource recovery centre focussed on recycling and reuse.
- Installation of a new amenities building and off-grid solar power at Tarago Waste Management Centre.
- The provision of green lidded organics bins and kitchen caddies to all households in the domestic waste collection zone. The bins and caddies enable the convenient disposal of garden organics and food waste and were part funded by the NSW Environmental Trust in partnership with the NSW Environment Protection Authority through the Waste Less Recycle More Initiative.
- Hosting free disposal weekends for general waste in November 2018; plus recyclables such as mattresses, e-waste and fridges/freezers/air conditioners in May 2019. The weekends were very well supported by the community and removed a significant amount of waste from our community. A free Household Chemical CleanOut was also held for the disposal of hazardous items such as chemicals and paints. The CleanOut was also well supported, collecting 1.6 tonnes of oil based paint and 3.7 tonnes of gas cylinders among other items.
- Delivering a number of waste education activities, including school visits and event stalls, plus supporting a number of nationwide awareness events such as Plastic Free July, Garage Sale Trail and National Recycling Week.
- Continued to provide a high standard of service to residents leading to compliments such as the following from a local resident: *“As a resident of Mulwaree Council I would like to pass on how impressed I am of the council waste disposal in Goulburn. We have been going there with our household waste over the past thirteen years. It’s always very clean never smells, all the staff are excellent and over the years have got to know them on a first name basis... When we arrived each week there is always someone there to help us dispose of our rubbish. Each one of the staff at the entrance is always pleasant. Well done Goulburn, keep up the good work.”*

- Completion of a Landfill Environmental Management Plan for Goulburn Waste Management Centre.
- Successfully receiving a grant through the NSW Government's Waste Less Recycle More initiative to half fund the expansion of the compost pad at Goulburn Waste Management Centre and purchase a new loader to enable composting operations to take place. This will be supported by the employment of a Compost Officer to coordinate the production of compost from organic matter received through green bins and resident drop off.



Council has commenced a commercial composting operation at Goulburn Waste Management Centre after all residents were provided with FOGO Bins and the compost pad was upgraded.

"This morning I had the positive experience of visiting the Goulburn Waste Management Centre to drop off some larger items. Through my old Army eyes it was like a well-planned and rehearsed military operation, being executed by cheerful and confident soldiers who take pride in their work - A local resident

"The Council Team were all very helpful and efficient, and were directing the lines of customers to the correct location and helping with the unloading. Well done to all involved. High morale is hard to achieve but when it exists it clearly shows!" - A local resident

Our Civic Leadership

Our leaders operate ethically and implement good governance. We empower our residents with the tools to participate actively in the development of our communities.

Community Strategic Plan Strategies:

- CL1 Effect resourceful and respectful leadership and attentive representation of the community*
- CL2 Encourage and facilitate open and respectful communication between the community, the private sector, Council and other government agencies*
- CL3 Collaborate and co-operate as a group of Councils to achieve efficiencies and a greater voice in regional decision making and encourage similar co-operation across other sectors and community groups*
- CL4 Actively investigate and communicate funding sources and collaboration opportunities that can strengthen the region*

Achievements in implementing the Delivery Program

CSP Strategy CL1

Effect resourceful and respectful leadership and attentive representation of the community

	Delivery Program Action	Activity	Measure	Status	
CL1.1	Actively promote sound governance practices and procedures within the organisation	CL1.1.1	Facilitate legislatively compliant open access information - Government Information Public Access Act	Formal applications responded to within legislative requirements	Achieved
		CL1.1.2	Facilitation of a program of Governance related training to Councillors and relevant staff	Training provided to staff on a minimum of 2 topics per year	Access to Information, Complaint Handling, Privacy Training, Code of Conduct Training
CL1.2	Ensure the long term financial sustainability of Council through effective and prudent financial management	CL1.2.1	Report on Council's Financial position and performance	Unqualified Audit Report	Achieved
		CL1.2.2	Achieve Budget Control	Budget achieves Operating Surplus before Capital items	Achieved
CL1.3	Support Council to be compliant, efficient and more effective through use of technology.	CL1.3.1	Develop, maintain and improve Council's corporate Software/Network systems	Maintain system availability > 95%	Target met (uptime approximately 99%)
		CL1.3.2	Support Council's information and communication technology	Percentage of support requests resolved on time > 80%	5772 Service requests 4906 resolved on time 84.99 % complete on time.
CL1.4	Deliver excellence in customer service throughout the organisation	CL1.4.1	Provide quality customer service from the Customer Service Business Unit	Customer Service satisfaction survey responses >85% good/excellent	Achieved

CSP Strategy CL2

Encourage and facilitate open and respectful communication between the community, the private sector, Council and other government agencies

	Delivery Program Action	Activity	Measure	Status
CL2.1	Undertake community consultation in accordance with adopted Community Engagement Strategies	CL2.1.1 To actively promote and advertise public meetings through all available media platforms	Participation and attendance of public meeting will be noted, however this activity does not need to be actively measured.	Ongoing promotion and advertisement occurs.
		CL2.1.2 To facilitate on-line consultation through the Your Say Goulburn platform	All online consultation done through this portal. 690 registered users, continues to grow.	Use of Your Say has been discontinued as online consultation can be effectively undertaken through other platforms.
		CL2.1.3 Maintain strong social media presence through regular posts and engagement	Social media is actively used and presence is growing. Over 5,000 followers on Facebook.	Social media presence continues to grow.
		CL2.1.4 Continue with Community Outreach Program	Outreach meetings held	Outreach meetings completed.

CSP Strategy CL3

Collaborate and co-operate as a group of Councils to achieve efficiencies and a greater voice in regional decision making and encourage similar co-operation across other sectors and community groups

Delivery Program Action	Activity	Measure	Status
CL3.1 Actively participate in the Canberra Region of Joint Councils (CBRJO)	CL3.1.1 Attendance at Board and General Managers Advisory Committee (GMAC) Meetings	Attendance level >90% of meetings	Achieved
	CL3.1.2 Attendance by relevant staff at Special Interest Group (SIG) Meetings		Business Manager Waste and Recycling chaired the CRJO Regional Waste Group.

CSP Strategy CL4

Actively investigate and communicate funding sources and collaboration opportunities that can strengthen the region

Delivery Program Action	Activity	Measure	Status
CL4.1 Continue with active Grant's Officer program within Council's organisational structure	CL4.1.1 Grant applications prepared for projects in accordance with priorities as set out within Operational Plan	Number of grant applications prepared	Ongoing
	CL4.1.2 Relevant grant funding opportunities communicated throughout the organisation and community	Number of grant opportunities identified	Ongoing

Financial Assistance Summary

During 2019-2020 \$55,079 was awarded to organisations and individuals under Council' Financial Assistance Policy.

Organisation	Amount Awarded	Organisation	Amount Awarded
Bradfordville Public School	\$200.00	Red Cross Emergency Services	\$67.50
Goulburn Lilac City Festival	\$4,458.60	Goulburn Lilac City Festival	\$740.00
Lieder Theatre Company	\$4,000.00	Community Carols of Hope	\$5,000.00
Regional Development Australia	\$230.00	Goulburn Lilac City Festival	\$416.00
Lynton Horse Trials	\$1,226.80	Challenge Foundation	\$250.00
Cancer Council Relay for Life	\$2,540.94	Mission Australia	\$92.48
Fran Dewsbury	\$500.00	Rotary Club of Goulburn Argyle	\$659.00
NAIDOC Week - Cr A Walker	\$636.50	Marulan Lions Club	\$212.00
CareSouth	\$336.00	Goulburn Harness Racing Club	\$3,696.00
Can Assist	\$342.00	Goulburn Multicultural Centre	\$3,000.00
Marulan Chamber of Commerce	\$388.00	Classic Riders Club Swap Meeting	\$890.59
The Disability Trust	\$605.00	Goulburn Multicultural Centre	\$226.00
Tarago Public School	\$170.00	Goulburn A P & H Society	\$1,500.00
Marulan Public School	\$350.00	Bungonia & District Historical Society	\$2,479.00
Tirranna Public School	\$200.00	CWA Southern Tablelands Group	\$1,000.00
Marulan Kite Festival	\$729.50	Mayoral Pride Award for Schools	\$850.00
Marulan Kite Festival	\$700.00	BDCU Goulburn Hospital Fundraising	\$198
Goulburn A P & H Society	\$2,000.00	Cancer Council Relay for Life Balance	\$698.00
Convoy for Kids	\$1,367.36	Anti Poverty Working Group	\$98.00
Goulburn & District Art Society	\$2,500.00	NAIDOC Week School Initiatives	\$500.00
Goulburn RSL Sub-Branch	\$4,600.00	Alcoholics Anonymous	\$175.00
Timor Leste Project	\$567.91	Goulburn Invitational Charity Golf Day	\$1,000.00
Marulan Public School P & C	\$104.00	Goulburn & District Prostate Cancer Support	\$128.00
Share the Dignity Charity Drive	\$200.00	Bungonia Village Fair	\$1,220.00
Anglicare Goulburn	\$250.00	Water taps signs at Recreation Area	\$300.00
Business Connect	\$158.00		
Business Connect	\$219.00		
Salvation Army	\$104.50		

Heritage Grants and CBD Grants Awarded

During 2019-2020 the following Heritage Grants and CBD Grants were awarded:

Heritage Item Address	Project Description	Total Project Cost	Local Heritage Funding
Bungonia Cemetery	Conservation of the grave of Dr Reid c.1840	\$9,064	\$5,000
136 Verner Street, Goulburn	External painting of masonry cottage c.1860	\$1,400	\$1,100
67 Auburn Street, Goulburn	Re-roof	\$17,950	\$2,500
12 Hurst Street, Goulburn	Paint masonry dwelling	\$25,339	\$2,500
40 Wollondilly Avenue, Goulburn	Replace roof flashing	\$3,700	\$1,800
1 Ballina Street, Goulburn	Repairs to verandah	\$11,340	\$2,500
59 Reynolds Street, Goulburn	Replace front façade windows and brick repairs	\$6,300	\$2,500
Saint Saviours Church, 170 Bourke Street, Goulburn	Upgrade to lightening protection system	\$10,431	\$5,000
172 Sloane Street, Goulburn	Replace guttering	\$1,477	\$740
Total		\$87,001	\$23,640
CBD Property Address	Project Description	Total Project Cost	CBD Funding
212 Auburn Street, Goulburn	Paint awning and front façade	\$5,390	\$2,700
214 Auburn Street, Goulburn	Paint awning and front façade	\$4,290	\$2,145
129 Auburn Street, Goulburn	Paint above awning	\$4,730	\$2,365
257 Auburn Street, Goulburn	Paint front façade	\$14,095	\$7,000
127 Auburn Street, Goulburn	Repairs and paint front façade	\$12,369	\$6,000
384 Auburn Street, Goulburn	Paint front façade	\$3,380	\$1,690
Total		\$44,254	\$21,900

Grants Received Summary

Council gratefully acknowledges the following organisations that have approved Grants to Council.

<i>Project Name/Description</i>	<i>Grant Name/Programme</i>	<i>Funding Body</i>	<i>Source</i>	<i>Funds Approved</i>
Goulburn Aquatic Centre Redevelopment	NSW Election Commitment	Department of Premier & Cabinet	State	\$10,000,000
Goulburn Mulwaree Heritage Advisor 2021	Heritage Grants - Local Heritage Advisor	NSW Office of Environment and Heritage	State	\$6,000
Goulburn Mulwaree Small Heritage Grants 2021	Heritage Grants - Small Heritage Grants	NSW Office of Environment and Heritage	State	\$5,500
Mighty Playwrights	Festivals Australia	Australian Office of Communication and the Arts	Federal	\$41,644
Goulburn Tech Savvy Seniors	Tech Savvy Seniors	State Library of NSW	State	\$1,840
Bourke St Pedestrian Crossing	Walking and Cycling Program	NSW Roads and Maritime Services	State	\$34,646
Crookwell Rd Shared Path	Walking and Cycling Program	NSW Roads and Maritime Services	State	\$723,253
Forbes St Shared Path	Walking and Cycling Program	NSW Roads and Maritime Services	State	\$663,181
Wollondilly River Restoration	Restoration & Rehabilitation Program	NSW Environmental Trust	State	\$81,850
Goulburn Bike Week 2019	NSW Bike Week 2019	NSW Roads and Maritime Services	State	\$2,900
Rocky Hill Lighting Upgrade	Saluting their Service	Australian Department of Veterans' Affairs	Federal	\$3,000
Goulburn Regional Art Gallery Collection Significance Assessment	Community Heritage Grants	National Library of Australia	Federal	\$5,112
Goulburn Regional Art Gallery Art Walks	Audience Development Fund	Museums & Galleries NSW	State	\$10,000

<i>Project Name/Description</i>	<i>Grant Name/Programme</i>	<i>Funding Body</i>	<i>Source</i>	<i>Funds Approved</i>
Mentorship ANZAC Memorial Hyde Park	Mentorship Program	Museums & Galleries NSW	State	\$1,670
Drinking Fountain at Wollondilly Walking Track (Marsden Weir)	Stronger Communities	Australian Department of Industry, Innovation & Science	Federal	\$7,268
Responsive improvements to support traditional regional recreation events during hot weather (Goulburn Recreation Area)	Increasing Resilience to Climate Change	NSW Office of Environment and Heritage	State	\$98,375
Goulburn Waste Management Centre Recycling Relief Claim	Recycling Relief Fund	NSW Environmental Protection Authority	State	\$34,680
Goulburn Youth Week Grant	Youth Week Funding	NSW Family and Community Services	State	\$2,259
Mulwaree Ponds Weed Removal adjacent Blackshaw Road	Communities Environment Program	Australian Department of Environment & Energy	Federal	\$20,000
Goulburn Youth Hub (for Goulburn PCYC)	Stronger Country Communities R3	Department of Premier & Cabinet	State	\$220,822
Rocky Hill War Memorial and Museum Collection Condition and Significance Assessment	Community War Memorials Fund	NSW Department of Veterans' Affairs	State	\$10,000
Rehabilitation of Riparian Lands and Waterway - Wollondilly River, Roberts Parks and adjacent area	Habitat Action Grant	NSW Recreational Fishing Trust (Department of Primary Industries)	State	\$38,407
Tallong Community Event, Tallong Sculpture Garden, Goulburn Mulwaree Business Resilience Workshops	Bushfire Community Resilience and Economic Recovery Funds Phase 1	NSW Department of Planning, Industry and Environment	State and Federal	\$100,000
Riverside Park Inclusive Playspace	Everyone Can Play	NSW Department of Planning, Industry and Environment	State	\$200,000

<i>Project Name/Description</i>	<i>Grant Name/Programme</i>	<i>Funding Body</i>	<i>Source</i>	<i>Funds Approved</i>
Bourke St and Addison St Roundabout	Australian Government Blackspot	Australian Department of Regional Development and Infrastructure	Federal	\$403,245
Taralga Rd Safety Improvements	Australian Government Blackspot	Australian Department of Regional Development and Infrastructure	Federal	\$804,403
Goulburn Animal Shelter	Pound Funding	NSW Office of Local Government	State	\$4,000
Rocky Hill War Memorial Digital Roll of Honour	Saluting Their Service	Australian Department of Veterans' Affairs	Federal	\$9,596
Goulburn Water Reuse Scheme	Building Better Regions Fund	Australian Department of Regional Development and Infrastructure	Federal	\$4,400,000
On-road cycleways in Goulburn CBD	Fast Tracked Roadside Public Spaces	Transport for NSW	State	\$194,000
Victoria Park Youth Mindfulness Garden	Discretionary	NSW Ministry of Health	State	\$15,000
Goulburn Recreation Area Gate 3 Car Park Remediation	Showground Stimulus Phase 1	NSW Department of Planning, Industry and Environment	State	\$176,401
Goulburn Recreation Area Retractable Basketball Hoops	Showground Stimulus Phase 1	NSW Department of Planning, Industry and Environment	State	\$83,730.00
Goulburn Recreation Area Veolia Arena Mobile Seating	Showground Stimulus Phase 1	NSW Department of Planning, Industry and Environment	State	\$146,000
Carrick Road Resealing	Fixing Local Roads	Transport for NSW	State	\$677,325
Mountain Ash Rd Maintenance	Fixing Local Roads	Transport for NSW	State	\$2,383,665
				\$21,609,772

Legal Proceedings

Name	Status	Case Particulars	Amount
Governance Matters			
John Fisher v Goulburn Mulwaree Council	Completed	Review of Application under Government Information (Public Access) Act 2009	\$7,037.28 (17/18)
			\$24,549.72 (18/19)
		NSW Civil & Administrative Tribunal	\$4,537.50 (19/20)
Rates, Water and Debtors Recovery Action			\$146,000 (19/20)
Development and Town Planning Matters			Total = \$80,492 (19/20)
MLH Pty Ltd v Goulburn Mulwaree Council	Completed	Stormwater nuisance 134 Mary's Mount Road, Goulburn	\$5,121 (17/18)
		Supreme Court of NSW	\$17,718 (18/19)
			\$3,716 (19/20)
			Total = \$26,105
BAC WMR Holdings Pty Ltd v Goulburn Mulwaree Council	Completed	Appeal of Noise Prevention Notice	\$9,255 (18/19)
		Proceeding No: 2019/50083	\$35,256 (19/20)
		Class 1 Appeal	Total = \$44,511
McKavanagh v Goulburn Mulwaree Council	Completed	Appeal of a Development Control Order (failed retaining wall)	\$12,309 (18/19)
		Proceeding No: 2019/17665	\$13,986 (19/20)
		Class 1 Appeal	Total = \$26,295
Carrington Clarke Group Pty Ltd v Goulburn Mulwaree Council	Ongoing	Deemed Refusal of DA/0171/1819 - Lot 1 & 2 Brayton Road, Marulan	\$7,762 (18/19)
		Proceeding No: 2019/146722	\$17,354 (19/20)
		Class 1 Appeal	Total = \$25,116

Name	Status	Case Particulars	Amount
Twynam Investments v Goulburn Mulwaree Council	Ongoing	Interim Heritage Order – 14597 Hume Highway, Marulan Proceedings 2019/373865 Class 1 Appeal	\$2,652 (19/20)
Twynam Investments v Goulburn Mulwaree Council	Ongoing	Deemed Refusal of DA/0335/1819 - 14597 Hume Highway, Marulan Proceedings 2019/382223 Class 1 Appeal	\$7,528 (19/20)

Mayoral Expenses

Mayoral Allowance	\$44,250
Mayoral Vehicle	\$14,704
Councillors Annual Fee (per Councillor)	\$20,280
Total Councillor Fee (Nine Councillors)	\$206,490
Overseas Visits	\$Nil
Interstate Visits	\$1,088
Travel Costs reimbursed to Attend Meetings	\$Nil
Councillor Technology Costs	\$6,381
Councillor Telephone Call Costs	\$4,220
Councillor Conference & Seminars	\$695
Councillor Training & Skill Development	\$1,100
Costs for a spouse or other persons who accompanied a Councillor	\$Nil
Childcare Costs	\$Nil

Senior Staff Remuneration

Senior Staff positions, as defined by the *Local Government Act 1993*, employed by the Council during 2019/2020 were the General Manager, Director Corporate and Community Services, Director Operations, Director Utilities and Director Environment & Planning.

The total remuneration package for the General Manager in respect of his employment was \$326,943.32 which includes \$292,508.32 salary, \$24,985 superannuation and \$9,000 private usage of a Council vehicle and \$450.00 Membership Local Government Professional. The Fringe Benefits Tax on this vehicle was \$8,793.69.

The total remuneration package for the Director Corporate and Community Services in respect of their employment was \$231,884.38 which includes \$199,766.55 salary, \$20,117.82 superannuation and

\$12,000.00 private usage of a Council vehicle. The Fringe Benefits Tax on this vehicle was \$6,143.33.

The total remuneration package for the Director Operations in respect of their employment was \$215,243.51 which includes \$187,569.42 salary, \$18,674.09 superannuation and \$9,000.00 private usage of a Council vehicle. The Fringe Benefits Tax on this vehicle was \$5,943.80.

The total remuneration package for the Director Utilities in respect of their employment was \$205,000 which includes \$175,214.61 salary, \$17,785.39 superannuation and \$12,000 private usage of a Council vehicle. The Fringe Benefits Tax on this vehicle was \$8,936.12

The total remuneration package for the Director Environment & Planning in respect of their employment was \$205,000 which includes \$175,214.61, salary, \$17,785.39 superannuation and \$12,000 private usage of a Council vehicle. The Fringe Benefits Tax on this vehicle was \$9,959.18.

External Bodies Exercising Council Functions

No external bodies were engaged by Council to run Council facilities during 2019/20.

Controlling Interest in Companies

Council held no controlling interest in any companies during the reporting period.

Councillor Meeting Attendance 2019 - 2020

	Council Meetings 22	Councillor Briefings 25	Outreach Meetings 9	Total 2019 – 2020
Councillor	Attendance	Attendance	Attendance	Total Attendance
Cr Bob Kirk (Mayor)	22	23	9	54
Cr Peter Walker (Deputy Mayor)	22	22	9	53
Cr Andrew Banfield	22	22	7	51
Cr Leah Ferrara	22	24	9	55
Cr Margaret O'Neill	22	18	3	43
Cr Carol James	22	24	9	55
Cr Denzil Sturgiss	22	17	7	46
Cr Sam Rowland	22	13	4	39
Cr Alfie Walker	22	13	3	38

Private Works

During the period of 1 July 2019 to 30 June 2020, Council carried out private works for sewer \$62,684.89 and water \$294,020.45 There were no other private works carried out.

Regulations, Rates and Charges Written Off

Amount of rates and charges written off during the 2018/19 financial year:

S575 (Pensioners)	\$914,619.23 Total Claim
	\$411,578.66 Written off (45% of the total claim)
S585 (Postponed)	\$11,143.64

Did you know? The total land value in the LGA as at the 30 June 2020 was \$4,515,465,851 with the number of rate assessments being \$15,976

Partnership, Co-operatives and Joint Ventures

During 2019/20 Council was a member of the following organisations:

- Canberra Region Joint Organisation (CRJO)
- South East Australian Transport Strategy (SEATS)
- Southern Tablelands Arts (STARTS) Inc.
- Country Mayors Association (CMA)
- South East Weight of Loads Group

Council was also involved in co-operative arrangements with:

- Endeavour Industries, an organisation that provides employment for the disabled.
- Southern Phone

Stormwater Levy

Council does not levy an annual charge for stormwater management services.

Environmental Planning and Assessment Act 1979 No. 203

No Planning Agreements were entered into during the period 1 July 2019 to 30 June 2020.

Swimming Pools

The following provides activities relating to the inspections of private swimming pools in accordance with the Swimming Pools Act 1992 s22F (2) and Swimming Pools Regulation 2018 (SP Reg) cl 23.

Number of inspections of tourist & visitor accommodation	1
Number of inspections of premises with more than 2 dwellings	0
Number of inspections that resulted in the issuance of a certificate of compliance under section 22D of the Act	17
Number of inspections that resulted in issuance of a certificate on non-compliance under clause 21 of the Regulation	0
Applications undetermined	1

Companion Animal Act 1998 & Regulation

The following provides a statement of activities relating to the enforcement and compliance with the Companion Animals Act 1998 and Regulation.

The Council expended a total of \$404,023 during 2019/20 in the operation of the Goulburn Mulwaree Animal Shelter and the enforcement and compliance of the provisions of the Companion Animals Act 1998 and Regulation. This financial component does not incorporate the administrative and management costs associated with the operation of Councils Companion Animal Service Program. This figure includes the expenditure of the \$4000 COVID funding grant provided to Council by the OLG.

To complement the refurbishment and rebranding Councils Pound undertaken during 2018/19 which saw the updated facility unveiled as the Goulburn Mulwaree Animal Shelter further works have been completed at the shelter to further improve functionality, comfort and liveability. The further works include the completion of two new exercise and behavioural assessment yards at the shelter, further heating and cooling improvements in the animal areas and storage improvements. There have also been further changes to policy and procedure at the facility which emphasises limiting euthanasia, increased animal care standards, community engagement and a continued focus on rehoming and adoption.

Council utilises the Guidelines on the Exercise of Functions under the Companion Animals Act 1998 to assist in meeting the obligations of the legislation as follows:

- The 2019/20 Pound Data Return was submitted on 17th September 2020 due to a system upgrade.
- All dog attacks and orders for 2019/20 were recorded on the Companion Animal Register.
- Council supports the desexing of dogs and cats by only selling desexed animals from the Goulburn Mulwaree Animal Shelter.
- Enforcement of the Companion Animals Act and Regulation is undertaken via an educational approach regarding responsible pet ownership. Information is provided directly to pet owners and is also readily available on Council's website and routinely features on Council social media platforms and in media releases.
- Council is active in seeking rehoming opportunities for suitable unclaimed and surrendered animals. This is achieved by keeping suitable animals for longer than the statutory time frame, liaising with animal rescue groups to find homes for animals and actively promoting animal adoption in the local community. Council utilises social media to promote a 'pet of the week' in order to raise the profile of its animal rehoming efforts and also utilises this platform to return impounded animals to their owners where animals cannot be identified or registration details are not up to date.
- Council promotes responsible pet ownership in the community and recognises the importance of socialisation for both animals and their owners. As such there are four formally designated off leash areas for dogs located throughout Goulburn. These are located at Victoria Park (Cnr Faithfull & Clifford Streets), Eastgrove (Cnr Park Road & Hercules Street), West Goulburn/Garfield Park (Cnr Garfield Avenue, Francis Street & Wyatt Street) and Jack White Park (Cnr of Progress & Wran Streets, alternative access via Dalley & Healey Streets).

Equal Employment Opportunity Management Plan

Goulburn Mulwaree Council is committed to its responsibilities under relevant legislation to provide a workplace that is free from bullying, harassment, discrimination and victimisation and provides equal employment opportunities (EEO) for current and prospective employees.

Council's EEO Management Plan encompasses the following objective and strategies:

1. **Communication and Awareness:** To communicate EEO responsibilities, principles and practices to all current and potential employees.
2. **Collection and Recording of Appropriate Information:** To ensure that relevant information in relation to EEO is collected and recorded for the ongoing development of EEO programs and to monitor the effectiveness of the current EEO plan.
3. **Recruitment and Selection:** To ensure all Recruitment and Selection at Goulburn Mulwaree Council is undertaken in accordance with legislative requirements and EEO principles.
4. **Training and Development:** To ensure training and development procedures conform to EEO principles, which incorporates opportunities for training and development of EEO target group members.
5. **Human Resources Policies and Procedures:**
 - a. To ensure all instances of advancement, transfer and higher duties are offered following fair and consistent processes where merit is established.

- b. To ensure any dispute/grievance that is raised is treated equitably and in accordance with Council's grievance resolution procedures.
- c. To ensure all employee conditions of employment conform to EEO principles.

Target Groups: To set strategies to assist employment for target groups. These groups include people from a non-English speaking background, people from an Aboriginal and Torres Strait Islander background, people with a disability, women in managerial roles and youth.



Contracts Awarded over \$150,000

Major contracts undertaken 1 July 2018 – 30 June 2019

Contractor	Project	Amount
Watchdog Security	1617T0003 – Security Services Extension of contract under the tender arrangements	\$168,000 per annum
Form n Pour	VP172708 – Wollondilly Walking Track Eastgrove Section	\$381,700
Komatsu Australia Pty Ltd	VP161185 – Wheeled Loader	\$311,196
Vacvator Pty Ltd	1819T0011 – Hydro Vacuum Excavation Truck	\$351,803
Longstone Pty Ltd	1920T0007 – St Clair Conservation Works	\$1,098,710
Divalls Earthmoving and Bulk Haulage	1920T0003 - Compost Pad Extension	\$359,209
Duratec Pty Ltd	1920T0011 - Removal of Sludge Digester Roofing	\$317,481
NG Energy (SA) Pty Ltd	1920T0013 - Goulburn WWTP Renewable Energy Project	\$1,850,000
Killard Infrastructure Pty Ltd	1920T0001 - Water Main Renewal	\$2,500,000
Interflow Pty Ltd	1920T0002 - Sewer Main Renewal	\$2,000,000
Transbridge Group	1920T0008 Design and Construct Thornford Road Bridge	\$439,436
Planet Civil Pty Ltd	VP175915 Crookwell Road Shared Path	\$499,871
SD Group	1920T0009 May St Bridge Construction	\$1,262,587
Form and Pour Pty Ltd	VP178859 Riverside Park Footpath Stage 1A	\$292,100
South Sydney Concrete	May St Concrete Works	\$176,500
Plant Civil	Mary's Mount & Crookwell Road Concrete Works	\$239,746
FDC Contracting Pty Ltd	Goulburn Aquatic Centre Redevelopment Stage 1 Construction	\$27,032,756

Public Interest Disclosure

Under Section 31 of the *Public Interest Disclosures Act 1994*, Council must prepare an annual report on its obligations under this Act, within four months after the end of each reporting year.

The number of public officials who have made a public interest disclosure to Council:

1. The number of public interest disclosures received by Council in total = 0
2. The number of public interest disclosures that relate to corrupt conduct = 0
3. The number of public interest disclosures that relate to local government pecuniary interest contraventions = 0
4. The number of public interest disclosures finalised by Council = 0

Council's Internal Reporting Policy establishes an internal reporting system to encourage and facilitate the reporting of public interest disclosures of corrupt conduct, maladministration, serious and substantial waste, government information contravention and local government pecuniary interest contravention.

Actions taken to ensure that staff awareness responsibilities are met under Section 6E (1) (b) of the Act include the following:

- Policy briefing to Directors and Managers
- Induction program for new staff
- Internal reporting included as part of Council's mandatory Code of Conduct training
- Links to external investigating authorities from Policy
- Refresher Code of Conduct training

S125 Access to Information Statistical Report (Government Information (Public Access) Act 2009)

Section 125 of the *Government Information (Public Access) Act (GIPA Act)* requires Council to annually report on its obligations under the GIPA Act. Clause 7 and Schedule 2 of the *Government Information (Public Access) Regulation 2009* outlines what must be included in the report. Council will meet its reporting obligations under the GIPA Act through inclusion in Council's organisational Annual Report.

In accordance with Section 7(3) of the GIPA Act, Council must review its program for the release of government information to identify the kinds of information held by Council that should be made available in the public interest and that can be made publicly available without imposing unreasonable additional costs on the agency. This review must be undertaken at least once every 12 months.

In 2018-2019 Council's ongoing program for the proactive release of information involved requests for information being allocated to a specific department or referred to the Right to Information Officer. Requests for information, other than open access, were assessed using a checklist that assists staff in determining release. The checklist assesses the following:

- Owner of information
- Authority to release information
- Public interest – refer to Right to Information Officer
- Personal information
- Third party information – consent or easily redacted
- Copyright – consult
- Resources to search for and obtain information

During the reporting period, we reviewed this program by:

- Identifying the types and categories of information most requested
- Reviewing current practice for informal release
- Reviewing Council's obligations under the *Copyright Act 1968* and the *Environmental Planning and Assessment Act 1979* in relation to development applications
- Consulting with staff across departments including managers and frontline staff
- Updating our "Access to Information" guide as a resource for staff and customers adding more categories
- Examining information made publicly available by other Councils when requests received for new information

As a result of this review we undertook training of staff on the release of Council held information and we released the following information proactively:

- Landholder details to government agencies and authorities for the purposes of:
 - Database updating
 - Consultation for NBN connections, noxious weed management, electricity maintenance, rural fire safety management, state significant development projects.
- Contact details of applicants requesting information of third parties for the purposes of:
 - Fencing
 - Neighbour trees

- Noxious weeds
- Electricity connection
- Parking information
- Grants information



Statistical Information About Access Applications

Schedule 2 of the Government Information Public Access (GIPA) Regulation sets out, in table formats, the statistical information that is required to be included in Council's annual report on GIPA obligations. These are as follows:

Table A: Number of applications by type of applicant and outcome*

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Media								
Members of Parliament								
Private sector business								4
Not for profit organisations or community groups								
Members of the public (application by legal representative)	1	5						1
Members of the public (other)		2		1	1			3

* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of application and outcome

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Personal information applications*								
Access applications (other than personal information applications)	1	7		1	1			8
Access applications that are partly personal information applications and partly other								

* A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 of GIPA) about the applicant (the applicant being an individual).

Table C: Invalid Applications

Reason for invalidity	No. of applications
Application does not comply with formal requirements (section 41 of GIPA Act)	3
Application is for excluded information of the agency (section 43 of GIPA Act)	0
Application contravenes restrain order (section 110 of GIPA Act)	0
Total number of invalid applications received	3
Invalid applications that subsequently became valid applications	3

Table D: Conclusive presumption of overriding public interest against disclosure - matters listed in Schedule 1 to GIPA Act

	Number of times consideration used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	1
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

* More than one public interest test consideration may apply in relation to a particular access application, and if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

Table E: Other public interest considerations against disclosure – matters listed in table to Section 14 of GIPA Act

	Number of occasions when application not successful
Responsible and effective government	0
Law enforcement and security	0
Individual rights, judicial processes and natural justice	6
Business interests of agencies and other persons	2
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0

Table F: Timeliness

	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	18
Decided after 35 days (by agreement with applicant)	0
Not decided within time (deemed refusal)	0
Total	18

Table G: Number of applications reviewed under Part 5 of GIPA Act (by type of review and outcome)

	Decision Varied	Decision Upheld	Total
Internal Review	0	0	0
Review by Information Commissioner*	0	1	1
Internal review following recommendation under section 93 of GIPA Act	0	0	0
Review by NCAT	1	0	0
Total	1	1	1

* The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications for review under Part 5 of GIPA Act (by type of applicant)

	Number of applications for review
Applications by access applicants	0
Applications by persons to whom information the subject of access application relates (see Section 54 of GIPA Act)	0

Table I: Applications transferred to other agencies under Division 2 Part 4 of the Act (by type of transfer)

	Number of applications for review
Agency limited transfers	0
Applicant initiated transfers	0

State of the Environment Report

Council has prepared Annual and Comprehensive State of the Environment (SoE) reviews since 2009. Prior to that Council's SoE was carried out by the Office of the Commissioner for Sustainability and the Environment ACT as a component of the Australian Capital Region SoE Report. 17 regional Councils were included in the Australian Capital Region SoE Report.

State of Environment reporting requirements are part of the Integrated Planning & Reporting Framework. The intent is that the environmental objectives identified in Council's Community Strategic Plan (CSP) are to be measured by the SoE.

Council's annual report in the year of an election must include a State of Environment Report that;

- Reports as to the state of the environment in the local government area in relation to such environmental issues as may be relevant to the objectives for the environment established by the Community Strategic Plan
- Establishes relevant environmental indicators for each environmental objective
- Reports on and update trends in each such environmental indicator
- Identifies all major environmental impacts (being events and activities that have a major impact on environmental objectives
- Is prepared in accordance with the guidelines issued under section 406
- The report may be prepared as part of a regional report

Council elections were due in 2020 however due to the Covid-19 health crisis the elections have been postponed until 2021. Consequently the comprehensive SoE has also been postponed.

The Planning and Reporting Manual (DLG 2010) notes that the SoE reporting process:

- Should enable Councils to focus resources on issues of concern to their community and where Council may influence their management
- Will integrate with and inform the Community Strategic Plan
- Strongly encourages regional partnerships to draw from a wide range of data and develop shared arrangements for environmental monitoring to achieve efficiencies and more consistent environmental monitoring and reporting across NSW
- May continue to apply the Pressure-State-Response model to report on indicators
- Must consult with the community in particular environmental groups when preparing the report

General Assessment

The State of the Environment in Goulburn Mulwaree is considered under the broad themes of atmosphere, water, land, biodiversity and human settlement.

Is our air quality good?

Goulburn Mulwaree enjoys generally clean air, and a pleasant climate with mild to hot summers and cool winters. Its position inland ensures a wider temperature range than coastal areas and restricts rainfall.

The lack of heavy industry or concentrations of vehicles ensures that pollutant loadings are relatively low and are usually dispersed; however, higher concentrations of pollutants may occur briefly in small areas - for example close to busy roads during peak traffic periods. Occasionally inversions occur in valleys on clear winter nights, which can trap gaseous

and fine particle pollutants, such as wood smoke from domestic fireplaces and stoves and abattoir odours, close to ground level.

The Protection of the Environment Operations Act 1997 No 156 regulates the output of pollutants from solid fuel heaters. Owners can be issued with an infringement notice if the heater produces excessive smoke; excessive smoke means the emission of a visible plume of smoke from a chimney for a continuous period of not less than 10 minutes, including a period of not less than 30 seconds when the plume extends at least 10 metres from the point at which the smoke is emitted from the chimney. No notices were issued over the 2019/2020 winter period however 6 warning letters were issued.

The severe bush fires that affected NSW in December to February blanketed the LGA in thick acrid smoke and ash. Residents were advised to stay indoors as much as possible. People with health issues, particularly respiratory problems, were most affected. The potential long term health effects are not known.

Are our native plants and animals better or worse off?

Goulburn Mulwaree lies almost wholly in the South-Eastern Highlands bioregion. Vegetation in this bioregion is described as predominantly wet and dry sclerophyll forests, woodland, minor cool temperate rainforest and minor grassland and herbaceous communities. The landforms are typically steep, dissected and rugged ranges, which extends across southern and eastern Victoria and southern NSW.

National Parks and Nature Reserves make up 7% of the Goulburn Mulwaree Council Area; these being the Bungonia State Conservation Area, Jerralong Nature Reserve, and parts of Morton National Park and Nadgigomar Nature Reserve. State Forest make up less than 1% of the

area. Part of the Bungonia State Conservation Area was recently converted to National Park.

Overall, it is estimated that the condition of native flora and fauna is approximately the same as previous years.

During this reporting period the protection of native plants and animals within Goulburn Mulwaree through the management of clearing was largely the responsibility of the Office of Environment & Heritage (OEH) which manages National Parks, and the South East Local Land Services that includes Goulburn Mulwaree LGA. Prior to the formation of SELLS Goulburn Mulwaree LGA was covered by three Catchment Management Authorities that prepared Catchment Action Plans for the area. These documents contain information about the location, extent and quality of remnant vegetation.

Council engaged a consultant to prepare a Biodiversity Strategy for the Local Government Area. The information from the study was fed into the LEP. The outcomes of the Biodiversity Strategy are used in the assessment of Development Applications and the management of biodiversity by Council and South East Local Land Services. Council also worked with OEH to undertake an on ground assessment and subsequent mapping of the vegetation around Goulburn City & Towrang. The mapping will be used to provide greater accuracy & to update the LEP.

In relation to protection of vegetation the LEP states that Council approval is required before any trees and shrubs can be removed from within a listed heritage item or from an item located within a Heritage Conservation Area. In addition, NSW State Government Threatened Species Legislation protects Endangered Ecological Communities (EEC) such as Yellow Box / Blakely's Red Gum woodland and Tablelands Snow Gum, Black Sallee, Candlebark and Ribbon Gum Grassy Woodland.

The Biodiversity Conservation Act 2016, Local Land Services Act 2016, and the State Environmental Planning Policy (vegetation in Non-Rural Areas) 2017 revised the way that biodiversity (flora & fauna) is managed.

For applications that involve clearing of native vegetation associated with Development Council is the approval authority. Council is also the approval authority for clearing not associated with development, in non-rural areas where the thresholds set by the legislation are not exceeded. Where the clearing thresholds are exceeded a new Native Vegetation Panel is the approval authority.

How well do we provide for our human populations?

The Australian Bureau of Statistics records the population of Goulburn Mulwaree in 2020 as 31,432 people which is an increase over the previous year of 385 people or 1.22%. The residents of Goulburn Mulwaree are distributed between approximately 24,181 (76%) city residents and 7,636 (24%) residents in the villages and rural areas. The majority of the population increase is in the villages & rural areas.

Council's Strategy Plan 2020 provides detailed guidance about the future direction of the area to 2020. The creation of the Strategy involved community consultation, data gathering and discussion of land use issues such as water supply, industrial development, rural land use, new farming practices, population changes and job opportunities.

Council's Local Environmental Plan 2009 (LEP) was developed from the Strategy Plan 2020. The LEP provides statutory information about land use, including specific objectives and zoning information. The LEP includes measures to protect Aboriginal and European heritage.

Recreational activities are well provided for in Goulburn, with substantial sports facilities spread throughout the city with a concentration of fields at Carr Confoy Park on the flood plain adjacent to the Mulwaree Ponds. Sports include cricket, netball and touch football. Some of the rural villages have facilities such as playing fields and tennis courts. The Goulburn Pony Club lease Council land on the river flats and Eastgrove for their events.

There are numerous soccer fields located at Cookbundoon Sporting Complex in Bradfordville at the north of Goulburn. Athletics takes place at Hudson Park which is also located in Bradfordville.

The Recreation Area caters for numerous sporting and recreational groups including rodeo, basketball, poultry, greyhound racing, equestrian, indoor hockey & trotting. The Recreation Area is also home to popular annual events such as the Goulburn Show, the Classic Rider's Swap Meet and the Rotary Swap Meet.

Swimming is catered for at the Goulburn Aquatic Centre. The GAC has both indoor and outdoor pools so residents and visitors can swim year round. The GAC is in the process of a major upgrade. The Development Application for the GAC upgrade was considered and approved by the Joint Regional Planning Panel.

Some of the rural villages have facilities such as playing fields and tennis courts. Council's role is to provide the infrastructure for community groups to use.

There are a number of motor racing facilities in the LGA including Wakefield Park on Braidwood Road south of Goulburn, Pheasant Wood Circuit south of Marulan and Goulburn Speedway & Goulburn Motor Cycle Club both located on Mount Grey at the north east of Goulburn. These

facilities provide opportunities for local motorsport lovers and also draw large numbers of visitors from within NSW and other states. All these facilities have the potential to generate significant noise levels. Council is working with the facility owners to put in place measures to reduce noise problems. In 2019/2020 there were 37 noise complaints, mainly regarding the motor racing circuits.

Goulburn has a Visitor Information Centre and supports the tourism website www.igoulburn.com. This site facilitates and provides information on events such as markets, food fairs, exhibitions and art gallery events.

Community support is generous in Goulburn with many charities supported by a network of volunteers. Examples of high profile events include the Convoy for Kids, Lilac Time festival and monthly market and the NSW Cancer Council Relay for Life.

Cultural activities in Goulburn Mulwaree encompass the visual and performing arts. Goulburn Regional Art Gallery, located in the Civic Centre, is a major resource of visual art and craft practice and education for the region. The Gallery's annual program of exhibitions fosters and promotes regional artists and craftspeople, and engages the general. The Gallery's educational activities, including an outreach program, encourage broad community participation. The performing arts are highlighted through the activities of the Lieder Theatre which has a strong youth focus, and the Goulburn Regional Conservatorium of Music provides community access to music education. Southern Tablelands Arts promotes arts and culture generally throughout the Region.

The Goulburn Mulwaree Library is located in the Council Civic Centre. The library is a place to browse, study, and access technology or to simply relax and listen to music or read the current newspapers. A wide range of

resources and services, both in the library and online, are provided to meet the information, recreational and cultural needs of the whole community. Free WiFi is provided. The library has also added a mobile van "The Big Read Bus" to its service. The van regularly visits rural villages and markets.

Heritage protection is a high priority for Goulburn Mulwaree. Council's Local Environmental Plan (LEP) 2009 includes Heritage Conservation Areas with the majority of Heritage Items being located towards the centre of Goulburn city. The LEP includes around 350 individual items and groups of items of heritage significance that are listed on Schedule 5 – Environmental Heritage.

Heritage grants are made available annually to residents of Goulburn Mulwaree. The purpose of the grant funding is to encourage the conservation of heritage items identified in Council's two heritage studies or located in heritage conservation areas. Projects are eligible if they involve external repair, maintenance or reinstatement of missing details on heritage buildings or items. Council has also created a CBD grants scheme. In 2019-2020 the CBD grants were targeted at Auburn Street properties located between Bradley Street at the north and Clinton Street to the south.

Council engages the services of a consultant Heritage Advisor to provide advice on development applications, urban design and to assist in the administration of the heritage grants. An Archaeological Management Plan was completed in 2010 and an Aboriginal Heritage Study was completed in 2013. . In 2018 consultants completed an update of Council's Heritage Study. The study was adopted by Council in 2018 and its recommendations have been integrated into the LEP. Council is currently revising the

Schedule 5 list of Items of Environmental Heritage to ensure that the property descriptions are correct.

Has land quality improved and are we using our land sustainably?

The Goulburn Mulwaree Council area covers an area of 3,298 km². The vast majority of this land is used for rural purposes.

Land use change has accelerated in recent years with many new approvals for additional residential, industrial & extractive industry development. Generally these developments have taken place on land that has long been earmarked for such development and hence these applications have not resulted in the loss of open space. Several sites have also been highlighted for the provision of new services and infrastructure to allow for additional residential and industrial growth. The expansion of the highway service centre in South Goulburn is progressing rapidly. Development of the former Kenmore Hospital site is progressing slowly.

The State Government's South East and Tablelands Regional Plan 2036 identifies the key issues for the South Eastern Tablelands Region. The plan's Vision is for "A borderless region in Australia's most geographically diverse natural environment with the nation's capital at its heart". The goals to achieve the vision are; A connected and prosperous economy; A diverse environment interconnected by biodiversity corridors; Healthy and connected communities and Environmentally sustainable housing choices. Planning Proposals and any Strategic Planning documents prepared by Council will need to align with the Regional Plan.

Did you know? 377 Development Application were lodged to Council in 2019/20, of that, 365 were approved, 5 were withdrawn and 5 were rejected, 0 were refused, 0 was cancelled, 2 was surrendered.

Goulburn Mulwaree Strategy Plan 2020 provides strategic directions for growth targets, growth areas, sustainable development and planning instruments and policies. Council is in the process of creating a Local Strategic Planning Statement that will supersede the Strategy Plan 2020.

The LSPS takes precedence over The Tablelands Community Strategic Plan for planning matters and should be considered in the assessment of Planning Proposals and Development Applications as follows:

- For DAs this means we need to put the LSPS planning priorities into the Council Report template instead of the CSP, the LSPS is not an environmental planning instrument (EPI) so does not fall within the Section 4.15 criteria for evaluation under the EPA Act, 19179, but may inform some evaluation of social, environmental or economic impact of a proposal.
- For Planning Proposals the LSPS is a specific consideration in a proposal which must be addressed in the document.

Ultimately the LSPS is intended to inform the Strategic Planning Program and LEP /DCP preparation. It may also assist with grant applications and providing a framework around our priorities for the future.

Land quality issues within rural areas have had a particular emphasis on issues relating to the identification and removal of priority weeds (formerly called noxious weeds), fertiliser spreading and intensive agriculture requiring substantial staff attention. Council is addressing such rural land use conflicts as part of the Strategy Plan by working with the community to develop and implement techniques to avoid conflicts.

Council has an active Biosecurity Weeds Section that is assisting to improve land quality by identifying sites containing priority weeds and requiring that landholders take action to meet their Biosecurity Duties under the Biosecurity Act 2015. Council has a weed spaying and management program on land that it controls.

Council runs a licenced landfill in Goulburn and a small landfill at Marulan, plus a transfer station at Tarago.

The main putrescible and solid Waste Management Centre at 100 Sinclair Street, Goulburn has been in operation since 1906, and is situated in a valley next to Mount Gray. The Waste Management Centre is open to use by all residents of Goulburn Mulwaree. The site accepts asbestos waste from within Goulburn Mulwaree. The site has an area exceeding 100 hectares and has an active tipping area of less than one hectare. The site has a potential landfill life span until around 2055 if new cells area added. Council's waste minimisation strategies not only benefit the environment but also extend the life of the Waste Management Centre.

To address rural waste issues, rural residents are supplied a waste card that allows 52 visits to a Waste Management Centre each year plus one bulky waste disposal. Within the rural areas of Goulburn Mulwaree, Council operates the 6.7 hectare landfill site at Marulan, plus the waste transfer station at Tarago. Both sites are fenced and manned. The Marulan landfill has a life span estimated to be more than 40 years.

Council runs in-house waste collection services in Goulburn City and Marulan township, including organic waste, recycling and residual waste collection. The green waste collection service minimises the amount of organic materials entering the waste stream and Council has recently

commenced undertaking composting of this material at Goulburn Waste Management Centre. The aim is that the compost will be available for sale and be used on Council projects.

Council also undertakes waste education initiatives, such as educating school children about the importance of waste reduction utilising the recycling mascot

'Benjamin'

'Benjamin' at the Aquatic Centre



Progress towards sustainability – Including Water

Council's adopted Integrated Planning and Reporting is underpinned by the key consideration of sustainability and has as one of the six key goals "a sustainable environment". Areas dealt with are:

- Land management
- Natural resource management
- Open spaces

In early 2007, Council inserted a sustainability focus into its organisational structure. Driving improvements in sustainability is a whole of Council responsibility. A Sustainability Working Group made up of representatives

from across the Council organisation prepared a Corporate Sustainability Action Plan with annual actions.

Council is currently reviewing the Sustainability Action Plan.

Initiatives include;

- Undertake a Biodiversity Strategy and integrate the outcomes into the LEP 2009
- Update Council's successful Rural Living Handbook with Sydney Water to inform rural landholders of land management issues, requirements and best practice.
- Undertake a Sustainability Health Check
- Council's Sustainability Action Plan established the following carbon reduction target; Reduce energy consumption year on year, with the target being a reduction of 10% by 2030 based on 2015 usage
- Engage a consultant to measure Council's carbon production and report on anomalies in energy use so that these can be investigated and rectified if necessary
- Installation of solar electricity generating systems (photovoltaic solar cells) on a number of its buildings such as the Civic Centre, Visitors Information Centre, Aquatic Centre, Waste management Centre & at Council's Works Depot for a total of 100kW of solar power generation. These systems reduce the amount of electricity Council has to draw from the grid and consequently this reduces Council's carbon footprint. In the medium term they also reduce

Council's financial outlay as the payback period for a PV system is approximately 5-7 years.

Council's work on the 2020 Strategy Plan also had a strong sustainability theme. Key emerging issues that require direction over the coming years include:

- The need for services to support an ageing population
- The importance of a secure reliable water supply to encourage and support the growth of residential, industrial and commercial development
- Diversification of the economic base to provide job opportunities for residents and to attract a greater working age population
- The need to protect important agricultural land and plan rural residential development through control of rural residential subdivision to produce better outcomes for the agriculture industry and for residents
- Need for Council to undertake clear and transparent decision making and communicate effectively and consistently with local rate payers
- The need to balance the desire to maintain a quiet rural lifestyle and opportunities for growth due to the strategic location of Goulburn Mulwaree, between Sydney and Canberra.

Council completed a review of its Climate Change Assessment Adaptation Plan. The plan includes prioritised actions to reduce Council's exposure to Climate Change risks.

Council continued work on the long term water strategy including Integrated Water Cycle Management principles. Funding to a total of \$50 million through subsidies and loans was established for the planning and construction of the Highlands Source Project in 2009/10. The Water Management Strategy sets the future direction of an integrated approach to deal with the issues of water supply, effluent disposal and stormwater management to the year 2030.

Wastewater Treatment

A new Waste Water Treatment Plant was completed in November 2018. The new WWTP dramatically improves the quality of water that is released into the Wollondilly River. The process was updated from a Trickling Filter Plant to a Membrane Bioreactor that is currently designed to treat an Average Dry Weather Flow of 6.0ML/day. The effluent quality is required to meet the concentration limits within the EPA Licence for the site.

Goulburn's Wastewater Treatment Plant receives Goulburn's sewage through Council's reticulated sewer network. Prior to the wastewater treatment process, sewage leaves properties, makes its way through gravity fed mains and various pump stations to the Goulburn Wastewater Treatment Plant. From here the stages of wastewater treatment includes preliminary, primary, secondary and tertiary.

The preliminary stage involves inorganic solids and other large objects being separated out of wastewater. This is completed through a step screen and bache classifier/drum screens which the wastewater flows through and filters out these items.

The primary stage involves the separation of settleable organics solids and floatables from the wastewater and the treatment and disposal of these solids. This is completed in the bioreactor through an anoxic zone, which deprives the wastewater from oxygen to simulate microorganism growth. Oxygen is then re-introduced by the use of blowers and diffusion grids, this causes a new form of microorganism to grow that consumes the original microorganisms. This is all completed for biological nutrient removal.

The secondary stage involves the wastewater passing through specifically engineered membranes that pull the effluent out of the mixed liquor. The membranes are designed to only pull water out as they are an extremely fine screen, small enough to only allow water through and prevent solids as well as bacteria from entering the treated effluent. Any mixed liquor that is not treated in this process returns to the bioreactor to begin the process again.

The tertiary stage involves treating effluent through the use of UV lamps and chlorine dosing. Once the effluent has been pulled through the membranes it is transferred to the UV system to be treated, this makes sure that any bacteria remaining in the effluent is neutralised. The majority of the effluent is then discharged through Council's approved discharge point into the Wollondilly River. The quality of the water released into the river is greatly improved over the previous treatment plant. A small amount of treated water is used to wash down the plant, this is treated with chlorine for further disinfection. Currently treated effluent water from the plant is being used to irrigate the Goulburn Race Club's horse racing track and the Cookbundoon Sporting Fields.

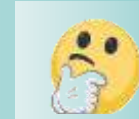
Council is progressing with the development of a Grey Water reticulation system that will bolster water resilience within the community through the

development and implementation of the Southern Tablelands Water Reuse Infrastructure Scheme (STWRIS). This scheme will provide drought resilience to playing fields and community recreation spaces through the use of high quality treated water for the purpose of irrigation. This will reduce demand on the potable water network and increase water security, ensuring the Goulburn community enjoys world class facilities and parks all year round.

An energy audit of Council's Civic Centre was carried out by consultants EnCall. The audit recommends prioritised actions to reduce the energy use of the Civic Centre. Improving the efficiency of the lighting and Heating Ventilation & Air Conditioning (HVAC) systems were two of the primary recommendations.

Did you know?

- In 2019/20 there was 3,811ML water supplied with the maximum daily demand being 15.93ML and a peak weekly demand of 84.58ML for Goulburn
- The volume of Sewage treated was 2,036ML
- The Length of Sewage Mains is 302km
- There are 11,316 sewer connections



How Good is our Water Quality?

Goulburn Mulwaree measures water quality in our raw and drinking water. Council is responsible for managing our raw water storages, including Pejar Dam, Sooley Dam, Rossi Weir and the water sourced through the Highlands Source Pipeline. Council also manages water quality from the Goulburn and Marulan Water Treatment Plants and their associated networks.

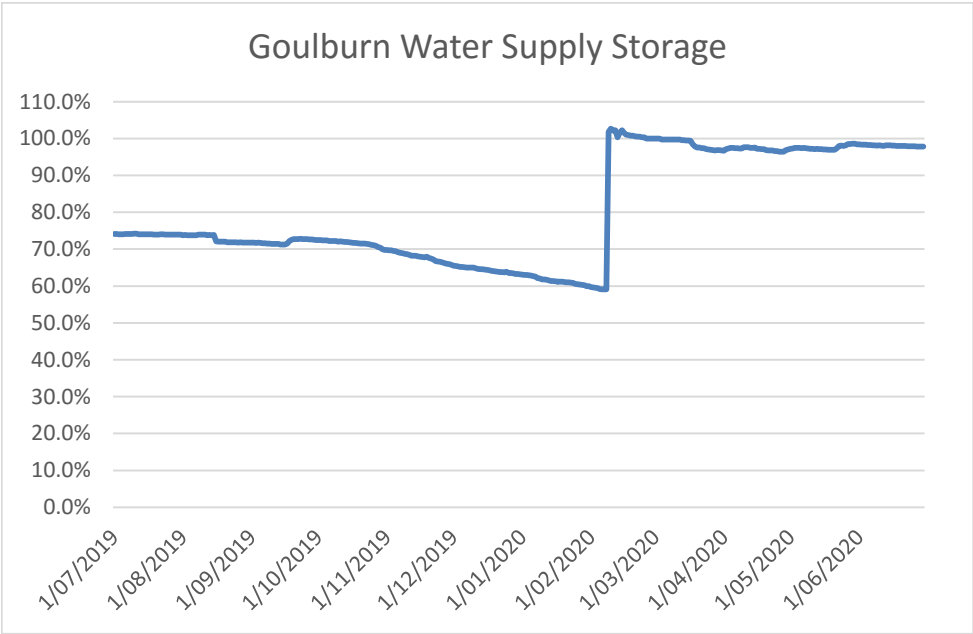
Regular samples are collected by Council officers with the analysis being carried out by an independent laboratory.

The overall water catchment in the Goulburn Mulwaree area also comes under the additional jurisdiction of the Water NSW. Their neutral or beneficial effects criteria (Norbe) for development assists with protection of river water quality.

Is water use increasing or decreasing, and are we providing adequately for the future?

At 30 June 2020 the amount of usable water available to Goulburn is 94.7% of total capacity. Water consumption continues to be around the 8.47ML/day. Marulan’s water usage on average is 297kL/day.

Figure 1. Goulburn Total Water Storage Capacity



The storage levels ranged between 59.1% and 102.7% over the year, due to the drought at the end of 2019 and the heavy rainfall experienced in February 2020.

Raw water was also sourced throughout the year from Wingecaribee Reservoir. A total of 603.91ML was transferred to Goulburn through the highland source pipeline.

Figure 2. Goulburn Water Demand Comparison

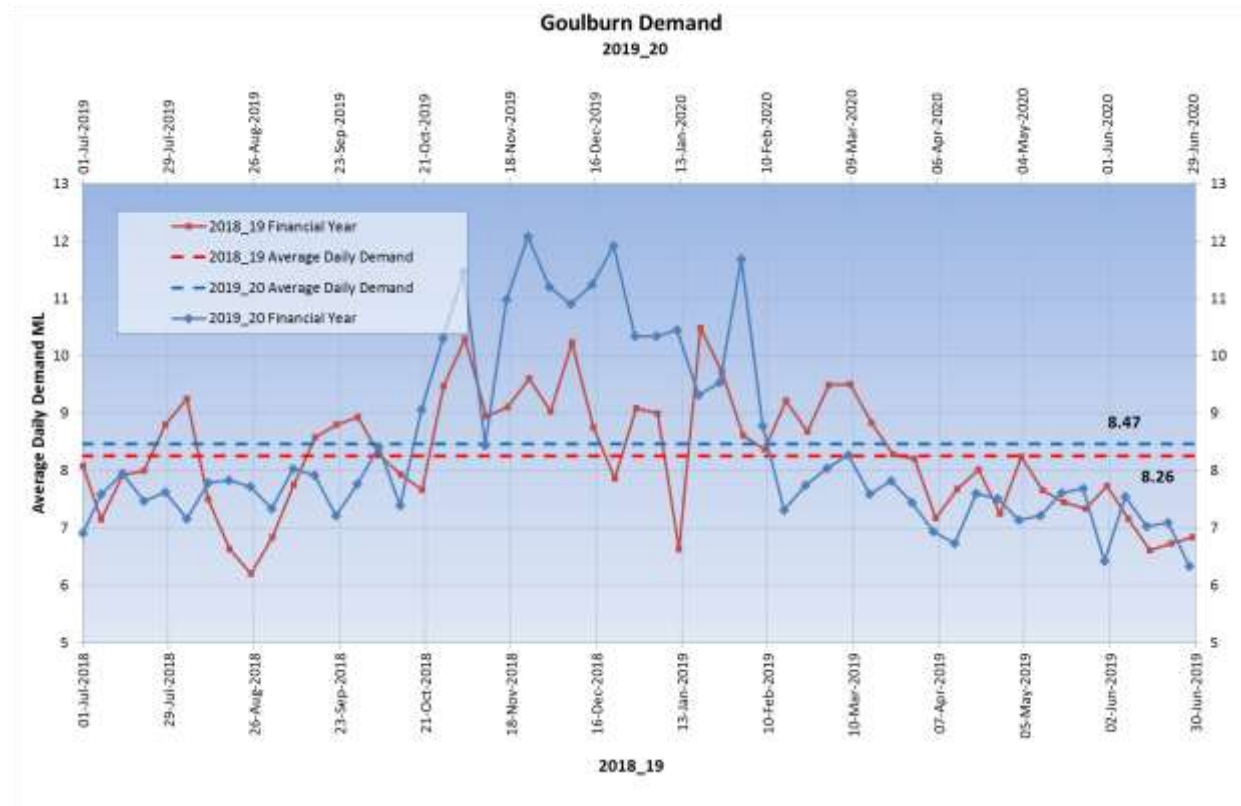


Figure 3. Marulan Water Demand Comparison

