



**OUR VISION & VALUES** ONE TEAM DELIVERING WITH

**PRIDE**

Passion | Respect | Innovation | Dedication | Excellence

**OUR MISSION** TO BE EASY TO DO BUSINESS WITH

# **ATTACHMENTS**

## **ENCLOSURES**

### **Ordinary Council Meeting**

**6 June 2023**



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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

NO

2. If the Leisure Link service were to recommence, would you return to the service?

YES DEFINITELY

3. If the service were to offer group activities only, does this change your previous response?

NO





4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

*NO it would not impact my participation*

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

*NO it wouldn't.*

Please use this space for any further comments

*See attached.*

27 April 2023

Community Services  
Leisure Link Programs  
Busines Manager Property & Community Services

Dear Megan Short,

In your correspondence you indicated that I have the opportunity to ask questions and thoughts in regard Leisure Link Programs (LLP). My thoughts centre around the programs that enable me to mix and communicate with like minded people that attended. Many of the participants have disabilities both mental and physical and in some cases both. LLP enables us to meet and mix with one another on a regular basis at the Goulburn Community Centre where we are offered various activities that meets our needs. LLP provide this in many ways both at the Community Centre and on outdoor excursions (bus trips) to various out of town locations providing entertainment and joy for all.

Why do I attend LLP, I suffer from a disability, which affects my day-to-day living,

LLP assists me in many ways,

1. I have a whole new outlook on life since attending LLP
2. I live alone
3. I do not have transport
4. I cannot drive a vehicle
5. I look forward to the activities offered by LLP on a regular basis
6. It is my main reason for getting out of the house
7. I have made so many new friends there
8. I will lose these friends if LLP ceases to operate
9. I will spend more time at home by myself having no means to get out and about

We also went on a number of Ocean Cruises that was most enjoyable and love to do it again, however without LLP that will not be achievable. Some participants find it challenging to intermix with normal day to day people feeling embarrassed by our disability, at LLP there is no judgement or fear we are one.

If LLP closes where will we go? We are only a small proportion of the Goulburn Community and rely on LLP, please continue to support us. In this time when discrimination is being eradicated by State and Federal Government. Your assistance to facilitate LLP to continue will ensure this Community service continues to support disadvantaged and Disability groups in Goulburn and district.



## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
no  not community access/participation activity on weekends or afternoons (like mates group)
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
absolutely.
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
no, was just accessing group activities





<p><b>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</b></p>
<p>no, would participate.</p> <p>However it would be preferable to have activities available on 2 weekends a month, one could be centre based, doesn't always need to be an outing.</p> <p>There is nowhere available for young people with a disability to gather in a community setting at the moment - where it's open to everyone. Lots of their family and mates have the pub or sport.</p>
<p><b>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</b></p>
<p>No, we're already paying that.</p>
<p><b>Please use this space for any further comments</b></p>
<p>This is such a critical services for the disability community in Goulburn. Leisure Link has serviced the group that don't fit within the Youth Program or Seniors Program activities.</p> <p>There are other disability service providers people can sign up with. However these participants can be limited to associating only with other people who also sign up to attend that program/service. This may not include friends or other people they are interested in interacting with.</p> <p>People with a disability may not be able to organise their own social gatherings (unlike their non-disabled peers), relying instead on others to do this for them.</p> <p>Leisure link provides an activity that is open to all and is more reflective of the local community with people from across service providers able to gather together for events they are interested in.</p> <p>Community is so important to the health and wellbeing of everyone, and especially so for people with a disability.</p> <p>We believe that it is Council's responsibility to provide services for everyone in the community, whether</p>

*continued over*

whether it's youth, seniors or the services and activities provided through the library and other Council venues to the broader Goulburn community. Leisure Link is the services for people with a disability in Goulburn. It doesn't have to be a full-time service, but it does need to provide activities that people with disability can attend with their friends, old and new.

This services is sadly missed by many members of the community. There is a lot of anxiety from Leisure Link participants about what's next. We hope that the Council can find a way to re-instate this service for this important group of people in our community in some shape or form. The group and community aspect of the service is the most important part - other service providers are perhaps better equipped to support 1:1 activities.



## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
Yes we have as the need for my child to receive this is weekly
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
Yes we would return to the service
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
Yes would be happy with group activities but the need is to be able to set to cover all ages not just a particular age group



<p><b>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</b></p>
<p>No this would not impact but also they need to be age appropriate</p>
<p><b>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</b></p>
<p>No this would not impact</p>
<p><b>Please use this space for any further comments</b></p>
<p>Leisure link has been a great service to utilise especially for out of town folks but also activities need to be based to cater for all needs</p>



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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<p>No</p>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<p>Yes.</p>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<p>I attend groups that im interested in, but I also have a lil shopping as I have a limited diet due to allergies.</p>





4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

I only attend if im interested  
so No it would not.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No

Please use this space for any further comments

I have been involved with  
Leisure Link since 2000  
and I would like to  
continue as it keeps me  
in touch with people.

It is my only social  
outing.



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## Leisure Link Service Review

### Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<p>NO - not like my Leisure Link Program. Girls Group Go out weekends. I want it back. I met a lot of friends and miss the group and community</p>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<p>Yes - Absolutely.</p>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<p>NO.</p>



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

I would still go because I like it.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

I would still attend.

Please use this space for any further comments

I like going to the program.  
I miss going to the program.  
I have friends at program.  
There are no other programs in Goulburn like Leisure Link and I tried others but they are not the same.



## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
No
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
Yes definitely.
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
No. I would still attend group activities.



<p><b>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</b></p>
<p>No it wouldn't impact my participation I would still attend.</p>
<p><b>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</b></p>
<p>No</p>
<p><b>Please use this space for any further comments</b></p>
<p>Over many years Leisure Link has been able to provide an excellent service to a wide range of people. Many of these people have made friends and families have become friends over the years and without Leisure link I do not believe this would have happened. Many of the participants have enjoyed activities that without Leisure Link they would never have been able to experience things that most people take for granted.</p> <p>Leisure link has provided me with a social life that I cannot access anywhere else. The social and emotional benefits have been priceless. Carers and volunteers have given me encouragement to become more independent and guidance on more appropriate social behaviours.</p> <p>In the absence of Leisure Link a part of my life is missing. A lot of my friends who I am only able to see because of Leisure Link are missing. The thought of no longer being able to go to Leisure Link makes me really sad.</p> <p>There is no other service like this in Goulburn. Any money saved from the scrapping of this program will come with a very real cost to the disabled community of Goulburn. A cost far more damaging than that of monetary value.</p>





## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<i>No as we find the services unique to other providers.</i>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<i>Yes.</i>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<i>No</i>



<p>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</p> <p><i>No</i></p>
<p>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</p> <p><i>No</i></p>
<p>Please use this space for any further comments</p> <p><i>We find the leisurelink activities offer many things that other service providers don't for Eliza. With choir, Girls group &amp; weekend activities this allows Eliza many social benefits.</i></p>



## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
No, as there are currently no other service providers in Goulburn who offer a program equivalent to the Leisure Link program.
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
Yes, absolutely.
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
No, as Leisure Link is/was a group activity.





4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

0

No, as I would still participate as it provides me with a connection to friends and community.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No, as I have funding for community participation.

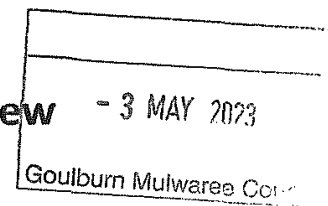
Please use this space for any further comments

I have been attending Leisure Link since I was 16 years old, I am now 34 years old.

Attending Leisure Link is one of the important things in my life. I like to catch up with my friends that I usually don't see unless it is at Leisure Link.



## Leisure Link Service Review Submission



To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
No
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
Absolutely
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
Yes as need a varied program



<p><b>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</b></p>
<p>yes</p>
<p><b>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</b></p>
<p>No</p>
<p><b>Please use this space for any further comments</b></p>
<p>As there are very few Organisation's within Region require during week plus weekends. The Choir a very good Community get together plus Centre activities. The closure has effected in access of 100 people with Disabilities and this should be taken into consideration and a Coordinator is required and feel sure Council can find funds either through NDIS or own funding's. Also after chatting to some clients that attend the census is for a Female not a Male as they are more understanding of their requirements. My daughter Julie Cleland has enjoyed across the board activities with planned 3 to 5 day excursions that benefit both their mental and physical capacity plus social inter-action.</p>



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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

NO. Before the suspension, I was already signed up for meal preparation & a dinner group with the Disability Trust, & an art day program with Challenge Southern Highlands. But I haven't signed up for any activities since the suspension of Leisure Link

2. If the Leisure Link service were to recommence, would you return to the service?

Yes. Leisure Link was the first disability service provider I signed up with since after high school, about 20 years ago, & I felt comfortable in the environment & enjoyed all or any of the activities on offer

3. If the service were to offer group activities only, does this change your previous response?

NO



<p><b>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</b></p>
<p><i>No</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p><b>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</b></p>
<p><i>No</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p><b>Please use this space for any further comments</b></p>
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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
No
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
Yes
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
No



**4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?**

No that would be fine.

**5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?**

No

**Please use this space for any further comments**



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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<u>NO</u>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<u>YES</u>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<u>NO. WOULD STILL ATTEND.</u>





<p>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</p>
<p>ONCE/MONTH MAY NOT PROVIDE A SUFFICIENT VARIETY OF ACTIVITIES</p>
<p>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</p>
<p>NO. OVER FUNDS ALLOCATED</p>
<p>Please use this space for any further comments</p>
<p></p>



parent perspective

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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

Even though our daughter has always been with other providers while with Leisurelink, nothing that we have found comes close to offering what she enjoyed when Leisurelink was running.

2. If the Leisure Link service were to recommence, would you return to the service?

Most definitely. Our daughter is missing coming to Girls Group and attending the weekend trips out of Goulburn.

3. If the service were to offer group activities only, does this change your previous response?

No, due to the fact our daughter is an only child, the ability to mix within a group of her peers has been great for her progress in socialisation.



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

No but he would prefer if more services were offered, especially girls group once per week.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No. He would expect fees to be charged within NDIS guidelines

Please use this space for any further comments

If council does decide to reopen Leisure Link, then it is important to hire the right person and make sure they understand exactly what is involved. By just doing trips all the time in Goulburn is not giving participants a chance to experience life outside their "bubble". Participants are more likely to attend if a wide variety of trips were on offer.





Client perspective

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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

I have always been with different providers for different things. Leisurelink was for social events and I haven't found anything as good as Leisurelink was.

2. If the Leisure Link service were to recommence, would you return to the service?

Yes. I miss seeing my friends that I made through Leisurelink and I miss my trips away and also girls group.

3. If the service were to offer group activities only, does this change your previous response?

No because I prefer group activities and having fun with my friends



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

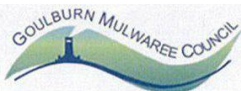
No but it would be good if they could be offered more often, especially girls group.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No I would expect they would be what NDIS has recommended.

Please use this space for any further comments





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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

No - (who)

2. If the Leisure Link service were to recommence, would you return to the service?

yes

3. If the service were to offer group activities only, does this change your previous response?

No - we need this - except to say that it would be extremely disappointing if everything wasn't done to try to rectify this.



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

No - where else is she going to go +  
what else is she going to do.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No - understand this needs to happen  
(not that we get a choice)

Please use this space for any further comments

Please don't take away the only  
social outing these disabled adults  
have in Goulburn. They seriously  
need this type of help to allow them  
to become better at socialisation &  
group contact & to enjoy life & learn to  
be a valued member of society.  
Thank you. Marie.





CL

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<div>_____</div> <div>_____ No _____</div> <div>_____</div> <div>_____</div> <div>_____</div> <div>_____</div>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<div>_____</div> <div>_____ Yes Please _____</div> <div>_____</div> <div>_____</div> <div>_____</div> <div>_____</div>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<div>_____</div> <div>_____ No I enjoy groups _____</div> <div>_____ and individual supports. _____</div> <div>_____</div> <div>_____</div>





4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

I can only go if the service is on.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No

Please use this space for any further comments

I don't get to see anyone any more



## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<p>No.</p> <p>Angus has a variety of service providers who provide a variety of services which aim to fulfill the goals set out in his NDIS Plan. The services he received through Leisure Link were unique to Goulburn and there is no equivalent service provided by anyone else. One of Angus' goals on his NDIS Plan is to increase his communication skills so he can relate to people appropriately and make friends more easily. Achieving this will build his confidence and independence. Leisure Link provided Angus with opportunities to practice these developing skills on a regular basis. Leisure Link services focussed entirely on social gatherings; the experiences had no pressures attached. Therefore, they were not 'hard work' at all and although Angus was constantly learning through this social interaction, it did not feel like 'hard work'.</p>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<p>Absolutely!</p> <p>Angus really misses connecting with the groups and participating in the social activities. He connects with people at Leisure Link that he does not have the opportunity to see anywhere else. By supporting Angus in community, social and recreational activities, Leisure Link supports Angus in achieving his NDIS goals and being part of our community. Having the communication and social skills will equip Angus with the ability to participate effectively in all aspects of his life, including in future workplaces he enters.</p> <p>Leisure Link programs assist people with disabilities to become effective, contributing members of our community. These programs are an investment in all our futures.</p>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<p>No.</p> <p>Angus particularly liked the group activities offered through Leisure Link. It is so important for our community to see that Council values these services as vital for the health and wellbeing of all of us. A target of the 2023-2024 Goulburn Mulwaree Operational Plan (draft) is to 'maintain the NDIS service provision status'. The Leisure Link program is crucial in this.</p> <p>Page 7 of the Goulburn Mulwaree Council Operational Plan 2023-2024 (draft) prioritises 'Our Community' '...to have a network of vibrant, inclusive and diverse communities that value our co-operative spirit....' To support this, Strategy A1 is to 'improve access to services and facilities for youth, older adults and people with disabilities...' This strategy could be achieved through the Leisure Link program.</p>



<p><b>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</b></p>
<p>Ideally, it would be good to see activities offered more than once a month, however, Angus would certainly participate in a once a month activity.</p> <p>We have been looking into social group activities for Angus further afield, in Canberra, Wollongong and Sydney. We believe he would enjoy these activities, but access to them comes with further challenges for our family. It's vitally important that Angus builds connections and friendships with local people from within this community. His wellbeing and future depends on this.</p>
<p><b>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</b></p>
<p>No.</p> <p>Angus has money in his NDIS Plan to cover this service. The Leisure Link service is just as important to Angus in achieving his NDIS goals, as every other service he receives.</p>
<p><b>Please use this space for any further comments</b></p>
<p>Social inclusion and participation is crucial for Angus and his peers. If Council were to cancel this service, it would be sending a message to everyone in our community that people with disabilities are not a priority. This goes against the 'Our Community' Strategic Objective set out in the new Operational Plan. The role of advocating and supporting all members of our community should be supported by Council. Volunteers and staff involved in the Leisure Link program were always relaxed and had no judgments in regards to Angus. It was such a welcoming environment. My concerns about his behaviour were laid to rest immediately by the staff and volunteers. Their maturity and experience set the tone for Leisure Link. This is not necessarily replicated with other services.</p> <p>This famous quote sums up our feelings: "the true measure of any society can be found in how it treats its most vulnerable members".</p> <p>Don't let further burden fall on families and friends.</p>





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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

No - (who + where)

2. If the Leisure Link service were to recommence, would you return to the service?

Yes of course

3. If the service were to offer group activities only, does this change your previous response?

No - I need to have something to keep me occupied & make friends & become a more social person.



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

I would continue to come but once a month not much is it.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

I will have to pay what is asked.

Please use this space for any further comments

I need this program to allow me to continue to develop in a positive way, to make friends & be a more social person.

Thank you Callie.





## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
Leisure Link was the only opportunity for group activities and to catch up with friends.
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
YES. Girls group / weekend activities.
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
No, would still return. Important that the group activities as a minimum have girls group, mother-in-law group & a weekend activity as a minimum.



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

Once a month would have a very negative impact on people being able to catch up socially. Leisure Link was a great opportunity for friendships and support.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No.

Please use this space for any further comments

Council run aged care services and health services. People with a disability should not be discriminated against.

Not all services run by council need to make a profit even though there should be no reason to run at a loss.



3

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

No I want the program back.

2. If the Leisure Link service were to recommence, would you return to the service?

yes  
yes  
yes

3. If the service were to offer group activities only, does this change your previous response?

No get to see friends.



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

Why would you only do  
1 a month.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No

Please use this space for any further comments

Want service to ~~be~~ return  
so I can see people  
I have missed.



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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

No

There is no other service that has the same services.

2. If the Leisure Link service were to recommence, would you return to the service?

Yes

3. If the service were to offer group activities only, does this change your previous response?

I have been involved in both group and single activities and enjoy both





4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

No I would still attend the things I enjoy as often as they are offered.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No

Please use this space for any further comments

I think the services is very missed by many people not only me some others did bowling and sports and are missing their freinds.



## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
No I havent. I havent found a similar afternoon/evening group accessible for me.
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
Yes I enjoyed and looked forward to Girls Group. I get to see old friends I dont normally see otherwise.  Yes I enjoyed and looked forward to Girls Group. I got to see old friends I didnt normally see otherwise.  Support staff provided mostly positive feedback re Girls Group, Felt environment was inclusive, staff friendly - on occasions some activities/locations were not accessible for Sally & prohibited Sally's attendance. Late notice cancellation or no notificationat all was problematic on a few occasions. Sally & support staff
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
No



<p><b>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</b></p>
<p>I didnt access weekend activities previously &amp; I'm not looking to in the future</p>
<p><b>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</b></p>
<p>No</p>
<p><b>Please use this space for any further comments</b></p>
Empty space for further comments



27

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<u>No. Other providers do not provide the after hours</u> <u>and weekend services that Clint needs to</u> <u>associate with the group of friends that attend</u> <u>Leisure Link.</u>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<u>YES DEFINITELY.</u>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<u>No.</u>





4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

No it wouldn't, but twice a month is preferred.

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5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No.

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Please use this space for any further comments

Clint has been attending Leisure Link for the last 18 years. It has become part of his routine and finds it stressful that it is not currently operating and the thought that it might finish and he won't get to see his friends is causing a tremendous amount of anxiety.

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15

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<p>I have service agreements with several organisations but that does not impact on being able to do Leisure Link stuff.</p>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<p>Yes I would</p>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<p>No but it needs to be good like it was</p>



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

It would depend on what activities were offered because it is about choice

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No it would depend on the activities offered and value for service.

Please use this space for any further comments

The sudden stopping of Leisure Link was unfair and the meeting did not give people a chance to have a say.

Leisure Link is an important part of my life and routine. It is where I meet my friends and participate in the community.

It has taken a long time to happen - Why?



To help Council make an informed decision, please answer as many questions as possible.

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<p>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</p> <p><u>Yes No</u></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
<p>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</p> <p><u>Yes</u></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
<p>Please use this space for any further comments</p> <p><u>I want leisure link to continue because it is fun to be with others. It allows me to see my friends.</u></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>



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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<u>NO</u>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<u>Yes</u>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<u>NO</u>



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

NO

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5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

NO

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Please use this space for any further comments

How Long IS Leisure Link Going To Go For And Are They Going To Find Some One Who Will Stay With the Group For A Long Time.

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online  
received  
1/5/23  
[Signature]

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<p><b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b></p> <p>No.</p>
<p><b>2. If the Leisure Link service were to recommence, would you return to the service?</b></p> <p>Yes I would return.</p>
<p><b>3. If the service were to offer group activities only, does this change your previous response?</b></p> <p>No.</p>



**4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?**

No.

**5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?**

No.

**Please use this space for any further comments**

I think this service is very beneficial to those with a variety of high support needs, also it provides the opportunity for people in a broad age range to participate in a variety of activities.





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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

No

2. If the Leisure Link service were to recommence, would you return to the service?

Yes

3. If the service were to offer group activities only, does this change your previous response?

No



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

yes.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No.

Please use this space for any further comments

I would be intrested  
in attending holidays  
and animals activities.



1+

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<div>no</div> <div></div> <div></div> <div></div> <div></div> <div></div>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<div>yes</div> <div></div> <div></div> <div></div> <div></div> <div></div>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<div>no</div> <div></div> <div></div> <div></div> <div></div> <div></div>

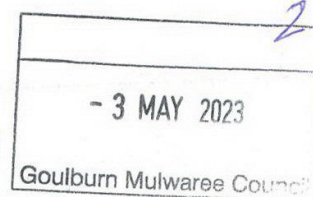


<p>4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?</p> <p>yes</p>
<p>5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?</p> <p>no</p>
<p>Please use this space for any further comments</p> <p>We need girls group Back ASAP</p>





## Leisure Link Service Review Submission



To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?

no

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2. If the Leisure Link service were to recommence, would you return to the service?

yes

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3. If the service were to offer group activities only, does this change your previous response?

no

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4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

no

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

no

Please use this space for any further comments

Leisure Link is a good service and I would participate.

Leisure Link  
is a good Service  
& I would  
participate



45

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<u>Yes — Interchange Australia.</u>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<u>Probably would — it would depend on</u>
<u>what the activities were &amp; if I could</u>
<u>get on with the new Coordinator</u>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<u>As Above.</u>



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

Probably would still come depending on the cost.

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

NO - if within the price guide it would be alright

Please use this space for any further comments

NO thank you.





7

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<u>No</u>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<u>Yes, depending on activities provided.</u>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<u>No.</u>



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

No -

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5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

No

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Please use this space for any further comments

The activities I like to attend are:  
Football Matches  
concerts  
weekends away  
Cruises?

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45

Volunteer

## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<u>No</u>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<u>yes.</u>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<u>No</u>



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

NO

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

N/A.

Please use this space for any further comments

As a volunteer of this group for many years the loss of this service must be devastating for our clients who ~~are~~ have developed many friendships over the years.





## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

<b>1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?</b>
<p>Not applicable to myself as I am a volunteer not a participant.</p> <p>The majority of participants attend other agencies for day programs, employment programs or work. But as you identified in your review these programs do not offer after hours or weekend activities. It is also the participants choice which agencies and activities they choose to attend.</p>
<b>2. If the Leisure Link service were to recommence, would you return to the service?</b>
<p>I would still volunteer weekly at Girls Group and weekend activities as required.</p> <p>I believe that most of the current participant would return as i know a lot of them miss coming and have found the closure of Leisure Link very difficult.</p> <p>Leisure Link provides social activities where participants come and catch up with their peers / friends. They do things together like craft activities, play games, attend movies, have lunch, go to shows things the we do on regular basis, but most of them cannot do these activities by themselves they need support and supervision and that is what the program provides.</p>
<b>3. If the service were to offer group activities only, does this change your previous response?</b>
<p>This does not impact me but it could impact some participants who previously used Leisure Link for one on one activities and also taking them to appointments.</p>



**4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?**

If you only offered one weekend activity per month I think it would greatly impact some participants as you would be very limited to what activities were being provided. Leisure Link was about providing activities that the participants wanted to attend and activities the catered for their different interests.

You would really need to offer two weekend activities per month to keep participants interested in coming and also make it viable to keep program running.

The cost of running weekend activities wouldn't be great as it would usually be one paid worker and the rest are volunteers and the cost of i.e.tickets, meals are paid for by participants.

**5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?**

I don't believe that the fees need to be increased as they were increased recently. Leisure Link does not provide personal care or teaching living skills, we provide supervision and social support.

Increasing prices could impact some participants attending activities as they have limited NDIS funding.

Every day you hear about agencies price gouging NDIS clients and I don't think Leisure Link should be one of them.

**Please use this space for any further comments**

- 1.The Leisure Link program has been running successfully for over 40 years, providing social and community support to people with an intellectual disability and their families within the Goulburn community. I believe it was a service Goulburn Council should be proud of providing and I think it will be a great loss to the community if it is was to cease offering this service.
- 2.At the meeting 27.04.23 it was stated that Leisure Link had run at financial loss over the last 3 years but I question this as I know there was Covid so there was a period of closure but then a lot of activities i.e. Girls Group, choir were done by zoom and then when Leisure Link returned we were very limited to what activities we were able to provide. But since then the program has been running normally it must of been thought viable enough to employ an additional 35hrs pw staff member when they were offering less activies than previous years.
- 3.At the meeting 27.04.23 it was stated that a review had been done on the service. I ask if any of the participant and their families were involved in this review as they are the people that the service is for and who utilise this service and should have participated in the review.
4. I do understand the work that goes into running this service and the issues with recruiting a new Leisure Link coordinator but I believe it should be regarded as a viable and nessessary service provided by Goulburn Coucil for the Goulburn community.



Volunteer

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## Leisure Link Service Review Submission

To help Council make an informed decision, please answer as many questions as possible.

1. With the Leisure Link service currently suspended, have you signed up for activities with other providers?
I am a Volunteer who attended the quiz group on a Thursday.
2. If the Leisure Link service were to recommence, would you return to the service?
Yes
3. If the service were to offer group activities only, does this change your previous response?
No this does not change my previous response.
Note: The activities should be from the responses of quiz/lovers of what they are interested in.

Goulburn Mulwaree Council

Date Received: 19/5/23

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MH



4. If weekend Leisure Link activities were only offered once per month, would this impact your participation in the service?

Once a month for activities would not be sufficient at least fortnightly activities should be offered. This is a social interaction and needs to be regular for the participants

5. If Leisure Link fees were to increase to be more in line with the recommended NDIS Fee Guide from 1 July 2023, again, would this impact on your participation in this service?

Yes from a volunteer attending

Please use this space for any further comments

The girls group is vital for interaction and socialising in a safe environment. where the girls come to also to make new friends from a volunteer's point of view. When the girls arrive at girls group the happiness on their faces when they greet each other and greet us volunteers says it all. They are always wanting to know what's been happening with each other as they chat and share. Learning new skills with different activities offered that with open discussion within the group they have chosen. This is empowering and equipping the girls to have a go.

Please consider very carefully before making a decision as to what direction the Leisure Link service will go, and the impact of all the participants this will have.